

Accessibility - Municipal Benchmarking Consultation - Fall 2020																				
Name of Organization:	Mun. over 50,000 Brampton	Mun. A - under 50,000	Mun. B - under 50,000	Mun. C - under 50,000	Mun. D - under 50,000	Mun. E - over 50,000	Mun. F - under 50,000:	Mun. G - under 50,000	Mun. H - over 50,000	Mun. I - over 50,000	Mun. J - Over 50,000	Mun. K - over 50,000	Mun. L - over 50,000	Mun. M - over 50,000	Mun. N - over 50,000	Mun. O - over 50,000	Mun. P - over 50,000	Mun. Q - over 50,000	Mun. R - over 50,000	Mun. S - over 50,000
Accessibility Staff																				
How many staff do you have specifically dedicated to Accessibility at this time?	2	1	2	1	1	2	1	0 - dedicated	3.5	5, +3 consultants web	2 + 2 contract	1	1.5	3 + 1 web,+ 2 IT	0.2	1	1	1	3	1
Do your Accessibility staff review private site plans as part of the internal review process for residential/commercial/industrial site plans for private sector?	Yes	Sometimes	Yes, but not residential	Sometimes	No	Yes	yes	No	No	No	Yes	Yes	Yes	No	No	Yes	Yes	Sometimes	No	Yes
Do your Accessibility staff review municipal/organizational capital plan projects for new construction and renovation projects?	Yes	No	No	Sometimes	No	Sometimes	yes	No	Yes	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Sometimes	No	Yes
Does your Accessibility staff hold external accessibility events to celebrate recognized/proclaimed accessibility days?	Yes	No	No	No	No	Yes	Yes	No	Yes	Yes	Sometimes	Yes	Sometimes	Yes	No	No	Yes	Sometimes	Sometimes	Sometimes
(i.e. International Day of Disabilities, National AccessAbility Week, etc.)			No														Yes			
Does your Accessibility staff hold internal Accessibility Awareness training sessions/workshops?	Yes	Sometimes	Sometimes	Sometimes	Sometimes	Sometimes	yes	No	Yes	Sometimes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Sometimes	Sometimes	Yes
Do you provide a mandatory accessibility training module for staff?	Yes, as of 2021	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Sometimes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
a) is the training completed through an online training module?	Yes, as of 2021	Yes	No		Yes	Yes	sometimes	No	Yes	Yes	Yes	Yes	Sometimes	Yes	Yes	Yes	No	No	Yes	Sometimes
b) is the training offered in a classroom setting	Yes	Sometimes	No		Sometimes	No	Sometimes	Sometimes	Yes	Sometimes	Yes	No	Sometimes	Yes	Sometimes	Yes	Yes	Sometimes	No	Sometimes
c) is the training a "PowerPoint" type of learning that staff are expected to watch on their own?	Yes	Yes	yes		Sometimes	Sometimes	Sometimes	Yes	Yes	Sometimes	Yes	Yes	No	No	Sometimes	Yes	No	No	Yes	No
Does your organization offer any enhanced or department specific Accessibility training?	Yes	No	No	No	No	No	Sometimes	No	Yes	Sometimes	Yes	No	Yes	Yes	Yes	Yes	No	Sometimes	Sometimes	Yes
Does your Accessibility Team provide review of website content for the organization to ensure it meets WCAG requirements?	Sometimes	Sometimes	Yes	No	No	Yes	No	No	No	Yes	Yes	Sometimes	Sometimes	Yes	No	Sometimes	Yes	Yes	No	Yes
Does your Accessibility team provide review for accessible documents/content on organizational publications (posters/brochures/reports/signage)?	sometimes	Sometimes	No	No	No	Yes	Yes	No	Sometimes	Sometimes	Yes	No	Sometimes	Yes	No	Yes	Yes	Sometimes	No	Yes
Does your Accessibility Team create specific Accessibility policies & SOPs for internal use?	Yes	Sometimes	Yes	Sometimes	No	Sometimes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Does your Accessibility staff have any involvement with programming for external services to ensure accessibility is considered? i.e. recreation programs, library programs, etc.	sometimes	Sometimes	No	No	No	Yes	No	No	Yes	Sometimes	Sometimes	Sometimes	Sometimes	No	No	Yes	Sometimes	Sometimes	Sometimes	No
Do you have an internal working group comprised of designated accessibility persons from each department?	No	No	No	No	No	No	No	No	No	Yes	Sometimes	Yes	No	Yes	No	Yes	No	No	Yes	No
Do you offer any type of internal Accessibility recognition program or awards? i.e. for staff who actively make a contribution to accessibility?	No	No	No	No	No	No	No	No	Sometimes	Yes	No	No	No	Sometimes	No	No	No	No	No	No
Do you offer any type of external Accessibility recognition program or awards? i.e. that recognizes the public for removing, reducing and preventing barriers and/or ensuring the community is accessible for all?	Yes	No	No	No	No	No	Yes	No	No	Yes	Yes	Yes	Yes	No	No	No	Yes	No	No	Yes
Is your Accessibility Team a consultative body within your organization? Do departmental staff consult with you on various matters pertaining to accessibility?	Yes	Yes	Sometimes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Accessibility Advisory Committee (AAC)				N/A																
Does your AAC review site plans site plans for residential/commercial/industrial development applications?	No	N/A	Yes		No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	Yes	Sometimes	Yes	Sometimes	No	Sometimes
Does your AAC review municipal capital plan projects in detail?	No	N/A	Yes		No	Sometimes	Sometimes	Sometimes	Yes	Sometimes	No	Yes	Sometimes	Yes	No	Yes	No	Sometimes	No	Yes
Does your AAC review municipal capital plan projects to provide comments for consideration?	Yes	N/A	Yes		No	Sometimes	Yes	Sometimes	Yes	Sometimes	Sometimes	Yes	Sometimes	Yes	No	Yes	Sometimes	Sometimes	No	Yes
How often does your AAC meet?	quarterly	N/A	Monthly		2x per year	9/year	monthly	4x/year	1x per month	bi-monthly	6x annually	monthly	9x/year	4x/year	Sometimes	monthly	monthly	9x/year; monthly	monthly	monthly
How many members are on your AAC?	11	N/A	8		15	14	7 public, 1 council, 4 staff	5	9-12	13	15	9	9	11	6 voting, 6 local		7	6 + 2 Council	up to 15, +3 Councillors	6 + 1 Councillor
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Other Dept. Matters																				
Does your Enforcement staff enforce upon OBC infractions within commercial or business facilities (i.e. inoperable door opener/no accessible entry)?	No	Sometimes	No		Sometimes		Sometimes	Yes	Sometimes		Yes	No	Yes	Sometimes	N/A	unsure	Yes	No	N/A	Yes
Does your Organization have it's own Accessibility Standards over & above AODA requirements?	Yes	No	No	No	No	Yes	No	No	Yes	Yes	Yes	Yes	Sometimes	Yes	No	Yes	No	No	Yes	No
If yes to the above, has your Council or Board of Directors officially endorsed these requirements?	Yes	Yes	No			Yes			No	Yes	Yes	Yes	N/A	Yes		Yes	N/A	N/A	No	
Do you have dedicated staff in another department (i.e. IT) provide review of website content for the organization to ensure it meet WCAG requirements?	Yes	No	No	No	Yes	Yes	Yes	No	Yes	Yes	Yes	No	Sometimes	Yes	No	Yes	No	No	Yes	Yes
Does your organization use a dedicated software to help ensure compliance of an accessible website?	Yes	No	Yes	No	No	Yes	N/A	Sometimes	Yes	Yes	Yes	Yes	Yes	Yes	No	unsure	Yes	Yes	Yes	Yes
Does your organization provide an internal or external site where staff or the public can access accessibility tools & resources?	Yes	Yes	No	No	No	Yes	Yes	No	N/A	Yes	N/A	Sometimes	Yes	Yes		Yes	Yes	No	Yes	Yes
Do you use an external remediation service such as Equidox to ensure accessibility of large documents, such as budget documents?	No	No	No	No	No	Yes	No	No	Sometimes	Sometimes	No	No	No	Yes	No	No	No	Sometimes	No	No
Does your municipality offer accessibility or "sensitivity" training for taxi cab drivers?	No	No	No	N/A	N/A	N/A	N/A	No	N/A			No	N/A	Yes	No	Yes	No	No	N/A	No