



Agenda

Age-Friendly Brampton Advisory Committee The Corporation of the City of Brampton

Date: Tuesday, January 26, 2021
Time: 7:00 p.m.
Location: Council Chambers - 4th Floor, City Hall - Webex Electronic Meeting
Members: Saad Ali (Co-Chair)
Bob Pesant (Co-Chair)
City Councillor D. Whillans
City Councillor J. Bowman
City Councillor C. Williams
Tony Brookes
Milagros Caballes
Umar Javed
Angela Johnson
Sushil Ninawat
Elizabeth Pike
Sonya Singh
Vidhi Bhatt, Brampton Multicultural Youth Council
Aisha Mian, Peel Senior Link
Sandra Fitzpatrick, Manager, Region of Peel Public Health
Peter Howarth (CARP)
Myrna Adams, Brampton Seniors Council
Laura Tribble, Advisor, Region of Peel Housing Services
Alexa Roggeveen, Sheridan College, Social Service Worker, Gerontology
Rodrigo Merio, Brampton Multicultural Community Centre
Jyoti Shukla, Community Impact Manager, United Way

NOTICE: In consideration of the current COVID-19 public health orders prohibiting large public gatherings and requiring physical distancing, in-person attendance at Council and Committee meetings will be limited to Members of Council and essential City staff.

As of September 16, 2020, limited public attendance at meetings will be permitted by pre-registration only (subject to occupancy limits). It is strongly recommended that all persons continue to observe meetings online or participate remotely. To register to attend a meeting in-person, please [complete this form](#).

For inquiries about this agenda, or to make arrangements for accessibility accommodations for persons attending (some advance notice may be required), please contact: Chandra Urquhart, Legislative Coordinator, Telephone 905.874.2178, TTY 905.874.2130
cityclerksoffice@brampton.ca

Note: Meeting information is also available in alternate formats upon request.

1. Call to Order

2. Approval of Agenda

3. Declarations of Interest under the Municipal Conflict of Interest Act

4. Previous Minutes

4.1. Minutes - Age-Friendly Brampton Advisory Committee - November 3, 2020

The minutes of the Brampton Age-Friendly Advisory Committee meeting of November 3, 2020, were approved by Council on December 9 2020. The minutes are provided for information.

5. Presentations\Delegations

5.1. Presentation, update and discussion, re: Developing a Roadmap for 2021-2022-
Reaffirming the Role and Function of the Age Friendly Advisory Committee

6. Reports / Updates

6.1. Update by Daniella Balasal, Policy Planner, re: Draft 2021 Progress Reporting Chart

7. Other/New Business / Information Items

8. Correspondence

9. Question Period

10. Public Question Period

15 Minute Limit (regarding any decision made at this meeting)

During the meeting, the public may submit questions regarding decisions made at the meeting via email to the City Clerk at cityclerksoffice@brampton.ca, to be introduced during the Public Question Period section of the meeting.

11. Adjournment

Next meeting: Tuesday, March 23, 2021 at 7:00 p.m.



Minutes

Age-Friendly Brampton Advisory Committee

The Corporation of the City of Brampton

Tuesday, November 3, 2020

Members Present:	Saad Ali (Co-Chair) Bob Pesant (Co-Chair) City Councillor D. Whillans City Councillor C. Williams Umar Javed Angela Johnson Sushil Ninawat Elizabeth Pike Sonya Singh Vidhi Bhatt, Brampton Multicultural Youth Council Sandra Fitzpatrick, Manager, Region of Peel Public Health Peter Howarth (CARP) Laura Tribble, Advisor, Peel Housing Services Alexa Roggeveen, Sheridan College, Social Service Worker, Gerontology
Members Absent:	City Councillor J. Bowman Tony Brookes Milagros Caballes Ron Feniak Frank Lodhar Aisha Mian, Peel Senior Link Myrna Adams, Brampton Seniors Council Rodrigo Merio, Brampton Multicultural Community Centre Jyoti Shukla, Community Impact Manager, United Way
Staff Present:	Daniella Balasal, Policy Planner Yvonne Sinniah, Mgr, Strategic Comm Dev & Prtnrships Frances Bradshaw, Sr Advisor, Special Projects, Mayor's Office Chandra Urquhart, Legislative Coordinator

1. Call to Order

Note: In consideration of the current COVID-19 public health orders prohibiting large public gatherings of people and requirements for physical distancing between persons, in-person attendance at this Committee of Council meeting was limited and physical distancing was maintained in Council Chambers at all times during the meeting.

The meeting was called to order at 7:08 a.m. and adjourned at 8:15 p.m.

As this meeting was conducted with electronic participation by Members of the Committee, the meeting started with the City Clerk calling the roll for attendance at the meeting.

2. Approval of Agenda

AFC007-2020

That the agenda for the Age-Friendly Brampton Advisory Committee meeting of November 3, 2020, be approved as published.

Carried

3. Declarations of Interest under the Municipal Conflict of Interest Act

Nil

4. Previous Minutes

4.1 Minutes - Age-Friendly Brampton Advisory Committee - January 21, 2020

The minutes were considered by Planning and Development Committee on March 9, 2020 and approved by Council on March 11, 2020. The minutes are provided for Committee's information.

5. Presentations\Delegations

5.1 Presentation by Daniella Balasal, Policy Planner, re: Mayor's COVID-19 Seniors Support Task Force

Daniella Balasal, Policy Planner, provided a presentation on the Mayor's COVID-19 Seniors Support Task Force. The following was highlighted:

- Overview of the available seniors' supports and key milestones achieved

- assistance to seniors experiencing social isolation
- mental health and well-being supports
- grocery deliveries and supply distribution
- “Help Your Neighbour” campaign
- Linkages between task force activities and Brampton’s Age-Friendly action items

In response to questions from Committee regarding the grocery delivery program, staff advised that the program is continuing through referrals by contacting Service Brampton 311 and information is also available on the City's website.

The following motion was considered:

AFC008-2020

That the presentation by Daniella Balasal, Policy Planner, to the Age-Friendly Brampton Advisory Committee meeting of November 3, 2020, re: **Mayor's COVID-19 Seniors Support Task Force** be received.

Carried

5.2 Presentation by Yvonne Sinniah, Manager, Strategic Community Development and Program Partnerships, re: Mayor's COVID-19 Youth Support Task Force

Yvonne Sinniah, Manager, Strategic Community Development and Program Partnerships, provided a presentation entitled Mayor's COVID-19 Youth Support Task Force. The following was noted:

- Mandate of the task force was to provide youth (14-29) the supports, resources, necessary social engagement and virtual activities to remain active and entertained
- Working relationship with the school boards and the Region of Peel to provide youth access to mental health, continued learning opportunities, employment and financial resources
- Next steps include continued efforts to provide free virtual programs and events by the City and external organizations

The following motion was considered:

AFC009-2020

That the presentation by Yvonne Sinniah, Manager, Strategic Community Development and Partnerships, to the Age-Friendly Brampton Advisory Committee meeting of November 3, 2020, re: **Mayor's COVID-19 Youth Task Force** be received.

Carried

6. Reports / Updates

6.1 Verbal update by Daniella, Balasal, Policy Planner, re:

- City of Brampton's New Horizon's Seniors Grant Application – "Staying Connected" – a video resource
- Age-Friendly Implementation – Progress Reporting

Daniella Balasal, Policy Planner, provided updates on the following:

- Seniors Grant Application – "Staying Connected" – a video resource
 - proposal was submitted to the Federal government for funding of \$25,000 for the development of a video resource for seniors that will provide practical ways to stay connected - will be available on the City's website
 - decision on funding will be announced on February/March 2021
- Age-Friendly Implementation – Progress Reporting
 - focus on the needs of youth and creation of youth hubs
 - continuing to update the reporting chart that will feed into a recommendation report to Council
 - working with Cultural Services Group for funding through the Advance Brampton Fund program to identify the applications in the Age-Friendly strategy that requires funding to address key needs
 - update on work being undertaken by planning staff on community hubs will be provided at future meetings

7. Other/New Business / Information Items

- 7.1 Verbal Advisory from the City Clerk's Office, re: Resignation of Ron Feniak, Member, Age-Friendly Brampton Advisory Committee

Chandra Urquhart, Legislative Coordinator, advised that member, Ron Feniak, has submitted his resignation from the Age-Friendly Brampton Advisory Committee. He expressed thanks to the members, staff and the City for providing him the opportunity to serve on the Committee describing his experience as invaluable.

The following motion was considered:

AFC010-2020

1. That the verbal advisory from the City Clerk's Office, to the Age-Friendly Brampton Advisory Committee meeting of November 3, 2020, re: **Resignation of Ron Feniak, Member, Age-Friendly Brampton Advisory Committee** be accepted; and,
2. That the City Clerk take the necessary steps to fill the vacancy in accordance with Clerks Office procedures.

Carried

- 7.2 Verbal update from Frances Bradshaw, Sr Advisor, Special Projects, Mayor's Office, re: The Mayor's Youth Council

Frances Bradshaw, Senior Advisor, Special Projects, Mayor's Office, and staff lead for the Mayor's Youth Advisory Council, advised that the Youth Council will be partnering with an organization named 'Take a Stand' to participate in a student-led initiative that allows students to engage and discuss the state of their democracy. Inclusion, equity and diversity are the focus of the initiative and students will gain volunteer hours for their participation.

Ms. Bradshaw will forward the link to the organization to the City Clerk's Office to be shared with the members.

- 7.3 Committee discussion, re: Age-Friendly Committee Call To Action - Short List of Potential Action Items

Daniella Balasal, Policy Planner, reminded Committee of an informal discussion with some members prior to COVID-19 to discuss the opportunity for participation in the advancement of some of the action items.

Peter Howarth, member, referenced the action list of items and was of the opinion that the items should be advanced by various staff across the City. His perspective of role of the Committee was to function in an advisory capacity and the creation of sub-committees at this point to advance the action items will not be effective. He noted willingness to function as an ambassador for the Committee.

Committee discussion and comments on this matter included the following:

- The need for a discussion on the action list of items and the direction to be pursued
- Support for the comments provided that the role of the Committee is to function in an advisory capacity
- Suggestion that updates are required from staff on the status of the action items in order to act as an ambassador for the Committee

A motion was put forward to defer the item to the next Committee meeting in January 2021.

Committee discussion followed and it was suggested that clarification was required from staff on the role of the Committee.

In response to the comments provided by Committee, Ms. Balasal advised that some alternate scenarios on the future role of the Committee, and options and recommendations with respect to the action items can be provided.

A second motion was put forward to request staff to report back on the role of the Committee with respect to advancement of the age-friendly action items.

The motion in its entirety was considered as follows:

AFC011-2020

1. That staff report back on the role and function of the Age-Friendly Brampton Advisory Committee as it relates to the advancement of the priorities and implementation of the action items in the Age-Friendly Strategy; and,
2. That the **Age-Friendly Committee Call To Action - Short List of Potential Action Items** be included in the report to Committee on January 2021.

Carried

8. Correspondence

Nil

9. Question Period

Nil

10. Public Question Period

The public was given the opportunity to submit questions via e-mail to the City Clerk's Office regarding any decisions made under this section of the agenda.

No questions were received.

11. Adjournment

AFC012-2020

That the Age-Friendly Brampton Advisory Committee do now adjourn to meet again in January 2021.

Carried

Saad Ali (Co-Chair)

Bob Pesant (Co-Chair)

Date: 2021-01-20

Subject: **Developing a Roadmap for 2021-2022**

Secondary Title: Reaffirming the Role and Function of the AFBAC

Contact: **Daniella Balasal, Policy Planning, Planning, Building and Economic Development, Daniella.Balasal@brampton.ca**

Report Number: Planning, Bld & Ec Dev-2021-141

Recommendations:

That the item titled, "Developing a Roadmap for 2021-2022: Reaffirming the Role and Function of the AFBC be received.

Developing a Roadmap for 2021-2022

Reaffirming the Role and Function of the Age-Friendly Brampton Advisory Committee

January 26, 2021

Agenda

- Background
- Discussion Theme #1 - Structure and Focus
- Discussion Theme #2 - Connections
- Discussion Theme #3 - Outputs and Activities
- Priority Projects for 2021 - Opportunities to Inform

Review and Findings

- Resolution AFC011-2020:
 - *1. That staff report back on the role and function of the Age-Friendly Brampton Advisory Committee as it relates to the advancement of the priorities and implementation of the action items in the Age-Friendly Strategy; and,*
 - *2. That the **Age-Friendly Committee Call To Action - Short List of Potential Action Items** be included in the report to Committee on January 2021.*
- Input:
 - Interviews with City of Toronto and City of Brampton staff liaisons supporting advisory committees and Age-Friendly implementation activities.
- Output:
 - Identification of roles and responsibilities (committee members and staff)
 - Recommendations for moving forward, and connecting activities to action items.

Discussion Theme #1 - Structure and Focus

- What are the priorities the committee should focus on?
- Most effective strategies for progress/ input/collaboration to achieve success?
- Which subcommittees, if any, should be formed in 2021 to advance priorities?



AFC Terms of Reference Scope of Activities

- 5.1 The Age Friendly Advisory Committee will act as the City's **liaison for residents, local community groups and non-government organizations** on Age-Friendly issues.
- 5.2 The Age Friendly Advisory Committee will **collaborate with other internal and external agencies** to achieve the City's Age-Friendly mandate and goals.
- 5.3 Age Friendly **matters may be deferred to the Committee** from the [Planning, Building and Economic Development Department], City Council, or the Planning and Development Committee, as appropriate.
- 5.4 The Committee will **provide advice and research** on the state of Brampton's age friendliness, in cooperation with other organizations where appropriate.

Roles & Responsibilities of Committee Members

- Advisory and guidance
- Committee work plans and updates
- Lead subcommittee activities
- Progress report sign-off
- Outreach, engagement, and community ambassadors



Roles and Responsibilities of Staff

- Leadership
- Progress reporting and monitoring
- Coordination
- Event planning
- Advocacy



Discussion Theme #2 - Connections

- How can we leverage existing connections and membership to advance AF goals and objectives? Can existing synergies within your organization/agency/club help?
- What type of community engagement activities should committee participate in? Fairs, virtual events, info booths?
- What type of staff support does the committee require to advance AF work? How can staff assist with specific activities of committee members (i.e. coordinate meetings)?

EXAMPLES:



Cycling Advisory Committee

- Virtual webinars, Pop-up BikeWorks and Bike the Trail events, community rides, bike parking lots at farmers' market.
- Committee plans engagement events. City assists with promotion and limited financial contributions.
- Work plan prepared by committee to guide 4-year term.



Brampton Environmental Advisory Committee

- Key inputs: Environmental Master Plan, Natural Heritage Restoration Programs, 1 Million Trees initiative, Eco Park Strategy, Community Gardens.
- Efforts focused on community connections and reducing environmental impact.
- Outreach includes community booths (farmers' markets), tree planting events and representing the voice of the community.
- Input on webpage redesign, materials for distribution, etc.
- Subcommittees reflect interest of members and expertise. Work plans reflect current City priorities and community needs, including goals.

City of Toronto Seniors Strategy 2.0

- Staff team oversee Seniors Services and 10 Long-term care homes.
- Coordination with various City departments focusing on access to services and delivery.
- Seniors Council Accountability Table comprised of 90 individuals, including stakeholders, advocates, and residents with lived experience.
- 27 action items within the strategy. Implementation based on a co-ownership approach. Community stakeholders provide input and update on the progress of action items.
- COVID-19 Efforts: Outreach, food hamper deliveries, and donations



Discussion Theme #3 – Outputs and Activities

- Should committee actively participate in City planning projects prior to recommendations being presented to Council?
- What opportunities exist to strengthen diversity?

Priority Projects for 2021 - Opportunities to Inform

- “Staying Connected” video resource (#7.6, #8.5)
- Brampton Plan (Official Plan Review)- to consider accessibility, youth and seniors, housing, social equity, and diversity policy areas
- Uptown Community Hub Pilot Project (#5.1, #4.1)
- Integrated Downtown Plan (#5.4)
- Housing Strategy
- Nurturing Neighbourhoods Program

BRAMPTON CYCLING ADVISORY COMMITTEE WORK PLAN – 2019/2020

INITIATIVES	BCAC Focus	BCAC/City Staff Action Plan(s)	Delivery Timelines
1. BFC INVENTORY OF COMMUNITY PROGRAM INPUTS	Bronze Status – maintain & improve status	City Staff to review the application and assign tasks that are relevant to BCAC	
2. IDENTIFY A NETWORK/LANES OF LOW STRESS ALTERNATES	Wayfinding on low-stress connective routes Prepare a communication strategy for private business owners (i.e. wayfinding, bike parking, etc.)	BCAC members or others to document/identify routes (i.e. Start Strava Community) Kevin to take on this and work with Nelson.	
3. TRAFFIC & ZONING BY-LAW	Review the existing traffic and zoning by-laws and suggest revisions based on best practices	BCAC to provide a report of suggestions and improvements.	
4. FRAME WORK COMMUNITY REACH & ENGAGEMENT	Community Programs, Engagement & Advice: <ul style="list-style-type: none"> Bike Valet Parking Bike Rodeo Safety Presentation Bike Month Peel Safe & Active Route Grow Green Network Vision Zero Education & Awareness Working Group SNAP Big Ask – Public Support (Bike Lanes – Voddan Street) 	BCAC to create a framework/standard operating procedure <ul style="list-style-type: none"> Resources Budget Volunteer hours 	
	International Bike Show <ul style="list-style-type: none"> attend and promote BCAC, BikeBrampton, Region of Peel Walk + Roll 	BCAC members; Volunteers from BikeBrampton; volunteers/staff from Region of Peel Walk & Roll to help promote this initiative; Lead member/volunteer (if any) to provide an official report of whatever this event is supposed to be doing (not sure what are we trying to accomplish here – can we measure it; If yes, we need to	

	Ontario Bike Summit <ul style="list-style-type: none"> Attendance 	have an official report of the success of the event) Two BCAC members (priority should be given to members who have never attended first); Attending member(s) to create a presentation & share any learning/best practices with BCAC and City Staff	
5. Community Rides	Delivery of annual community rides	BCAC to: <ul style="list-style-type: none"> Help with the Community rides Provide feedback/comments on route(s) and make the necessary changes (if needed) Review survey results for improvement City Staff: <ul style="list-style-type: none"> Help create a survey (on site survey if possible) Provide status of new riders/existing riders Add a question when riders signing up for the rides – about "how did you find out about these ride" 	
6. COMMUNICATION	Community Rides	BCAC to work with the City Staff to provide suggestions how and where to promote/advertise community rides <ul style="list-style-type: none"> Social Media Recreational Book Local News (Guardian, Etc) 	
7. BIKE EDUCATION PROGRAM	Bike Courses: <ul style="list-style-type: none"> School programs Special bike training courses 	BCAC to: <ul style="list-style-type: none"> Develop a suggestion to bike education 	
8. ANNUAL REPORT	Year-end Report which outlines the results of the 7 initiatives of the BCAC Workplan	BCAC to create an official report summarizing the results of the 7 initiatives.	

6.1-2

6.1-3

Appendix A:

Brampton Environment Advisory Committee - Work Plan 2019-2022 (DRAFT)

Objectives:

- The Brampton Environmental Advisory Committee (BEAC) will act as the environmental voice of the larger Brampton community, which means three things:
 - First, BEAC will help facilitate environmental education, engagement, and empowerment for residents on issues and what the City and community is and can be doing to address them;
 - Second, BEAC will solicit feedback on what residents want on the environmental front and then relate that feedback to Council and staff; and
 - Third, BEAC will assist with monitoring and communicating City progress to residents on environmental performance.
- The Brampton EAC will also re-establish Brampton Grow Green Network to engage stakeholders and resources for environmental stewardship, establish communication about community programs and the benefit of community participation, and amplifying stakeholder credibility. EAC will create a more personal and diverse environmental network of people and bring all community stakeholders together.

Connection to Overall Strategic Direction:

Purpose of the Committee (as stated in the Terms of Reference)

"The Committee will assist, educate, and engage the community to advance the goals and actions of the City's Grown Green Environmental Master Plan (EMP). The Committee will advise City Council on environmental planning policy and sustainability matters to promote the protection, enhancement, and management of the City's natural and built environment."

- By acting as liaison between residents and Council, BEAC will be able to ensure trust of residents that Council is prioritizing environmental sustainability and on track to becoming a Green City.
- By establishing a portal for stakeholder communication, education, and participation, BEAC will ensure all stakeholders are represented and understand how to be environmental stewards.

Proposed Tactics/Actions and associated Sub-Committees:

- Brampton's Environmental Advisory Committee will have four sub-committees to help achieve the EAC 2019-2022 work plan objectives
 - Work Plan Sub-Committee
 - Grow Green Network Sub-Committee
 - Engagement Sub-Committee
 - Events Sub-Committee

- Within each of the sub-committee, further task forces may be developed to carry out the work of the sub-committee as needed.

Work-Plan Sub-Committee

- Main focus = Develop and update BEAC work-plan for term
- Will meet as needed throughout the current term of BEAC committee, with a minimum of 6 months between meetings to review progress and yearly goals.

Grow Green Network (GGN) Sub-Committee

- Main focus = Re-establish the GGN by building and supporting the network of environmentally focused organizations, mobilizing and engaging resident members
- Actions:
 - Update Grow Green Network contact list of organizations
 - Coordinate and deliver a comprehensive re-launch meeting
 - Coordinate ongoing/regular GGN meetings
- Potential Task Forces:
 - Energy and GHG Emissions
 - Education and Engagement
 - Urban Forest and Naturalization
 - Water Preservation

Engagement/Outreach Sub-Committee

- Main focus: Engage, educate, and empower the public on environmental sustainability matters
- Actions:
 - Participate in Our Ecosystem, Our Home and Our Responsibility Campaign
 - Create framework and draft content for Grow Green webpage update
 - Assist with coordination and delivery of an annual environmental event (eg. Earth Day)
 - Develop outreach materials to support One Million Trees program, Brampton Eco Park, Natural Heritage, and Community Energy and Emissions Reduction Plan
 - Delivering presentations to schools, libraries, places of worship, and other community events

Events Sub-Committee

- Main focus: Coordinate BEAC support for City and stakeholder events
- Actions
 - Assist with community outreach regarding the CEERP
 - Participating in other city and stakeholder events (e.g. Farmers market, SNAP events, Bike the Creek, Seedy Saturday, Eco buzz)
 - Maintain an event calendar for BEAC, and coordinate BEAC member participation

When will they take place, and for how long?

	APPENDIX A: PROGRESS REPORTING CHART - YEAR 1 REPORT					
	OUTDOOR SPACES AND BUILDINGS					
	Action Item	Timing/Priority	Activity	Initial Performance Indicator(s)	Updated Performance Indicator(s)	Progress
1.1	Seek opportunities to provide more outdoor seating at transit stops and on streets, particularly on Queen Street, Main Street, Rosepac Avenue; in parks and along trails: behind Shoppers World, Norton Place Park, White Spruce Park, Kiwanis Park, along the Etobicoke Creek Trail (especially between Bovaird Drive and south of Vodden Street), north of Williams Parkway and onCentre Street, Terry Fox School, Scared Heart and Lagerquist ball diamonds, Loafers Lake Park, Donald M Gordon Chinguacousy Park; and along Highway 10.	Short Term to Medium Term	Nurturing Neighbourhoods assesses needs based on the perception of residents. Resident survey provides opportunity to obtain input on outdoors seating at neighbourhood level. Urban Design provides recommendations including seating options for review of public (i.e. LRT transit stops) and private development proposals. For Uptown, Urban Design to consider design of public realm including shade structures, walkability, etc.	Number of new benches installed. Number of rest places (i.e. doesn't need to be a "bench") and distance between rest places. Environmental Audit Tool – assesses neighbourhood walkability and community safety. Example: https://depts.washington.edu/hprc/resources/products-tools/healthy-agingresearch-network-archives/ Successful implementation of Brampton's neighbourhood audit tool (being developed by the 2040 Vision) or Peel's Public Health neighbourhood assessment tool.	Successful implementation of Brampton's Neighbourhood audit tool - Nurturing Neighbourhoods Program - in 2019 and 2020.	Completed
1.2	Develop a Bench/Outdoor Seating Area Dedication Area Program to increase the number of benches and/or outdoor seating areas in City-owned facilities, City-owned parks, trails and sidewalks. Explore funding opportunities for implementation. A memorial bench program is offered through the Brampton Cemetery and more information is available at http://brampton.ca/EN/residents/Cemeteries/Pages/welcome.aspx	Medium Term	Limited number of benches installed through the Memorial Bench Program.	Number of new benches installed. Number of rest places (i.e. doesn't need to be a "bench") and distance between rest places (e.g. planter boxes / landscape furniture).	9 benches ordered through the program in 2020	Ongoing
1.3	Update and Implement Brampton's Community Design Guidelines to ensure seating place and shade structures locations and number are considered in development applications, parks and open space plans, and streetscape plans.	Short Term to Long Term	10-year DC forecast identifies additional funding for shade structures, based on community needs across the City. Urban Design considering opportunities through POP spaces (privately owned public spaces). Future updates to UD guidelines to incorporate weather protection of shade structures and a placemaking strategy.	Ratio of number of public requests for new shade structures to number of approved shade structures. http://www.brampton.ca/EN/Business/planning-development/Pages/ShadeStructures.aspx	5 approved and erected shade-structures in 2019, 1 approved shade-structure request in 2020 (construction planned for 2021). https://www.brampton.ca/EN/Business/planning-development/Pages/Shade-Structure-Requests.aspx	Ongoing
1.4	Consider colour contrast on outdoor infrastructure, such as trash bins within City's Community Design Guidelines.	Short Term to Long Term	Ideas include playful garbage receptables (ie ladybug or basketball hoop over garbage) in areas with children or along cycling trails. Bins can be wrapped in colour, or painted by residents as part of community initiative. Opportunity for pneumonic aid for the elderly and those with impaired memory functions in the community, in addition to bins, sidewalk patterns, furniture, lighting etc.	Number of coloured trash bins.	Work with ESRI Canada has begun to map local street furniture.	Ongoing

1.5	Support businesses that wish to retrofit buildings to provide accessibility features and accessible public washrooms through funding assistance. This funding assistance could be provided by informing and marketing the City's Central Area Community Improvement Plan (CIP, 2010) and the existing opportunity under the Downtown Brampton Building Improvement Program. Consideration could also be given to expand/or develop a new CIP Project Area to other parts of the City.	Short Term	<p>Rick Hansen Foundation offers funding for accessibility improvements.</p> <p>Creditview/Sandalwood Activity Hub is a notable project which showcases an integrated design approach and features accessible elements for varying ages and abilities.</p>	<p>Number of approved CIP applications.</p> <p>Value of CIP grants given.</p> <p>Number of new new accessible washrooms provided.</p>	<p>10 applications submitted by the City and approved for funding through the Rick Hansen Foundation in 2020</p> <p>Completed construction of Creditview/Sandalwood Activity Hub</p>	Ongoing
1.6	Explore opportunities for additional public washrooms at City-owned buildings, City-owned Parks, particularly the community garden in McMurchy Park in the Loafer's Lake Area, Gage Park, Etobicoke Trail, Tennis Court at Queen St and Center St (SW), and at transit terminals.	Short Term to Medium Term	City considering opportunities for accessible public washrooms within public areas and POPs (privately owned public spaces) as part of placemaking strategy	<p>City to develop an online request form for the public washrooms (similar to the shade structure request website).</p> <p>Number of new washrooms installed by the City.</p> <p>Use of a mobile app for washroom locations.</p>	Gage Park public restroom retrofitted to be more accessible.	Ongoing
1.7	Review maintenance practices/schedule to improve the year-round maintenance of parks, refuse areas, trails and sidewalks.	Short Term	Residents participating in Nurturing Neighbourhood Program can provide opportunity for winter and year-round maintenance of public facilities through survey.	<p>Reduction in number of complaints and injury reports.</p> <p>Tool: Age-Friendly Winter Walkability and Pedestrian Safety Audit.</p> <p>Example: https:// coaottawa.ca/snowmoles/</p>	47 requests for improvements to outdoor amenities (i.e. trails, parks, waste recepticals, sidewalks) through Nurturing Neighbourhood Program in 2019.	Ongoing

	TRANSPORTATION					
	Action Items	Timing & Priority	Activity	Initial Performance Indicator(s)	Updated Performance Indicator (s)	Progress
2.1	Improve local Brampton transit system in terms of routes and frequency (e.g. locations where Seniors frequent).	Short Term to Medium Term	Planned 2020 service improvements have been deferred to 2021 due to the impacts of COVID.	Increase in number of services hours.	To be updated in 2021	Ongoing
2.2	Improve information and communication regarding the transit system and transit delays	Medium Term	Updated digital signs have been installed at Brampton Transit Terminals.	Number and frequency of communication methods used to provide information on the transit system.	Installation of updated signs at all 4 Brampton terminals: Bramalea, Brampton Gateway, Downtown Brampton, Trinity Commons	Completed
2.3	Explore fare options that may improve transit affordability to seniors and students.	Short Term	Planned 2020 free Senior Transit Pass has been deferred to 2021 due to the impacts of COVID.	Increase in number of trips taken by seniors and students	To be updated in 2021	Ongoing
2.4	Explore the feasibility of a community ride-share bulletin board and/or website.	Short Term	Smart Commute Peel is a community rideshare program, however consideration is being given to another community ride-share program through the Region of Peel. City considering a strategy to encourage corporate biking among employees through various events.	Number of visits on a new Ride-Share page; Kijiji; survey of park n'ride locations. Number of ride share spaces	10 community rides in 2019 and 5 Bike Friday employee work-lunch rides. City of Brampton Cycling webpage updated to reflect status of projects and announcements. City of Brampton's Geohub data updated to reflect new cycling infrastructure installed in 2019-2020.	Completed
2.5	Improve door to door services (ie. drop off and pick up) for seniors and persons with disabilities.	Medium Term	Launch of City of Brampton's Active Transportation Fix-It Program Region of Peel offers door-to-door services through TransHelp for those with limited mobility.	Number of trips provided by TransHelp. Number of cross-boundary trips from Peel Region to Toronto and surrounding municipalities for Peel residents and CANES clients through the Ontario Community Transportation Pilot Program funding	Fix-It Program (\$2 million) to include new signalized pedestrian crossings to improve connectivity.	Ongoing
2.6	Increase the number of transit stops within 300 metres (5 minutes) walking distance of residential areas	Medium Term	Planned 2020 service improvements and associated additional bus stops have been deferred to 2021 due to the impacts of COVID.	Number of additional transit stops within 300 m (5 minutes walking) in existing neighbourhoods. Number of new transit stops in new site plan developments and subdivisions. Further discussion to be held amongst City departments regarding bus shelter standards (e.g. location, distance).	Over 40 new transit shelters will be installed in 2021.	Ongoing
2.7	Review maintenance practices/schedule to improve the year-round maintenance of transit stations, bus shelters, and sidewalks.	Short Term	Representative on Age-Friendly Brampton Advisory Committee designated to serve as member of the recently formed Brampton Transit Advisory Committee (2019) and to provide guidance through an age-friendly lens. To provide perspective on customer experience, etc.	Reduction in number of complaints and injury reports. Example Tool: Age-Friendly Winter Walkability and Pedestrian Safety Audit. Example: https:// coaottawa.ca/snowmoles/	Formation of citizen-based Brampton Transit Advisory Committee (Committee of Council)	Completed
2.8	Implementation of Active Transportation Master Plan - make streets easier and safer for walking/cycling.	Short Term to Long Term	City of Brampton's Active Transportation Master Plan endorsed by Council on September 25, 2019. The plan also includes an implementation strategy with prioritized recommendations.	Policies and guidelines to be incorporated into City's Complete Streets Study, which is underway at the time that this Strategy was prepared. Increased enforcement on traffic/pedestrian safety crossings. Number of new sidewalks installed, cycle tracks, cycling routes and transit routes	7 kilometers of permanent bike lanes installed along Vodden Street in 2020 to encourage active transportation during COVID 19 pandemic and beyond. This road diet is part of the east-west connector cycling route to total 23 kilometers.	Ongoing
2.9	Complete Streets Guidelines - a complete, City-wide approach to addressing streetscape design. This should be done with an Age-Friendly lens.	Short Term	City of Brampton's Complete Streets Guidelines currently being developed.	Number of kilometres redesigned in accordance with the Guidelines.	Implementation of the guidelines to include initiatives associated with pedestrian-friendly design.	Ongoing

	HOUSING					
	Action Items	Timing & Priority	Activity	Initial Performance Indicator(s)	Updated Performance Indicator(s)	Progress
3.1	Create affordable home modifications to improve accessibility.	Short Term to Long Term	Region of Peel's My Home Second Units Renovation Assistance Program CMHC-funded Solutions Lab: Igniting Housing Possibilities for Older Adults in Peel	Reductions of persons/families in Brampton on the centralized waitlist. Number of units updated through retrofits.	Launch of both Region of Peel Programs in 2020	Ongoing
3.2	Provide more diverse housing options and sizes throughout the City.	Short Term to Long Term	Finalize Supportive Housing Policy Review to expand group homes permissions Updates to Official Plan Policies and Urban Design Guidelines to promote housing diversity.	Potential for Inclusionary Zoning Policies in the City's Official Plan Review/Housing Strategy. If policies are approved and adopted, monitor number of development applications for units. Monitor number of building permits and registrations for second units. Development of new hospices in the city. City to review opportunities for land (e.g. City-owned surplus lands and surface parking lots) acquisition/purchase to increase opportunities for affordable housing. City to review/amend existing Community Improvement Plan, 2010 (CIP), or develop a new CIP to include incentives for affordable housing developments. Implementation of the recommendations of the "Housing Brampton: Seniors Housing Study - City Wide," (2018). Consider policies for complete communities in City's Urban Design Guidelines.	Total of 1818 Second Units registered under the Two-Units Registration Program (Jan-Nov 2020) Central Area CIP requirements revised to prioritize affordable housing developments and retrofits to improve accessibility.	Ongoing
3.3	Increase supply of affordable housing.	Short Term to Long Term	Finalize City of Brampton's housing strategy (Q1 2021). To to be followed by the development of affordable housing policies, tools, and incentives.	https://www.marchofdimes.ca/en-ca/programs/am/hvmp/Pages/Home-and-Vehicle-Modifications.aspx https://www.marchofdimes.ca/en-ca/programs/am/hvmp/Pages/Home-and-Vehicle-Modifications.aspx	Launch of the Region of Peel's Incentive Pilot Program for Rental Housing Developments	Ongoing
3.4	Encourage housing to be located near amenities to avoid social isolation and loss of independence.	Short Term to Medium Term	City of Brampton Seniors Housing Study endorsed by Council in 2019	Include policies for complete communities that support live-work-play mix of uses in City's OP Review and Urban Design Guidelines. Implementation of the recommendations of the "Housing Brampton: Seniors Housing Study - City Wide," (2018). Department of Community Hubs (Ontario).	Recommendations of Brampton's Seniors Housing Study (2018) applied to assessment of applications for seniors housing developments.	Completed
3.5	Increase funding sources for affordable housing.	Short Term to Medium Term	Research undertaken to identify funding opportunities as part of Brampton's developing Housing Strategy, including the Federal Government's Rapid Housing Initiative and the Region of Peel's Rental Housing Incentive Program	City to work with the Region on advocacy efforts for funding opportunities for affordable housing from the Federal government (e.g. CMHC, FCM and BILD) to secure funding.	New funding programs in 2020 include: Region of Peel's My Home Second Units Renovation Assistance Program and Rental Housing Incentives Program, Government of Canada Rapid Housing Program	Ongoing

3.6	Develop Age-Friendly Official Plan policies.	Short Term	Development of Age-Friendly Official Plan Policies to occur through ongoing Official Plan Review	<p>Develop a new Age-Friendly Section and objectives in the City's Official Plan to:</p> <ul style="list-style-type: none"> • Introduce the concept of age-friendly communities and that the City must apply an age-friendly lens in planning for its future in conformity with ROPA 27, specifically policies 6.2.2.9, 6.3.2.1, 6.3.2.3, 6.3.2.4 which refer to providing policy direction for area municipalities, such as Brampton. • Recognize demographic changes will result in new priorities and challenges in the areas of affordable housing, accessible transportation, public spaces and infrastructure, recreation, and community health. • Emphasize the City recognizes the importance of adapting its infrastructure and service delivery to meet these challenges, and will support the development of age-friendly communities that promote active aging and a high quality of life among residents at all stages of life. <p>Develop policies in the City's Official Plan to meet the objectives listed in the new Age-Friendly Section in the OP related to, but not limited to housing, active transportation, Healthy Development Framework, ethnicity, seniors, design guidelines, parks, pre-consultation and community engagement.</p> <p>Housing</p>	To be updated in 2021.	Not started
3.7	Support the achievement of the 2040 Vision objectives that relate to age-friendly communities, such as the development of community hubs, and a social planning department	Short Term	Community Hubs Framework currently under development for Uptown (Shoppers World) and Queen Street Precinct Plan Area	<p>Number of community hubs created.</p> <p>Measure residents' sense of community and belonging through Brampton's Citizen Satisfaction Survey.</p>	<p>Sustainable Community Design Guidelines framework updated to include age-friendly goals as evaluation criteria.</p> <p>Environmental Master Plan update to include social equity lens.</p>	Ongoing

	Social Participation					
	Action Items	Timing & Priority	Activity	Initial Performance Indicator(s)	Updated Performance Indicator(s)	Progress
4.1	Explore the feasibility of providing social activities and events with no cost to seniors.	Short Term	City offering a range of free virtual and outdoor programming for all ages (Winter Wonderland, Youth and Seniors Day events, tele town halls, instagram live chats, Seniors Digital Cafe).	Number of free recreation program offerings for 1 week in June, which is Seniors Month. Monitor participation rate. Development of an application process to monitor requests and participation rate.	5 Instagram Live Chats held with youth in 2020, with 530+ participants.	Completed
4.2	Enhance programming of community centres, libraries and places of worship for social events.	Short Term to Medium Term	For future consideration.	Monitor number of events per facility. Monitor participation rate.	To be revisited in 2021.	Not started
4.3	Provide events (e.g. musical performances, recreational programming) in parks, including special events like the kite festival across the city, not solely at Gage Park.	Medium Term	Rec@Home and outdoor recreation programming (ie Fitness in the Park and Winter Wonderland) offered during COVID.	Number of new events held by park location. Monitor participation rate.	In 2020, Fitness in the Park held at 8 locations, with 1734 participants (970 in Zumba, 374 in boot camp, 327 in Yoga/ Family Yoga)	Ongoing
4.4	Improve communication and provide information in various languages for newcomers so that they are made aware of social events.	Short Term	Event information available via ethnic media outlets (print, radio, online), including translated content.	Monitor participation rate at events.	Existing roster of 10+ ethnic media outlets.	Ongoing
4.5	Explore the opportunity to join the Third Age Network. https://thirdagenetwork.ca/ Third Age Network is a volunteer led organization representing groups who lead lecture based programs for retirees.	Medium Term	For future consideration.	Creation of a Third Age Learning (TAL) organization in the Brampton community. Number of members. Number of lectures and participation rate.	To be revisited in 2021.	Not started

	Respect & Social Inclusion					
	Action Items	Timing & Priority	Activity	Initial Performance Indicator(s)	Updated Performance Indicator(s)	Progress
5.1	Explore opportunities for intergenerational activities from different cultural backgrounds to impart knowledge and experience, including visiting programs, buddy programs and reading programs, skills programs, between local schools, seniors residences, and cultural organizations. These opportunities could include programmed events in parks throughout the City and in other public spaces.	Short Term to Medium Term	<p>Chatting to Wellness, a local volunteer organization, offering free friendly calls between youth and seniors. Service offered in multiple languages.</p> <p>Nurturing Neighbourhood Program provides opportunities for intergenerational connections at neighbourhood level. Need for additional community programs relating to intergenerational activities.</p>	<p>Number of intergenerational events implemented. Monitor participation rate.</p> <p>Number of winter programmed events. Monitor participation rate.</p> <p>See action items in the Communication and Information Action ItemTable.</p>	Approximately 500 residents participated in the NNP in 2019, with youth (0-24) representing 7% of participant, and seniors (65+) representing 27% of participants.	Completed
5.2	City to adopt a “Co-design” approach which helps stakeholders and end users get involved in the design process as partners. Design with and for people.	Short Term	Use of co-design engagement approach for development of City's Community Hubs framework. Ongoing consideration for additional co-design applications, including planning projects.	<p>Number of City projects that implemented this approach.</p> <p>Monitor success of approach and participation feedback and design results.</p>	Active Smart Commute Brampton-Caledon Facebook page provides up-to-date information	Completed
5.3	Develop programs and services to integrate seniors from different cultural backgrounds.	Short Term to Long Term	2021 Advance Brampton Fund to provide funding opportunities for community organizations to offer services and programs integrating the diverse cultural needs of Brampton residents, including seniors, with a focus on intergenerational connections and projects addressing social isolation.	See action items in the Communication and Information Action Table.	To be updated in 2021	Ongoing
5.4	Engage the community early in the planning and preparation of City-led studies, including land development projects.	Short Term to long Term	City to explore opportunities to meaningfully engage citizen committees, community groups, and advocates in early planning phases of planning projects (ie Official Plan and Zoning By-Law Reviews)	City to amend Official Plan policies to ensure that pre-application consultation meetings include the requirement for representatives from the Youth Council/Committee, Seniors Council, Age-Friendly Advisory Committee, and community associations.	Recommendation Report to planning committee explored the feasibility of establishing a planning advisory committee, including list of current engagement tools and existing citizen-based advisory committees of council (December 2019).	Completed
5.5	Identify community ambassadors to combat social isolation.	Medium Term	City exploring ways to further encourage the development of programs combating social isolation, and also promotion of its existing Seniors Digital Cafe.	<p>Identify potential partners and number of community ambassadors.</p> <p>Monitor requests for community ambassadors and participation rate.</p>	Weekly Seniors Digital Café calls since May 2020.	Ongoing
5.6	Educate and promote public awareness of vehicular driving behaviour and with pedestrians and cyclists.	Short Term	2018, Region of Peel's Vision Zero Road Safety Strategic Plan 2018-2022 was formally approved by Regional Council in 2018.	<p>Develop a Driver Behaviour Campaign.</p> <p>Number of traffic enforcement tickets.</p>	Vision Zero Peel includes a network of stakeholders, including 15+ stakeholders and partners.	Completed

	Communication & Information					
	Action Items	Timing & Priority	Activity	Initial Performance Indicator(s)	Updated Performance Indicator(s)	Progress
6.1	Improve information on the City's website with easy to find tabs.	Short Term	City currently seeking federal grant funding to develop a video tutorial to improve access and ability to navigate City's website. To include age-friendly directory. Funding announcements anticipated by March 2021.	Development of 4 new Tabs under 'Residents' or on the side bar to read 'Youth Services', 'Family Services', 'Seniors Services', 'Newcomers Services'. Monitor website traffic under each new Tab created.	To be updated in 2021	Ongoing
6.2	Increase access and ability to navigate the City's website.	Short Term	City currently seeking federal grant funding to develop a video tutorial to improve access and ability to navigate City's website. Funding announcements anticipated by March 2021.	Develop an online tutorial with voice override in different languages. Monitor number of visits from City's website to external agencies websites	To be updated in 2021	Ongoing
6.3	Provide information in easily accessible fonts (i.e. no italics), large printed materials, in various languages and integrate visuals.	Short Term	Information available in accessible formats. Alternate engagement options made available through Accessibility team.	Development of a City Accessibility Standards Guide for documents, signage both hard copy and digital. Monitor locations of print information (e.g. transit hubs, Shoppers World, Bramalea), and duration of notification.	COVID 19 Community Telephone Town Halls transcribed; audio recordings uploaded to City's website.	Completed
6.4	Develop and distribute a fridge magnet listing key emergency phone numbers in large print (e.g. City, 211, 911). Phone numbers for health services and what each provide should be included (e.g. Telehealth, Civic Hospital, William Osler Health System).	Medium Term	For future consideration.	Number of enquiries	To be updated in 2021	Not started
6.5	Improve communication messages and how information is provided for meetings, events, general information for example, for all ages (includes phone and in-person interactions).	Short Term	Communication and engagement plans developed for strategic city-wide projects and programs with consideration to social media channels. Service delivery through online, phone (Service Brampton), in-person.	Ensure all City projects have a communication plan that seeks to engage people of all backgrounds/ages/abilities and identifies methods (e.g. ethnic papers, Brampton Guardian, mailouts, schools announcements, school emails, Sheridan Insider, pop up spaces, short video advertisements) of communicating meetings, events, general information and frequency of communication. The communications plan should set out a strategy for commonly used terms that are easily understood. Development of a Social Media Strategy that engages people of all backgrounds/ages/ abilities and identifies methods.	Launch of Let's Connect web platform: www.letsconnect.brampton.ca	Completed
6.6	Increase the number of computers and Wi-Fi options at local libraries to provide accessibility to the Internet and promote computer literacy.	support	Devices and wifi provided to low income families through local school boards to support online learning. Telecommunication companies providing reduced fees for internet services and devices for low-income families.	Monitor the number of additional numbers in libraries and library location. Monitor participation rate and time of day.	To be updated in 2021.	Completed

	CIVIC PARTICIPATION & EMPLOYMENT					
	Action Items	Timing & Priority	Activity	Initial Performance Indicator(s)	Updated Performance Indicator(s)	Progress
7.1	Create an age positive culture by equipping managers with knowledge and skills to manage age-friendly practices; ensure an open and supportive framework including the management of health at work through employee access to health services.	Medium Term	Implementation of the corporate Workplace Inclusion and Diversity Strategy, and staff training (HR)	<p>Monitor and distribute workforce data by age.</p> <p>Number of networking opportunities among staff of all ages and monitor participation rate.</p> <p>Review employee health and benefits packages and policies on an annual basis to ensure they meet employees needs through an implementation of an employer health survey</p>	In 2020, Employee and Family Assistance Program expanded to accommodate service requests based on unique demographic needs of employees (ie ethnicity, religion, geography).	Completed
7.2	Ensure career development at all ages to ensure that development, training and progression is available equally to all ages. Provide career guidance at mid-life and beyond, including retirement plans.	Medium Term	<p>Implementation of the corporate Workplace Inclusion and Diversity Strategy, and staff training (HR)</p> <p>Economic Developing leading soft skills leadership workshops for students with Algoma University</p>	<p>Monitor and distribute workforce data by age.</p> <p>Development of a City Staff Mentorship Program</p>	To be updated in 2021	Ongoing
7.3	Connect residents looking for full or part-time employment and/or volunteer opportunities through social media to employers and to each other.	Short Term to Medium Term	<p>During COVID 19, community volunteer campaign launched via social media to encourage volunteerism.</p> <p>City's Youth Engagement Strategy identifies opportunities for civic engagement.</p> <p>Economic Development monitoring hiring approaches and needs of key employers, and recently started a new program with Brampton Library called Newcomer Success Stories</p>	<p>Development of an Employment/Volunteer Social Media Strategy that identifies methods (e.g. City Matters email blasts, Instagram, Facebook) for connecting opportunities.</p> <p>Development of a City Youth Employment Strategy</p>	Volunteer recognition event held in July 2020 to thank 100+ volunteers for their contributions and work on the City's various COVID 19 support task forces.	Completed
7.4	Coordinate and implement Employment Fairs for youth, adults, and seniors. Fairs could be sectors-pecific (e.g. IT, Trades, food, health-care).	Short Term	Economic Development past particatiopn in Sheridan's Employment Fairs for student population.	<p>Monitor number of annual Employment Fairs.</p> <p>Number of full time jobs created.</p> <p>Number of part-time jobs created.</p> <p>Annual employment rate.</p> <p>Number of volunteer positions created and filled.</p>	To be revisited in 2021	Not started
7.5	Hire age-positively by conducting an "Age-Positive" Recruitment Campaign.	Short Term to Medium Term	Specific "age-positive" recruitment campaign not being advanced. However, objective of action item being achieved through other corporate initiatives.	Monitor number of re-entry programmes	To be revisited in 2021	Not started
7.6	Create a central Directory of information regarding employment and volunteer opportunities within the City	Short Term to Medium Term	<p>Recreation development a hiring and volunteer recruitment program.</p> <p>Fire department's new diversity recruitment strategy encourages applicants from diverse backgrounds.</p>	<p>Number of employment inquiries resulting from the Directory.</p> <p>Number of volunteer inquiries resulting from the Directory.</p>	<p>Mayor's Youth Council provides opportunities for civic participation among youth.</p> <p>Peel Halton Workforce Development Group launches new workforce hub (Dec 2020) https://www.peelhaltonworkforce.com/jobs/</p>	Ongoing
7.7	Value entrepreneurs by supporting the advancement of the social enterprise sector.	Short Term	George Street Innovation District to become a one-stop shop for entrepreneurs. Curent partnership with Ryerson Venture Zone.	<p>Number of new social enterprises created.</p> <p>Number of additional jobs created by existing social enterprises.</p>	To be revisited in 2021	Not started

7.8	Recognize the value of volunteer work and build public awareness about the benefits of being active in the community.	Short Term to Long Term	<p>Volunteer appreciation event held for for COVID 19 task force volunteers (July 2020)</p> <p>Annual Volunteer of the Year Awards including seniors and youth categories.</p> <p>Economic Development creating a Brampton Ambassador program. To engage prominent individuals from Brampton or are champions of the City.</p>	<p>Maintain the existing Brampton Citizens Awards and increase the number of award recipients in the following categories: Long Term Service Award; Senior of the Year Award; and Volunteer of the Year Award. While the existing "Volunteer of the Year Award" is for a citizen and a youth, a recommendation is to create a separate "Youth Volunteer of the Year Award" as its own category.</p> <p>Number of applications submitted for awards: both local and the Ministry of Seniors and Accessibility Seniors Award. Civic</p>	Citizen of the Year Award in 202 for Youth (up to 18 years) and Seniors (65+)	Completed
7.9	Review Official Plan policy to ensure that live-work opportunities are permitted broadly across the City.	Short Term to Medium Term	Official Plan Review currently underway (Brampton 2040 Plan)	City to review employment projections and employment land analysis, and the opportunities for integrating employment and residential policies in its Official Plan Review and implementing Zoning By-law.	To be updated in 2021	Ongoing
7.10	Develop and market an Age-Friendly Employer designation to recognize employers that accommodate youth job creation and older employees through flexible work arrangements, job sharing, physical accommodations and other features of a supportive work environment.	Medium Term	For future consideration. Opportunity to expand through the Brampton Entrepreneur Centre	Number of Employers recognized.	To be revisited in 2021	Not Started

	COMMUNITY SUPPORT & HEALTH SERVICES					
	Action Items	Timing & Priority	Activity	Initial Performance Indicator(s)	Updated Performance Indicator(s)	Progress
8.1	Work with other municipalities and the provincial government to explore travel grant and support programs.	Short Term to Medium Term	For future considerations. Opportunities to explore funding opportunities available through other orders of government.	Region, City and transit operations to develop a resident education campaign about available services and programs.	To be revisited in 2021.	Not started
8.2	Work with local health agencies to identify health care system gaps and the hiring of medical professionals and specialists to provide quality care to Brampton residents.	Short Term to Long Term	City involved in ongoing discussions with health unit to identify locations for COVID 19 testing sites and isolation centre.	Number of grant requests. Number of grants approved	Province of Ontario to provide immediate funding for 87 additional hospital beds across Brampton Civic Hospital and Etobicoke General Hospital (October 2020). Federal Government announces \$6.5 million in funding for a COVID 19 isolation centre in Peel Region over 18 months (November 2020)	Ongoing
8.3	Encourage the development of residential care facilities that appeal to local needs and cultures (ie. respite care facilities, hospices).	Short Term to Long Term	Updating Supportive Housing Policies within Brampton's Official Plan		Statutory Public Meeting held on December 7, 2020 to present draft amendments to the City's supportive housing policies. To be updated in 2021.	Ongoing
8.4	Advocate for funding to support more affordable home care including personal support workers, affordable devices (e.g. hearing aids, mobile devices, medications, dental).	Medium Term	For future consideration.	Number of new programs, new jobs, service hours funded. Decrease in the number of persons on waiting lists for personal care and home support services.	On December 1, 2020, Province of Ontario announced funding of \$115 million to expand innovative home and community care services as part of its fall 2020 COVID 19 preparedness plan to support 850 patients. https://news.ontario.ca/en/release/59437/ontario-expanding-innovative-home-and-community-care-services	Not started
8.5	Improve communication methods to promote awareness of age-friendly services, programs and information offered through a variety of communication methods.	Short Term	In 2020, a range of engagement approaches used to promote age-friendly services and programs during the COVID 19 Pandemic (ie tele town halls, ethnic radio ads, print media, flyers, brochures).	Number of visits from the City's website. Number of applications submitted and approved for the Brampton's Snow Removal Financial Assistance for Seniors and Physically Challenged Citizens. http://www.brampton.ca/EN/residents/Roads/snow-removal/Documents/Snow-Removal-Financial-AssistanceApplication.pdf	Seniors Support Task Force Council Co-Leads Participated in 2 Ethnic Radio Tele Town Halls for seniors. Seniors Support Task Force hosted 3 Seniors Telephone Town Halls in 2020 with average of 750 participants.	Completed