

ENHANCED SERVICE BRAMPTON RESPONSE TO RESIDENTS

Status Type	Email/Portal Message	Service Brampton Response - Parking	Service Brampton Response - Municipal	Service Brampton Response - Licensing	Service Brampton Response - Property Standards
Submitted	Hello, Thank you for submitting your service request COBI# for Service SubCategory at Location. We are currently reviewing the details to provide to the appropriate City of Brampton team for further action. If you require further information, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.				
Assigned	Hello, We have assigned your service request COBI# for Service SubCategory at Location to the appropriate City of Brampton team for review. If you require further information, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.				
Work Scheduled	Hello, We are working on your service request COBI# for Service SubCategory at Location and activity is ongoing. If you require further information, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.	Hold Over Order to Comply Re-Inspection Required	Denied Order to Comply Registered Mail Requested Registered Mail Verified Extension Granted Re-Inspection Required	Denied Extension Granted Order to Comply - 5 days Order to Comply - 10 days Prosecute Extension Granted No Access for Requested Inspection Re-Inspection Required Registered Mail Requested Registered Mail Verified Forward to Clerk Title Search Requested Corporate Profile Search Requested	Extension Requested Re-Inspection Required Zoning Order (ZONO) (Child Folder) Update No Access for Requested Inspection Basement Apt - Access Attained Zoning Review Requested Zoning Letter Issued
Investigation Ongoing	Hello, Thank you for submitting your service request COBI# for Service SubCategory at Location with the City of Brampton. The investigation is ongoing, and Enforcement and By-Law Services is actively gathering information to resolve your request. An update will be provided once this stage is complete. If you require further details, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.	Additional Comments/Pictures Call Complainant Evidence gathered Phone Call Misused	Additional Comments/Pictures Corporate Profile Search Requested Evidence gathered Follow Up Made Safe Phone Call Call Complainant Written Witness Statement Offence Notice Sticker Tow	Call Complainant Additional Comments/Pictures Phone Call Site Visit Awaiting Witness Statement	Call Complainant Additional Comments/Pictures Phone Call Site Visit Awaiting Witness Statement Report Received Evidence Gathered Inspection Scheduled Evidence Gathered - Night
Additional Information Required	Hello, We are missing information needed to action your service request COBI# for Service SubCategory at Location. Please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.		Awaiting Witness Statement	Insufficient Evidence	Cancel - Incomplete Information
Penalty Notice Issued	Hello, Thank you for submitting your service request COBI# for Service SubCategory at Location with the City of Brampton. Enforcement and By-Law Services has completed the investigation of your service request, and as a result, a penalty notice(s) has been issued. If you require further details, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.	Ticket Multiple tickets Issued Warning Issued			
Enforcement Action Taken	Hello! Thank you for submitting your service request COBI# for Service SubCategory at Location with the City of Brampton. Enforcement and By-Law Services has investigated the service request and taken appropriate enforcement action. This service request will remain open until the conclusion of the investigation. If you require further information please contact us by calling 311 or 905.874.2000, if outside of Brampton. This is an automated response, please do not reply to sender.		Prosecute Non-parking Administrative Monetary Penalty (AMP) ticket Non-parking Administrative Monetary Penalty (AMP) Warning Ticket Notice of Violation Issued Notice of Zoning Violation Issued	Non-parking Administrative Monetary Penalty (AMP) ticket Offence Notice Issued Non-parking AMP Warning Ticket	Zoning Order (ZONO) (Child Folder) Update Order to Comply (OTC) Issued Refuse Notice Property Standard (PS) Order Issued Property Standards Deficiency Report (PSDR) Issued Pending Legal Action Send to Prosecution Registered Letter Sent
Call Referred - Enforcement Action on hold	Hello, Thank you for submitting your service request COBI# for Service SubCategory at Location with the City of Brampton. The investigation is ongoing, and we are currently consulting with other City departments to assist in resolving your service request, (click here for expected timeframe of referral). An update will be provided once the consultation is complete. If you require further information, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, do not reply to sender.		Call Referred to Zoning Call Referred to Traffic Services Call Referred to Parks Call Referred to Realty Call Referred to Forestry Tow Contractor Requested	Call Referred to Zoning Call Referred to Traffic Services Call Referred to Parks Call Referred to Realty Order Appealed	
Pending Committee to Tribunal Decision	Hello, Thank you for submitting your service request COBI# for Service SubCategory at Location with the City of Brampton. The service request has been investigated and is currently pending a decision from the Committee or Tribunal. The request will be updated once a decision is made. If you require further information please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.				Property Standards Appeal Committee Of Adjustment (COA) Pending
Unable to Proceed	Hello, Thank you for submitting your service request COBI# for Service SubCategory at Location with the City of Brampton. We are experiencing a high volume of service requests at this time, and are unable to investigate your inquiry as City staff are prioritizing safety-related concerns. We apologize for the inconvenience. If the violation continues in the future or poses a risk to residents, please contact us by calling 311 or 905.874.2000 if outside of Brampton. We thank you for your patience and understanding. This is an automated response, please do not reply to sender.	Unable to proceed - Time constraint			

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No Violation or Deficiency Found	Hello, We have inspected the concern described in your service request COBI# for Service SubCategory at Location and have found no violation or deficiency for which action can be taken. If you require further information, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.	Civil Matter Non-Enforceable Unable to reach complainant Valid Parking Consideration No Violation or Deficiency Found	Approved- No Cause 4 Concern (NC4C) No Violation or Deficiency Found	No Violation or Deficiency Found Approved - No Violation or Deficiency Found	Zoning Order (ZONO) (Child Folder) Update No Violation or Deficiency Found
Closed - Winter Operations	Hello, Your service request COBI# for Service SubCategory at Location has been closed as winter snow removal operations are currently underway. During this period, we will only address urgent, safety-related service requests. For the latest updates, please view the Snow Clearing Tracker. If the issue persists after operations are complete, please resubmit your request. If you require further information, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.	Closed - Winter Operations			
Referred	Hello, Your service request COBI# for Service SubCategory at Location has been referred to another agency or authority for further review and/or action. You can track your service request online by clicking here. If you require further information, please contact us by calling 311 or 905.874.2000, if outside of Brampton. This is an automated response, please do not reply to sender.	Call Referred to Works &Transportation Call Referred to Parks Call Referred to Police Call Referred to Zoning Call Referred to Building Call Referred to Property Standards Call Referred to Municipal Call Referred to Licensing Call Referred to Forestry Call Referred to Fire Prevention Call Referred to Region of Peel Call Referred to Conservation Authority Call Referred to Corporate Security Call Referred to Animal Services Call Referred to Traffic Services	Call Referred to Works &Transportation Call Referred to Police Call Referred to Building Call Referred to Property Standards Call Referred to Fire Prevention Call Referred to Region of Peel Call Referred to Animal Services Call Referred to Conservation Authority Call Referred to Corporate Security Approved - Call Referred City Contractor Referred	Call Referred to Works &Transportation Call Referred to Police Call Referred to Building Call Referred to Property Standards Call Referred to Forestry Call Referred to Parking Call Referred to Municipal Call Referred to Forestry Call Referred to Fire Prevention Call Referred to Region of Peel Call Referred to Animal Services Call Referred to Conservation Authority Call Referred to Corporate Security Approved - Call Referred	Call Referred Call Referred to Works &Transportation Call Referred to Parks Call Referred to Police Call Referred to Building Call Referred to Parking Call Referred to Licensing Call Referred to Forestry Call Referred to Fire Prevention Call Referred to Region of Peel Call Referred to Conservation Authority Call Referred to Corporate Security Call Referred to Traffic Services Call Referred to Animal Services Call Referred to Enforcement Referred to Contractor
Investigation Complete	Hello, Thank you for submitting your service request COBI# for Service SubCategory at Location with the City of Brampton. Enforcement and By-Law Services has conducted a thorough investigation, gathered all necessary evidence and where applicable, has taken appropriate action. The investigation is now complete. If you require further details, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.		Educated Approved-Complied Disposal Complied Request File Close	Approved-Complied In Compliance Complied Request File Close	
Legal Non-Conforming	Hello, Thank you for submitting your service request COBI# for Service SubCategory at Location with the City of Brampton. Following our investigation, it has been determined that the matter is approved as a legal non-conforming use. This means it was legally established under prior zoning by-laws and has been formally recognized and approved by the City as compliant. If you require further information, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.			Legal Non-Conforming	Legal Non-Conforming
Closed	Hello, We have reviewed the service request COBI# for Service SubCategory at Location and determined no further action can be taken. If you require more information, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.	Duplicate Call Cancelled by Caller Cancel-Incomplete Information	Cancelled by Caller Cancel-Incomplete Information Cancel-Duplicate Call Approved-Cancelled Insufficient Evidence Unable to reach complainant	Cancelled by Caller Void Unable to reach complainant Non-enforceable Cancel-Incomplete Information Cancel-Duplicate Call Approved-Cancelled	Closed-Refused Access by Resident Closed-Lack of supporting evidence Closed-Complaint unsubstantiated Closed unable to prosecute /proceed
Resolved	Hello, Thank you for submitting your service request COBI# for Service SubCategory at Location with the City of Brampton. We are happy to advise you that your service request has been resolved. If you require further details, please contact us by calling 311 or 905.874.2000 if outside of Brampton. This is an automated response, please do not reply to sender.	Educated and Complied Ticket and Tow Tow		Warned Educated	Repair by City Cut by City Complied Closed - Pending Additional Residential Unit (ARU) Registration Towed by City