

## APPENDIX 1

As of December 31, 2020							
Audit Report	Rating	Year	MAPs open Q4 2020	MAPs Due at Q4	Completed	Deferred	Not Yet Due
Building Permits		2017	1	1	-	1	-
Building Inspections		2018	1	1	-	1	-
Corporate Security		2018	1	1	1	-	-
IT Service Desk		2019	1	1	-	1	-
Mobile Phone Management Follow-Up		2019	4	4	4	-	-
Payroll Services		2019	10	10	10	-	-
Construction- Countryside Dr. Road Widening		2019	1	1	-	1	-
HR Recruitment Follow-Up		2019	2	-	-	-	2
Contracted Cleaning		2019	1	-	-	-	1
Review of Councillor Budget and Staffing Model	N/A	2019	2	2	2	-	-
Fleet Services		2019	1	1	-	1	-
HR Benefits (Phase 1)		2019	3	-	-	-	3
Rose Theatre Operations		2020	2	2	1	1	-
Asset Management		2020	3	2	-	2	1
Contract Management		2020	1	1	1	-	-
Segregation of Duties		2020	1	1	-	1	-
Transit Operations		2020	9	3	3	-	6
Cyber Security Assessment	N/A	2020	10	1	2*	-	8
Building Design & Construction	N/A	2020	2	-	-	-	2
TOTAL			56	32	24	9	23

Note:

\* indicates recommendations completed in advance of their target completion dates.