

**Date:** 2020-12-02

**Subject:** **2020 Term of Council Priorities Workshop – Mid-term Refresh**

**Contact:** D. Barrick, Chief Administrative Officer,  
[David.Barrick@brampton.ca](mailto:David.Barrick@brampton.ca)  
M. Marr, Director, Organizational Performance and Strategy,  
[Mikkel.Marr@brampton.ca](mailto:Mikkel.Marr@brampton.ca)

**Report Number:** CAO's Office-2020-458

**Recommendations:**

1. THAT the report from D. Barrick, Chief Administrative Officer, dated December 2, 2020, to the Council meeting of December 9, 2020 titled “2020 Term of Council Priorities Workshop – Mid-term Refresh” be received, and;
2. THAT staff be directed to provide a report back to Council with the refreshed priorities identified through the Council Workshop for the balance of this Council term in Q1 2021.

**Overview:**

- **On October 28, 2020 – Council passed resolution C402-2020. That staff be directed to coordinate a Workshop for Council to do a midterm review to amend or add to its Term of Council Priorities, amid the COVID-19 environment, to focus on continuing to advance the City’s operations and strategic direction for the remainder of the term.**
- **Council Workshops were facilitated by Performance Concepts and held on Tuesday, November 10, 2020 and Friday November 13, 2020.**
- **Performance Concepts Consulting conducted one-on-one interviews with the Mayor and members of council to gather feedback on how Council’s priorities have evolved over time with consideration of the COVID-19 pandemic.**
- **16 Priorities were identified as potential strategic priorities and further separated into two categories.**

- **Performance Concepts Consulting to provide outcomes of the Council workshop for further direction from Council.**

## **Background:**

In March 2019, City Council established the TOCP aligned with the Brampton 2040 Vision. Twenty-two priorities were identified and embedded within the five strategic directions of the Vision: Brampton is a City of Opportunities; Brampton is a Mosaic; Brampton is a Green City; Brampton is a Healthy and Safe City; and Brampton is a Well-Run City.

On May 29, 2019, City Council received a detailed work plan outlining specific initiatives, accountabilities, timelines and possible performance metrics for the TOCP. Staff committed to report back to Council on the status of the work plan.

The Office of the CAO has consulted with divisional leaders and project teams to update the work plan to meet the goals and objectives set out by Council. In addition to providing these updates, project leads were asked to consider the impact of the COVID-19 pandemic on key initiatives. Work plan updates were completed in September/October 2020.

On October 28, 2020 – Council passed resolution C402-2020. That the report and presentation titled: 2018 - 2022 Term of Council Priorities Update, to the Council Meeting of October 28, 2020, be received, and; That staff be directed to coordinate a Workshop for Council to do a midterm review to amend or add to its Term of Council Priorities, amid the COVID-19 environment, to focus on continuing to advance the City's operations and strategic direction for the remainder of the term.

Council Workshops were facilitated by Performance Concepts Consulting and held on Tuesday, November 10, 2020 and Friday November 13, 2020. Other the two-day period

## **Current Situation:**

The COVID-19 pandemic brought forth unforeseen conditions and challenges that required project leads to adapt quickly and effectively to pivot and address the emergency response. As a result of this shift in focus, staff were required to shift timelines and reallocate resources.

Performance Concepts Consulting has conducted interviews with the Mayor and Council, captured feedback from staff and conducted two Council Workshops. Performance Concepts have identified two streams of priorities which were considered i) Intergovernmental/Advocacy priorities and ii) City Mandated Controlled priorities. (TABLE 1).

The 16 priorities were discussed during the Council Workshop and feedback provided through a Mentimeter.com exercise. This exercise was facilitated by Performance Concepts Consulting where the Mayor and Councilors were provided the opportunity digitally indicate their position on the priorities. The scale provided response options from 1 to 5 where 1 represented Strongly Disagree and 5 represented Strongly Agree.

All 16 priorities scored above 3.4; where a score above 3 would suggest agreement.

Table 1

**Council Workshop Initiatives:**

<b>Intergovernmental/Advocacy Priorities (Mentimeter.com score)</b>	<b>City-Mandated Priorities (Mentimeter.com score)</b>
Execution of River Walk/Etobicoke Creek Flood Control Project (4.7)	Brampton Equity Office - one stop org unit (3.9)**
Queen BRT project (4.9)	Project Management Office - performance improvement mandate (3.6)**
Secure Region/Peel Police commitment to a Brampton Community Safety Action Plan (3.4)	Fiscal Responsibility/Competitive Taxes (4.1)*
Hwy 10 LRT project (3.3)	Active Transportation Action Plan (3.9)*
Securing a Provincial commitment (including funding) for a Brampton University (3.9)	Timely Execution of Economic Recovery Strategy/Action Plan (4.6)*
Securing a Provincial commitment (including funding) for All-Day/2-Way GO service (4.9)	Accelerated Recreation Centre Revitalization Program (3.4)*
Securing a Provincial commitment (including funding) to a 2nd full-service hospital (5)	Customer Service Engagement/Tracking Model - 311/CRM/KPIs (3.7)*
3 <sup>rd</sup> Transit facility/Electrification (4.7)	Community Safety Office (3.4)**

\* Can be Integrated into departmental workplan

\*\* Requires setup and establishment

**Corporate Implications:**

Financial Implications:

The 2020 budget was consistent with the priorities highlighted in the TOCP work plan. The 2021 budget will be reviewed with feedback from Council to ensure alignment with Council priorities.

Other Implications:

N/A

**Term of Council Priorities:**

This report has been prepared in full consideration of the Term of Council Priorities

**Conclusion:**

A significant number of TOCP milestones have been completed since May 2019, and continue to track as planned. Staff will continue to work on the Term of Council priorities with current deadlines and if approved will include the addition of the priorities identified through the Council Workshop as points of focus. Council will be provided with updates on the TOCP, including: status of initiatives, specific and planned outcomes of initiatives, timelines and clearly defined metrics.

Authored by:

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Mikkel Marr, Director, Organizational  
Performance & Strategy

Reviewed & Approved by:

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David Barrick, Chief Administrative Officer

Submitted by:

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David Barrick, Chief Administrative Officer

## Report Approval Details

Document Title:	2020 Term of Council Priorities Workshop - Mid-term Refresh.docx
Attachments:	
Final Approval Date:	Dec 4, 2020

This report and all of its attachments were approved and signed as outlined below:

**David Barrick - Dec 4, 2020 - 10:51 AM**