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**Subject:**

[EXTERNAL]Re: Residential Rental Licensing Program

On Fri, Jan 26, 2024 at 5:05 PM Carrie Leigh Percival wrote:

Dear City Clerks Office

As a new Brampton resident, I am writing today in support of the new Landlord licensing program in Brampton. Over the past several months, my husband and I have witnessed first hand what happens when rules are not in place for landlords. There has been a consistent rotation of tenants dwelling in the house across the street from us. Sometimes up to 8 – 12 people live in a house that is made for a single family of up to 6 people at best. We have never seen anyone mow the lawn, take out the garbage, shovel snow on this property, except when I have called 311 does anything ever get done. The state of the outside of the property is poorly kept, with shrubs and grass overgrown, and the worst part is the garbage thrown directly onto the backyard grass. I can't imagine the inside of the house if this is how the outside is kept.

The unfortunate individuals who came to rent this house were even told they couldn't have locks on the door, a major violation of safety and privacy. A few of us neighbours found this out after speaking with the tenants about how to and when to throw out your garbage, as they were new to the Canadian procedures on how this is done.

The most concerning part of all of this to us is the safety of the individuals in this house. Do they have working fire alarms? Carbon monoxide alarms? Proper rooms in basements with windows? If the landlord is not maintaining the outside, and we have never seen them around at all, the inside basic safety maintenance is not happening.

There are procedures and protocols put in place from all levels of government to ensure that I, as a business owner, know the steps that I must take to ensure that my business is safe for everyone – customers, employees, myself, and neighboring businesses. Owning a house to rent out to occupants is a business transaction and therefore should be treated as such.

I commend the City of Brampton for taking such a bold step to make sure that no one is taken advantage of and that the safety of all parties involved is a priority.

Sincerely,

Carrie Leigh Percival  
Brampton resident