**Accessibility - Municipal Benchmarking Consultation - Fall 2020**

| Name of Organization: | Mun. over 50,000 Brampton | Mun. A - under 50,000 | Mun. B - under 50,000 | Mun. C - under 50,000 | Mun. D - under 50,000 | Mun. E - over 50,000 Cambridge | Mun. F - under 50,000: Fort Erie | Mun. G - under 50,000 | Mun. H - over 50,000 | Mun. I - over 50,000 | Mun. J - Over 50,000 | Mun. K - over 50,000 | Mun. L - over 50,000 | Mun. M - over 50,000 Ottawa | Mun. N - over 50,000 | Mun. O - over 50,000 Thunderbay | Mun. P - over 50,000 | Mun. Q - over 50,000 | Mun. R - over 50,000 | Mun. S - over 50,000 |
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| **Accessibility Staff** | | | | | | | | | | | | | | | | | | | | |
| How many staff do you have specifically dedicated to Accessibility at this time? | 2 | 1 | 2 | 1 | 1 | 2 | 1 | 0 - dedicated | 3.5 | 5, +3 consultants web | 2 + 2 contract | 1 | 1.5 | 3 + 1 web,+ 2 IT | 0.2 | 1 | 1 | 1 | 3 | 1 |
| Do your Accessibility staff review private site plans as part of the internal review process for residential/commercial/industrial site plans for private sector? | Yes | Sometimes | Yes, but not residential | Sometimes | No | Yes | yes | No | No | No | Yes | Yes | Yes | No | No | Yes | Yes | Sometimes | No | Yes |
| Do your Accessibility staff review municipal/organizational capital plan projects for new construction and renovation projects? | Yes | No | No | Sometimes | No | Sometimes | yes | No | Yes | No | Yes | Yes | Yes | Yes | No | Yes | Yes | Sometimes | No | Yes |
| Does your Accessibility staff hold external accessibility events to celebrate recognized/proclaimed accessibility days? | Yes | No | No | No | No | Yes | Yes | No | Yes | Yes | Sometimes | Yes | Sometimes | Yes | No | No | Yes | Sometimes | Sometimes | Sometimes |
| (i.e. International Day of Disabilities, National AccessAbility Week, etc.) | | | No | | | | | | | | | | | | | Yes | | | | |
| Does your Accessibility staff hold internal Accessibility Awareness training sessions/workshops? | Yes | Sometimes | Sometimes | Sometimes | Sometimes | Sometimes | yes | No | Yes | Sometimes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Sometimes | Sometimes | Yes |
| Do you provide a mandatory accessibility training module for staff? | Yes, as of 2021 | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Sometimes | Yes | No | Yes | Yes | Yes | Yes | Yes | Yes |
| a) is the training completed through an online training module? | Yes, as of 2021 | Yes | No | | Yes | Yes | sometimes | No | Yes | Yes | Yes | Yes | Sometimes | Yes | Yes | Yes | No | No | Yes | Sometimes |
| b) is the training offered in a classroom setting | Yes | Sometimes | No | | Sometimes | No | Sometimes | Sometimes | Yes | Sometimes | Yes | No | Sometimes | Yes | Sometimes | Yes | Yes | Sometimes | No | Sometimes |
| c) is the training a "PowerPoint" type of learning that staff are expected to watch on their own? | Yes | Yes | yes | | Sometimes | Sometimes | Sometimes | Yes | Yes | Sometimes | Yes | Yes | No | No | Sometimes | Yes | No | No | Yes | No |
| Does your organization offer any enhanced or department specific Accessibility training? | Yes | No | No | No | No | No | Sometimes | No | Yes | Sometimes | Yes | No | Yes | Yes | Yes | Yes | Yes | Sometimes | Sometimes | Yes |
| Does your Accessibility Team provide review of website content for the organization to ensure it meets WCAG requirements? | Sometimes | Sometimes | Yes | No | No | Yes | No | No | No | Yes | Yes | Sometimes | Sometimes | Yes | No | Sometimes | Yes | Yes | No | Yes |
| Does your Accessibility team provide review for accessible documents/content on organizational publications (posters/brochures/reports/signage)? | sometimes | Sometimes | No | No | No | Yes | Yes | No | Sometimes | Sometimes | Yes | No | Sometimes | Yes | No | Yes | Yes | Sometimes | No | Yes |
| Does your Accessibility Team create specific Accessibility policies & SOPs for internal use? | Yes | Sometimes | Yes | Sometimes | No | Sometimes | Yes | No | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Does your Accessibility staff have any involvement with programming for external services to ensure accessibility is considered? i.e. recreation programs, library programs, etc. | sometimes | Sometimes | No | No | No | Yes | No | No | Yes | Sometimes | Sometimes | Sometimes | Sometimes | No | No | Yes | Sometimes | Sometimes | Sometimes | No |
| Do you have an internal working group comprised of designated accessibility persons from each department? | No | No | No | No | No | No | No | No | No | Yes | Sometimes | Yes | No | Yes | No | Yes | No | No | Yes | No |
| Do you offer any type of internal Accessibility recognition program or awards? i.e. for staff who actively make a contribution to accessibility? | No | No | No | No | No | No | No | No | Sometimes | Yes | No | No | No | Sometimes | No | No | No | No | No | No |
| Do you offer any type of external Accessibility recognition program or awards? i.e. that recognizes the public for removing, reducing and preventing barriers and/or ensuring the community is accessible for all? | Yes | No | No | No | No | No | Yes | No | No | Yes | Yes | Yes | Yes | No | No | No | Yes | No | No | Yes |
| Is your Accessibility Team a consultative body within your organization? Do departmental staff consult with you on various matters pertaining to accessibility? | Yes | Yes | Sometimes | No | No | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| | | | | | | | | | | | | | | | | | | | | |
| **Accessibility Advisory Committee (AAC)** | | | | N/A | | | | | | | | | | | | | | | | |
| Does your AAC review site plans site plans for residential/commercial/industrial development applications? | No | N/A | Yes | | No | Yes | Yes | Yes | No | No | Yes | Yes | Yes | No | Yes | Sometimes | Yes | Sometimes | No | Sometimes |
| Does your AAC review municipal capital plan projects in detail? | No | N/A | Yes | | No | Sometimes | Sometimes | Sometimes | Yes | Sometimes | No | Yes | Sometimes | Yes | No | Yes | No | Sometimes | No | Yes |
| Does your AAC review municipal capital plan projects to provide comments for consideration? | Yes | N/A | Yes | | No | Sometimes | Yes | Sometimes | Yes | Sometimes | Sometimes | Yes | Sometimes | Yes | No | Yes | Sometimes | Sometimes | No | Yes |
| How often does your AAC meet? | quarterly | N/A | Monthly | | 2x per year | 9/year | monthly | 4x/year | 1x per month | bi-monthly | 6x annually | monthly | 9x/year | 4x/year | Sometimes | monthly | monthly | 9x/year; monthly | monthly | monthly |
| How many members are on your AAC? | 11 | N/A | 8 | | 15 | 14 | 7 public, 1 council, 4 staff | 5 | 9-12 | 13 | 15 | 9 | 9 | 11 | 6 voting, 6 local | | 7 | 6 + 2 Council | up to 15, +3 Councillors | 6 + 1 Councillor |

| Name of Organization: | Mun. over 50,000 Brampton | Mun. A - under 50,000 | Mun. B - under 50,000 | Mun. C - under 50,000 | Mun. D - under 50,000 | Mun. E - over 50,000 Cambridge | Mun. F - under 50,000: Fort Erie | Mun. G - under 50,000 | Mun. H - over 50,000 | Mun. I - over 50,000 | Mun. J - Over 50,000 | Mun. K - over 50,000 | Mun. L - over 50,000 | Mun. M - over 50,000 Ottawa | Mun. N - over 50,000 | Mun. O - over 50,000 Thunderbay | Mun. P - over 50,000 | Mun. Q - over 50,000 | Mun. R - over 50,000 | Mun. S - over 50,000 |
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| **Other Dept. Matters** | | | | | | | | | | | | | | | | | | | | |
| Does your Enforcement staff enforce upon OBC infractions within commercial or business facilities (i.e. inoperable door opener/no accessible entry)? | No | Sometimes | No | | Sometimes | | Sometimes | Yes | Sometimes | | Yes | No | Yes | Sometimes | N/A | unsure | Yes | No | N/A | Yes |
| Does your Organization have it's own Accessibility Standards over & above AODA requirements? | Yes | No | No | No | No | Yes | No | No | Yes | Yes | Yes | Yes | Sometimes | Yes | No | Yes | No | No | Yes | No |
| If yes to the above, has your Council or Board of Directors officially endorsed these requirements? | Yes | Yes | No | | | Yes | | | No | Yes | Yes | Yes | N/A | Yes | | Yes | N/A | N/A | No | |
| Do you have dedicated staff in another department (i.e. IT) provide review of website content for the organization to ensure it meet WCAG requirements? | Yes | No | No | No | Yes | Yes | Yes | No | Yes | Yes | Yes | No | Sometimes | Yes | No | Yes | No | No | Yes | Yes |
| Does your organization use a dedicated software to help ensure compliance of an accessible website? | Yes | No | Yes | No | No | Yes | N/A | Sometimes | Yes | Yes | Yes | Yes | Yes | Yes | No | unsure | Yes | Yes | Yes | Yes |
| Does your organization provide an internal or external site where staff or the public can access accessibility tools & resources? | Yes | Yes | No | No | No | Yes | Yes | No | N/A | Yes | N/A | Sometimes | Yes | Yes | | Yes | Yes | No | Yes | Yes |
| Do you use an external remediation service such as Equidox to ensure accessibility of large documents, such as budget documents? | No | No | No | No | No | Yes | No | No | Sometimes | Sometimes | No | No | No | Yes | No | No | No | Sometimes | No | No |
| Does your municipality offer accessibility or "sensitivity" training for taxi cab drivers? | No | No | No | N/A | N/A | N/A | N/A | No | N/A | | | No | N/A | Yes | No | Yes | No | No | N/A | No |