

Appendix 1 Management Action Plans as of December 31, 2023

As of December 31, 2023							
Audit Report	Rating	Year	Recs Open Q4 2023	Recs Due Q4 2023	Completed	Outstanding	Not Yet Due
HR Recruitment Follow-Up		2019	1	1	1		
HR Benefits (Phase 1)		2019	2	2		2	
Transit Operations		2020	2	2		2	
Cyber Security Assessment	N/A	2020	2	2		2	
Executive Expenses		2021	1	1		1	
Corporate Governance		2021	9	9		9	
Emergency Expenses		2021	2	2		2	
Vendor Performance Management		2021	2	2		2	
Realty Services – Gap Analysis	N/A	2021	8	8	1	7	
Health and Safety		2022	4	1	1		3
IT Infrastructure and Cloud Management		2022	15	15	3	12	
Parks Maintenance		2022	3	3	2	1	
Limited Tendering		2022	6	6		6	
User Fee	N/A	2022	7	2		2	5
		TOTAL	64	56	8	48	8