

Annual Staff Report

Accessible Enforcement

2024



The City of Brampton (the City) is committed to ensuring individuals of all ages and abilities have equitable access to participate in all aspects of the community. The City values diversity, inclusiveness, and the unique contribution that each resident makes to the local community.

The City recognizes that preventing new barriers, reducing and removing existing barriers, and enhancing access to our goods, services, and facilities is essential to providing increased opportunities that foster independence, inclusion, and dignity for people of all ages and abilities.

-Accessibility & Inclusion Policy ANI-100, July 2021



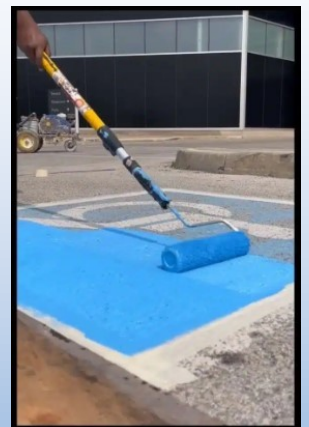
Property Compliance

Twenty-Six (26) Orders were issued to private property owners to address Accessibility concerns in relation to those properties.

81% are now shown as complied as of calendar year-end.

Orders can be issued for a variety of reasons, some of which include:

- Installation / maintenance of proper Accessible signage
- Installation / maintenance of correct pavement markings
- Ensuring curb cuts and ramps are properly placed
- Removal of snow, bins or equipment from Accessible areas



Penalty Notices (Tickets)

Division-Wide, the City of Brampton issued the following in 2024:

920 “Park in Accessible Space without Permit” tickets. Gross fine YTD \$322,000

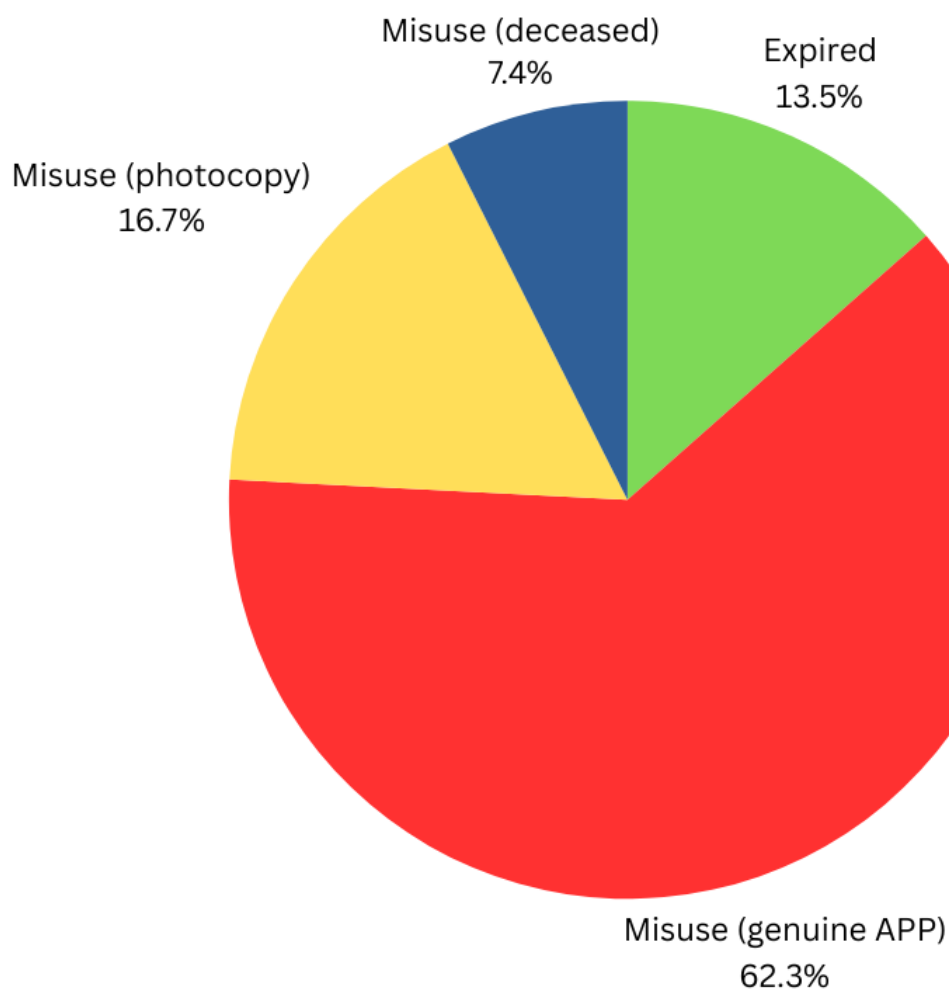
133 “Park Obstruct Access Aisle” tickets. Gross fine YTD \$39,900



Accessible Parking Permits

The City of Brampton seized a total of 215 Accessible Parking Permits (APP) as a result of proactive enforcement or reactive calls for service. These Permits are “not transferable” or sharable between family members / friends / coworkers, and the named permit holder must be present in order for the permit to be used lawfully.

Of the 215, the following is the break-down of reasons for the seizure;

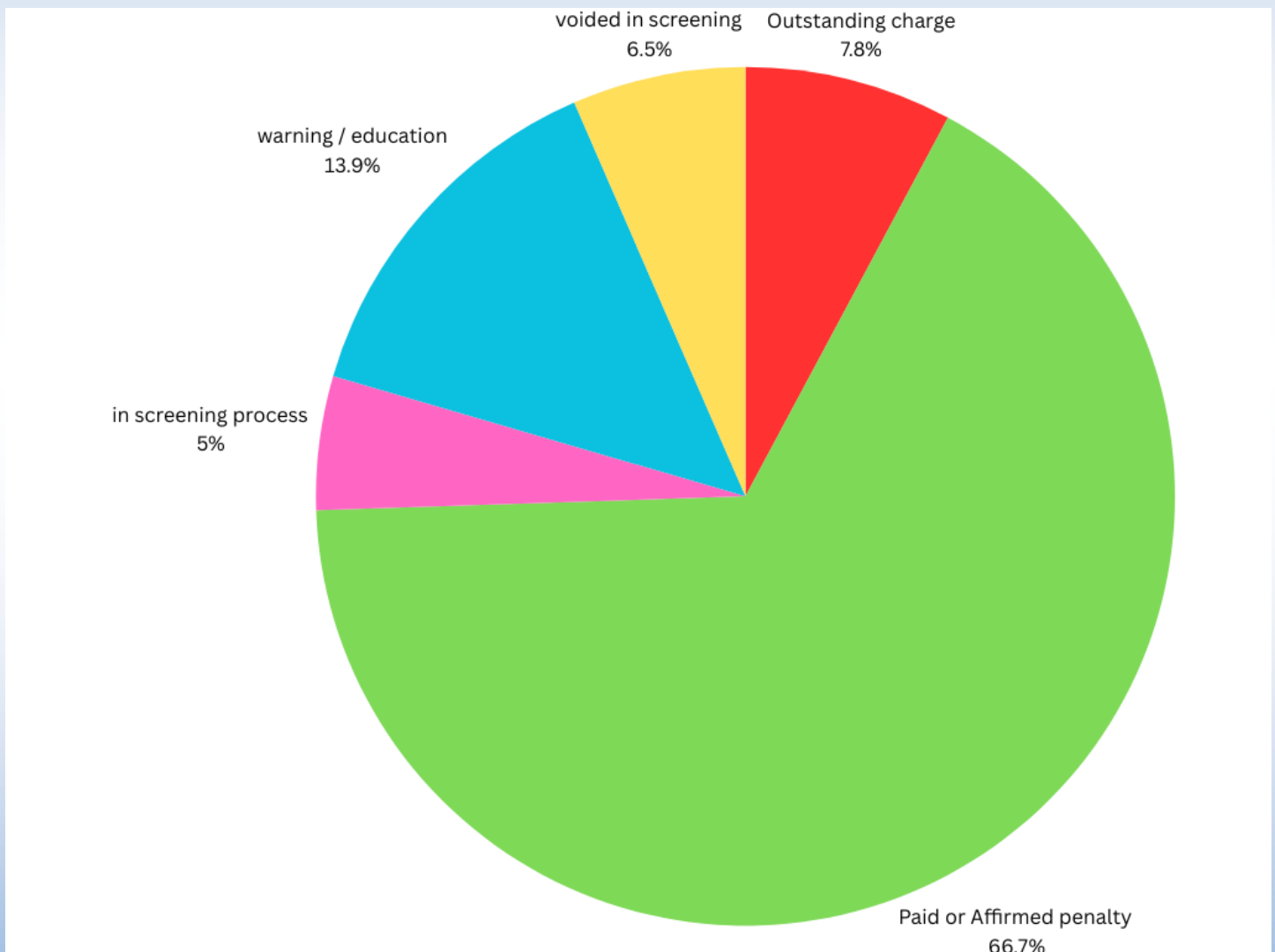


Accessible Parking Permits

When an Accessible Parking Permit is seized as a result of an investigation, Service Ontario (the Permit issuer) is notified of the seizure.

All charges in relation to Accessible Permit seizures are tracked in order to accurately report to Service Ontario when Permits are eligible to be released. This is the current status of all 2024 charges*

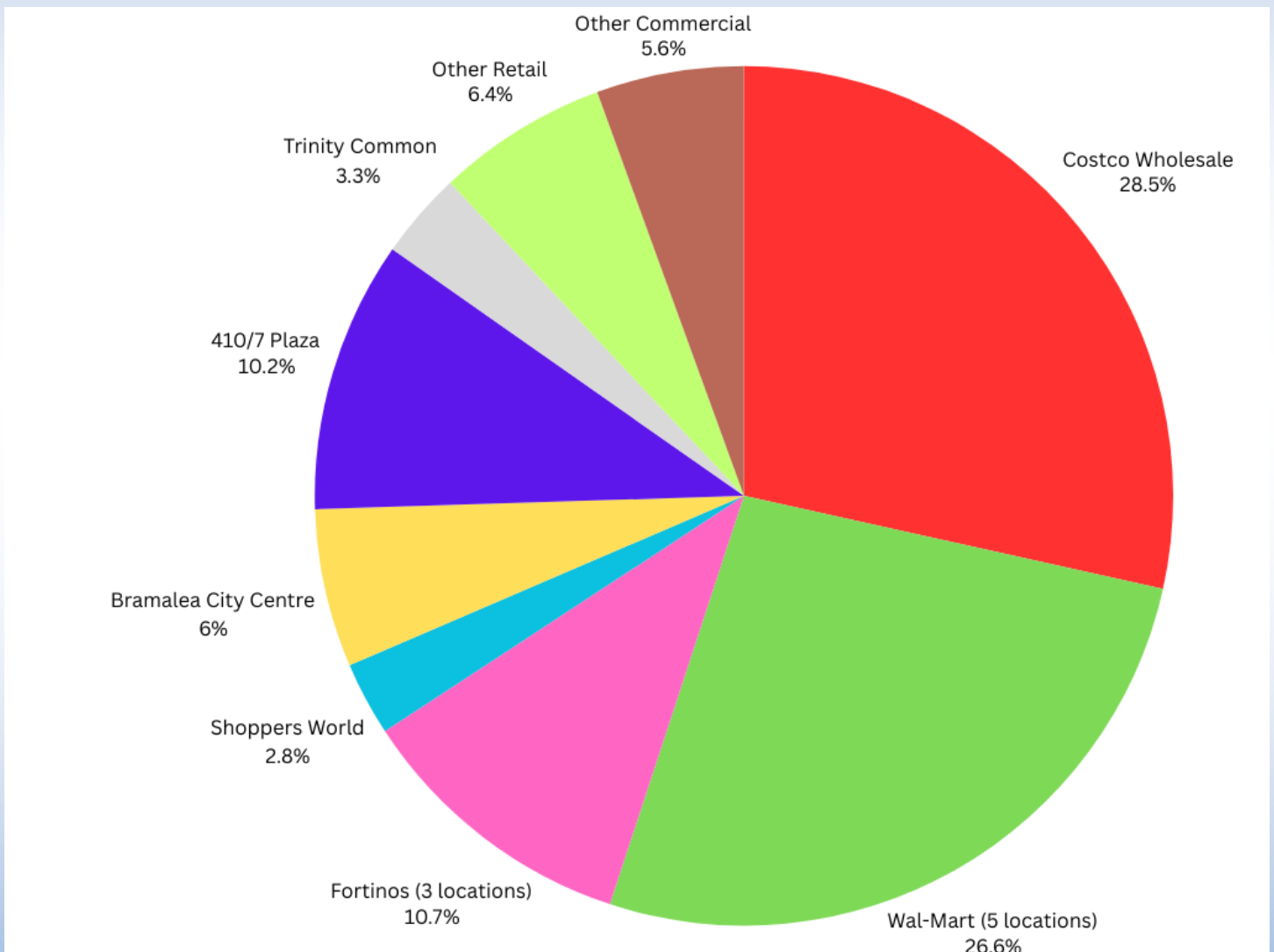
** accurate as of January 1, 2025*



Accessible Parking Permits

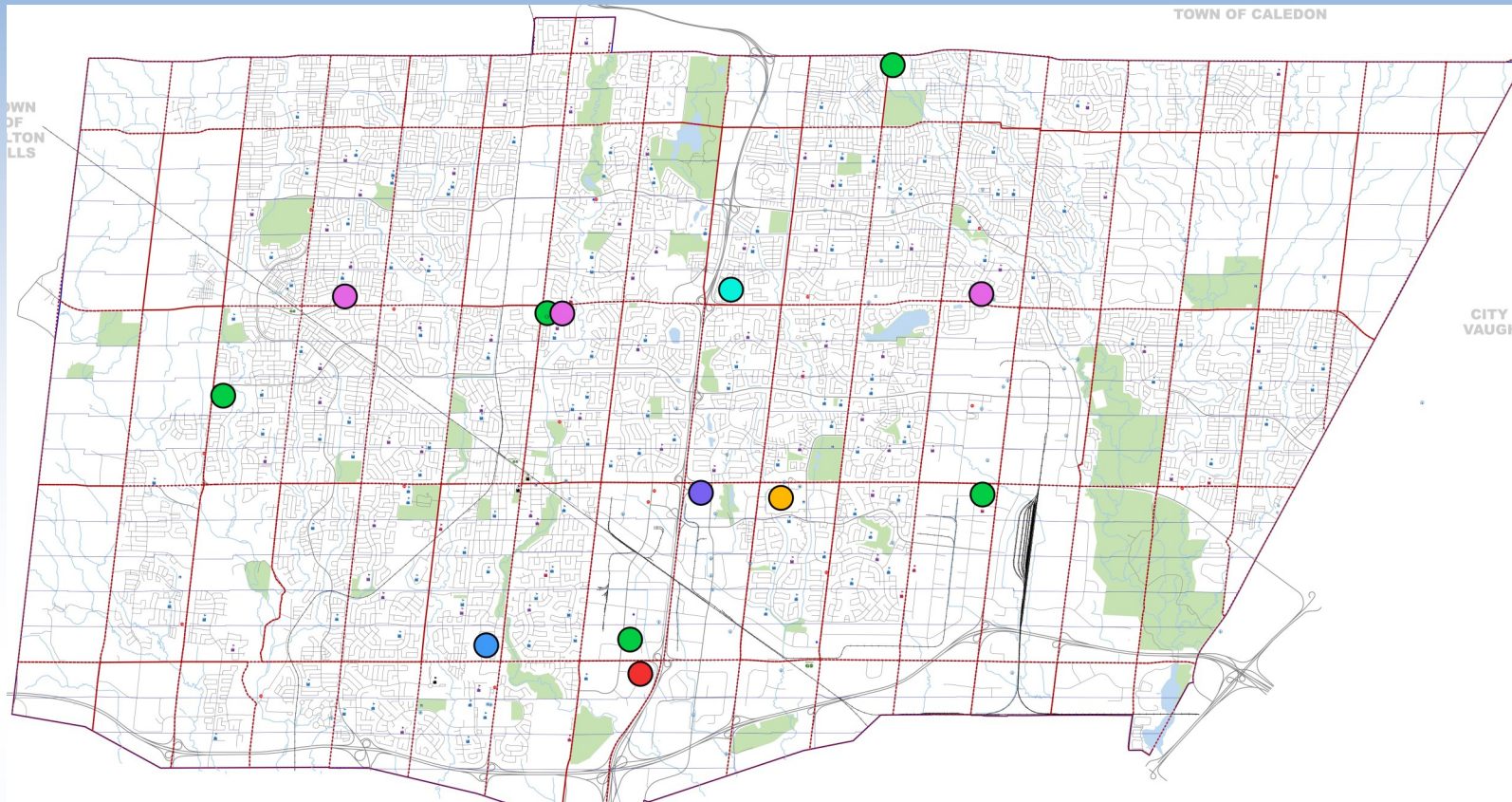
Enforcement personnel patrol and respond to complaints across the City of Brampton. In 2024, this is the break-down of peak locations where Accessible Parking Permits were seized as a result of misuse.

In addition to the noted locations, our staff also routinely check other retail, commercial, institutional, educational, healthcare and civic locations.



Accessible Parking Permits

PEAK LOCATIONS



- Trinity Common—10-200 Great Lakes Drive
- Bramalea City Centre—25 Peel Centre Drive
- Shoppers World Brampton—499 Main Street South
- Costco Wholesale—100 Biscayne Cres
- Wal-Mart Canada—50 Quarry Edge Drive, 30 Coventry Road, 5085 Mayfield Rd, 9455 Mississauga Rd, 15 Resolution Dr.
- Fortinos—60 Quarry Edge Drive, 35 Worthington Ave, 55 Mountainash Road
- 410/7 Plaza—150 West Drive



2025 Goals

Looking forward to 2025, the Accessibility Enforcement Office seeks to accomplish the following goals:

- Increased compliance for properties that are not in compliance with Accessibility requirements
- Greater collaboration with Accessibility Advisory Committee to ensure the City remains barrier-free
- Education / Training to internal Enforcement Staff as well as offering training and support to neighboring By-Law departments and allied agencies
- Increased datakeeping of all Accessible related enforcement action to use metrics to more efficiently deploy personnel resources and address areas of concern

