



Brampton Library

Update to Committee of Council November 29, 2023

Presented By:

Todd Kyle, CEO

Radha Tailor, Board Chair



The Brampton Library Board



**Chair
Radha Tailor**



**Vice Chair
Michael Ben**



**Regional Councillor
Paul Vicente**



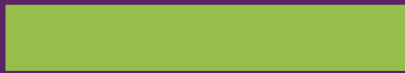
**Regional
Councillor
Navjit Kaur Brar**

Board Trustees:

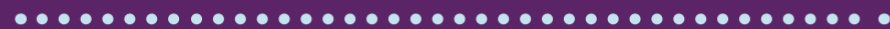
- **Tamanpreet Atwal**
- **Navdeep Dhaliwal**
- **Desiree Jones**
- **Nicole Russell**
- **Ameek Singh**
- **(1 vacant)**

Our vision

inspiring connections



Our mission



To build an inclusive community
by inspiring learning, literacy,
and social cohesion.

Coming out of the Pandemic

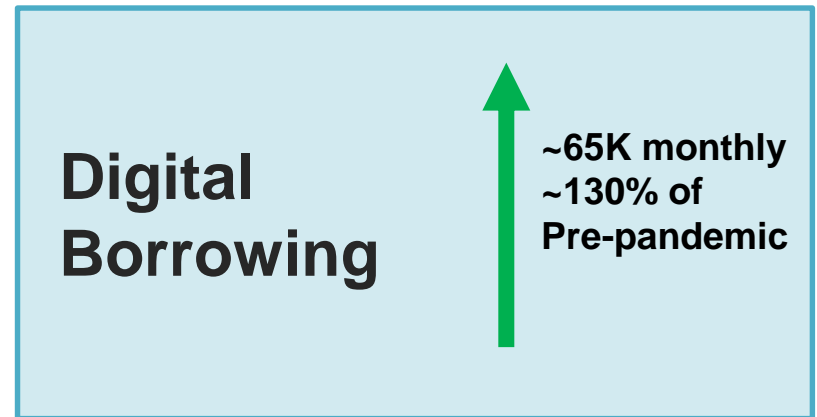
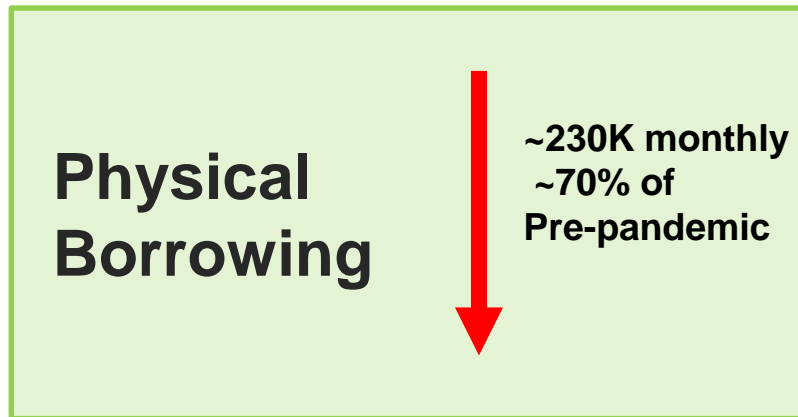
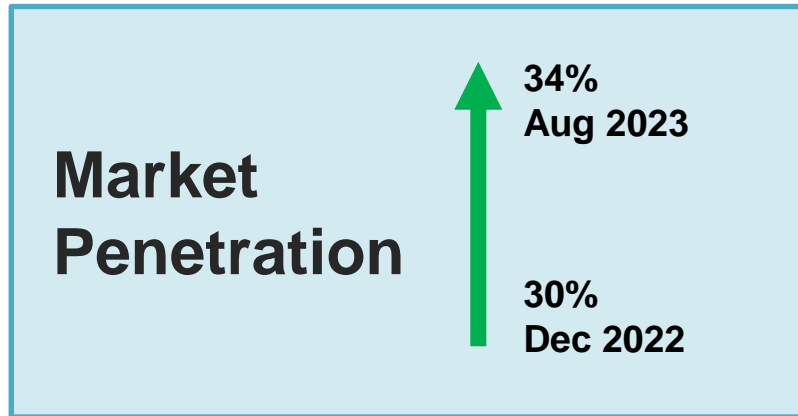
How is the Library doing?

Library performance is on-trend with major urban libraries across Canada - libraries have not fully recovered yet.

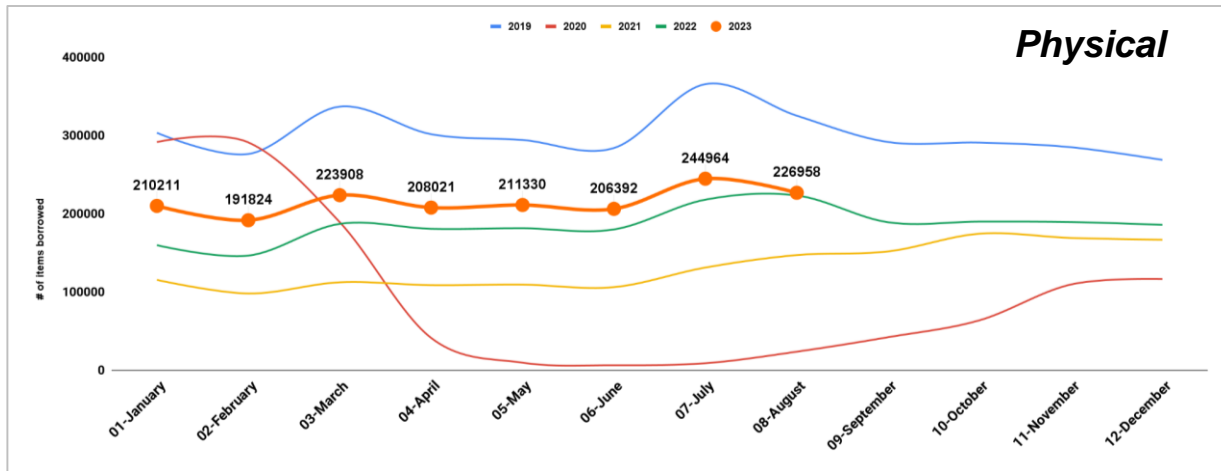
However, Brampton Library has flourished with new programming, increased digital borrowing, membership breadth and more community partnerships.



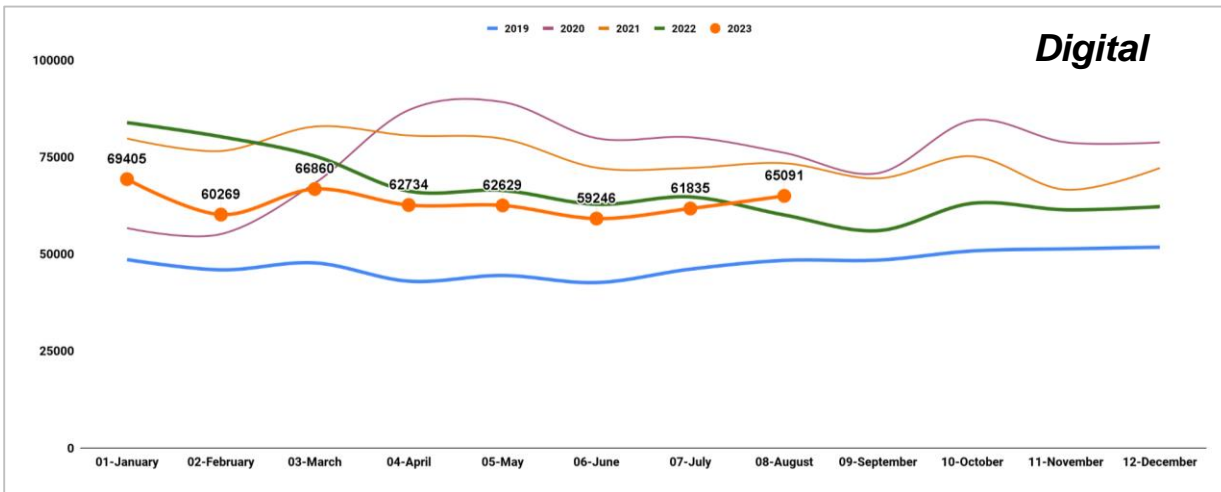
Post-Pandemic Performance



Borrowing Trends



We lend **3.5x more physical than digital materials**; however, digital is growing.



Digital enables greater accessibility to more customers, including ebooks, audiobooks, job search help, movies and learning resources.

Digital borrowing restrictions are mostly licensing and volume availability to public libraries.



Programming Trends

**Average Attendance
per Program 86% from
Pre-pandemic**

**2023: 73329 Attendees
Across 3852 Programs
(approx. 19/program)**



Both the Youth Job Fair at Springdale (above) & MakerFest at Chinguacousy had 1000+ participants.

**Our physical footprint
has changed.**



Brampton Ski Chalet, Chinguacousy Branch. Opened August 2023.

Library Capacity Changes

August 2023

Relocation from Civic Centre to Ski Chalet branch and 129 Glidden offices

September 2023

South West Branch increase to 6-day service

November 2023

Gore Meadows expansion

2024

Development of Branch #9

Process Started

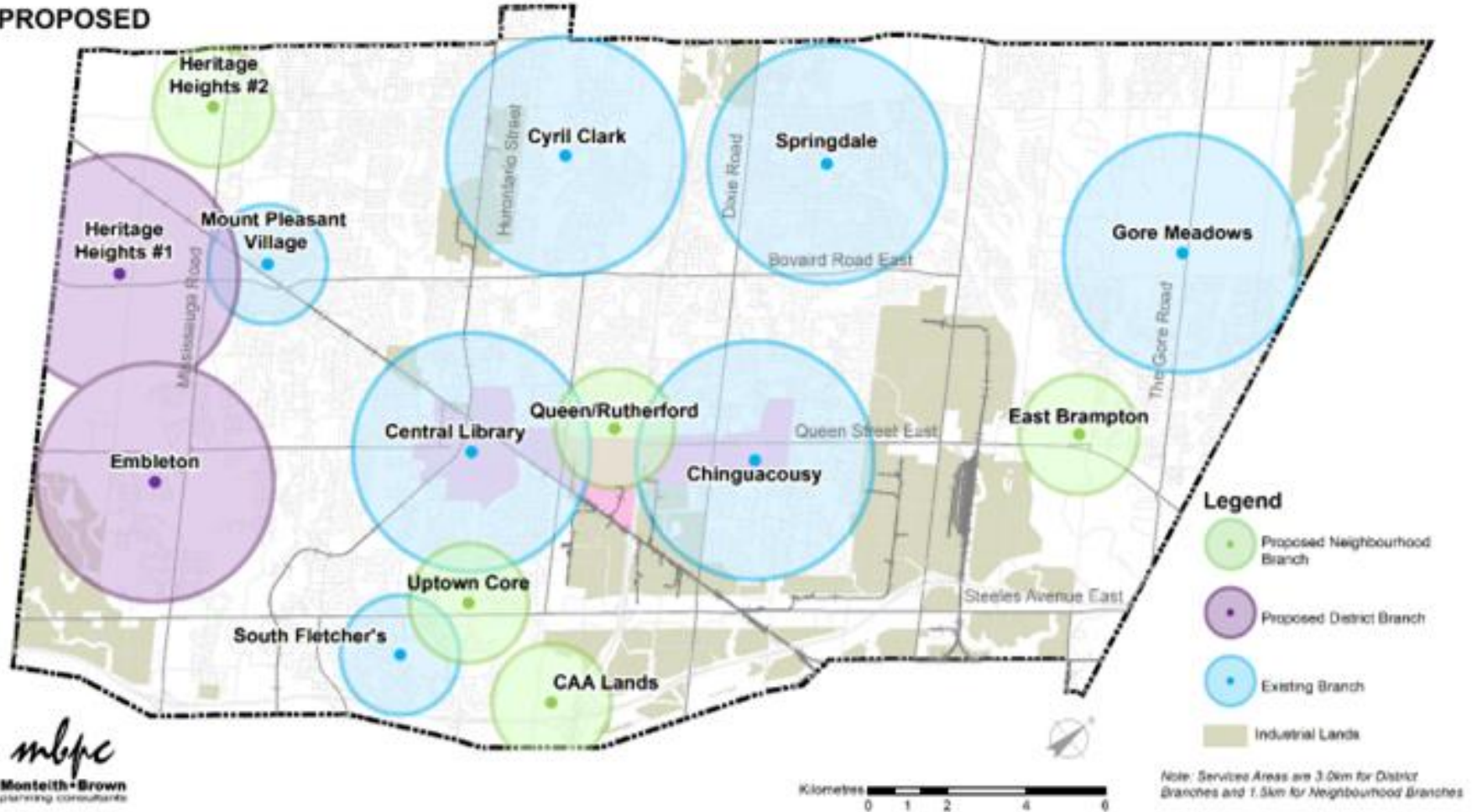
Search for a long-term site for the Chinguacousy Branch

Process Started

Align with new developments: Recreation Centres and Urban Hubs

Expansion: Facilities Master Plan

PROPOSED



What's happening at the library?



CBC Toronto Listening Session. Photography by Jenny Jay.



"Reading Girl" by Abiola Idowu. Photography by Jennifer Williams.



Author & FOLD Founder Jael Richardson and CBC Radio Host Nav Nanwa. Photography by The Double Jay Collective.

Health & Well-Being

- Safety plan and seniors calls during COVID
- New accessible collections (Memory Kits, Decodable Books, Braille books for kids)
- Partnerships with Autism Ontario, CMHA
- Black Family Support Prog.
- A Reader Is Born partnership with hospital



Transit, Connectivity, Liveability

- Laptop + internet hotspot loans to vulnerable families
- Partnership with e-scooter provider
- Expanded chat/email/phone customer service
- Newcomer Bus Tour with Transit
- **Fine Free**



Growing Urban Centres & Neighbourhoods

- Resources for employment and educational skills (including LSAT & MCAT practice cards)
- STEM, employment, entrepreneurship partnerships
- Partnership with Algoma University
- Makerspaces at 4 branches



Environmental Resilience & Sustainability

- Partnerships with Bike Brampton, TRCA, Peel Community Climate Council, Recreation
- Fund development strategy
- Permanent space for community partner kiosks
- Ontario Parks Passes



Governance & Leadership

- IDEA Strategy: GDEIB score from Proactive to Progressive
- Bursary Program & Tuition/Education Support
- Service Delivery Review



Culture & Diversity

- Partnership with BAO: Artist in Residence
- South Asian Legal Clinic partnership
- 5 new world languages (now totals 14 languages)
- Indigenous cultural programming
- Local Authors Showcase



Public Libraries Enhance:



Knowledge



Culture



Reconciliation



Health



Neighborhoods



Belonging



Canadian
Urban
Institute

Institut
Urbain du
Canada

inspiring connections

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bramptonlibrary.ca

