

Planning, Building & Economic Development Department Renewal: Technology Improvements Update

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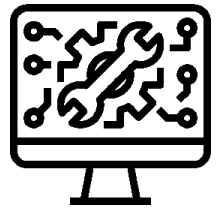
May 10, 2021

Planning & Development Committee

Outline

To provide Planning & Development Committee with an overview of the Departmental Renewal, including:

- Advancement in Technology
- Advancement in Business Intelligence



Created by monicik
from Noun Project



Renewal



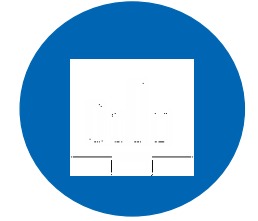
People

We will attract, retain and inspire top talent



Process

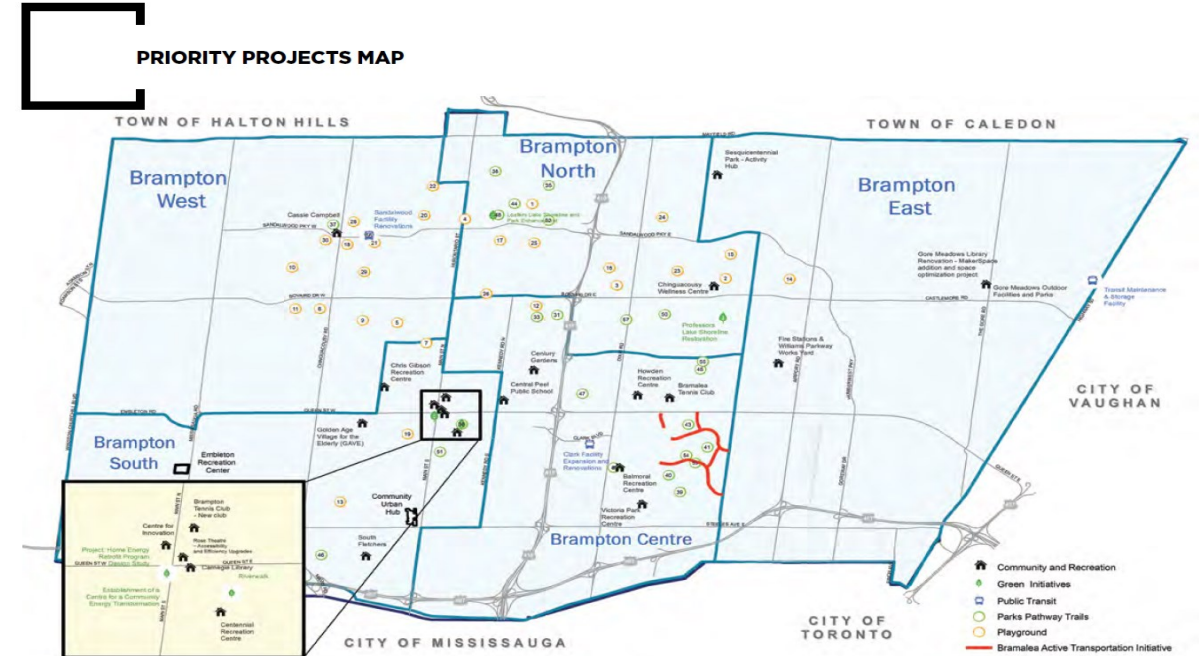
We will foster a culture of innovation and continuous improvement



Technology

We will leverage technology to support data-driven decision making

Key Drivers For This Work



Outcomes of Renewal



Measurable reduction in process times and circulations



Real time data and analytics to manage application pipeline



Increased predictability and consistency.



Additional staff capacity for value added work



Improved application quality



Highly trained and engaged staff.



Improved customer service and culture shift



Speedy resolution of internal conflicts



Formalized expedited process for City priorities

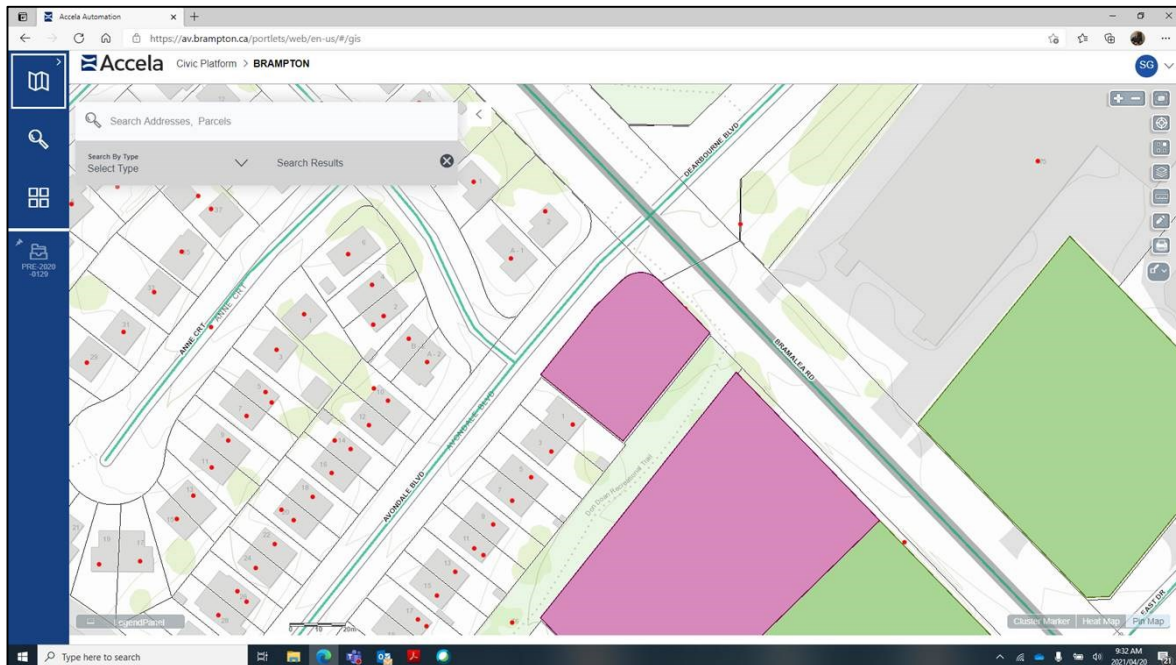
Advancements in Technology



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Parking Terms Apply. Convenience fee
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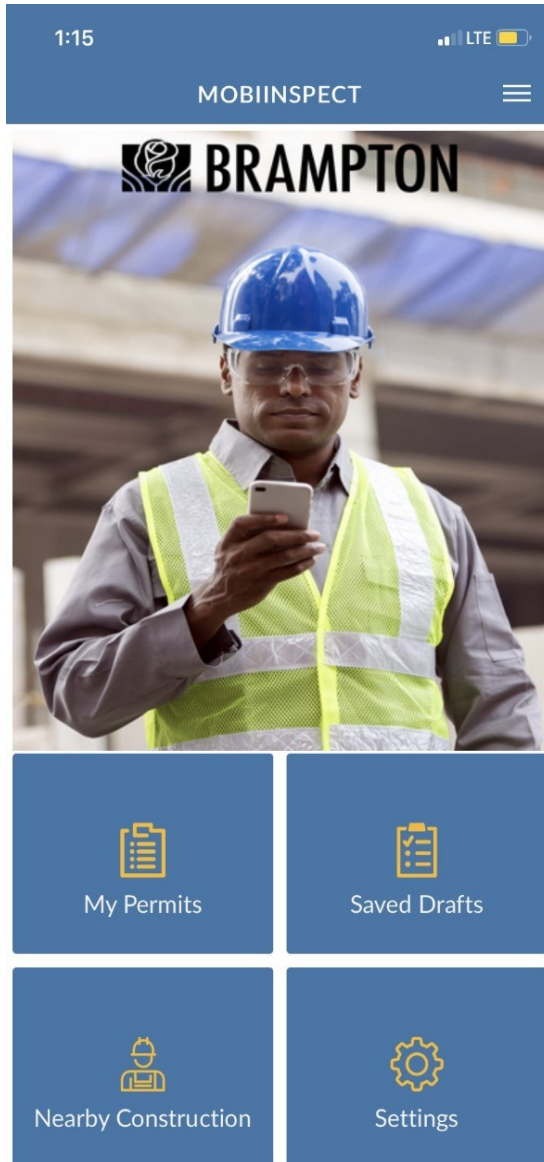
SKIP THE LINE
BOOK ONLINE

Appointments are mandatory
to visit City corporate facilities.

brampton.ca/skiptheline



Advancements in Technology

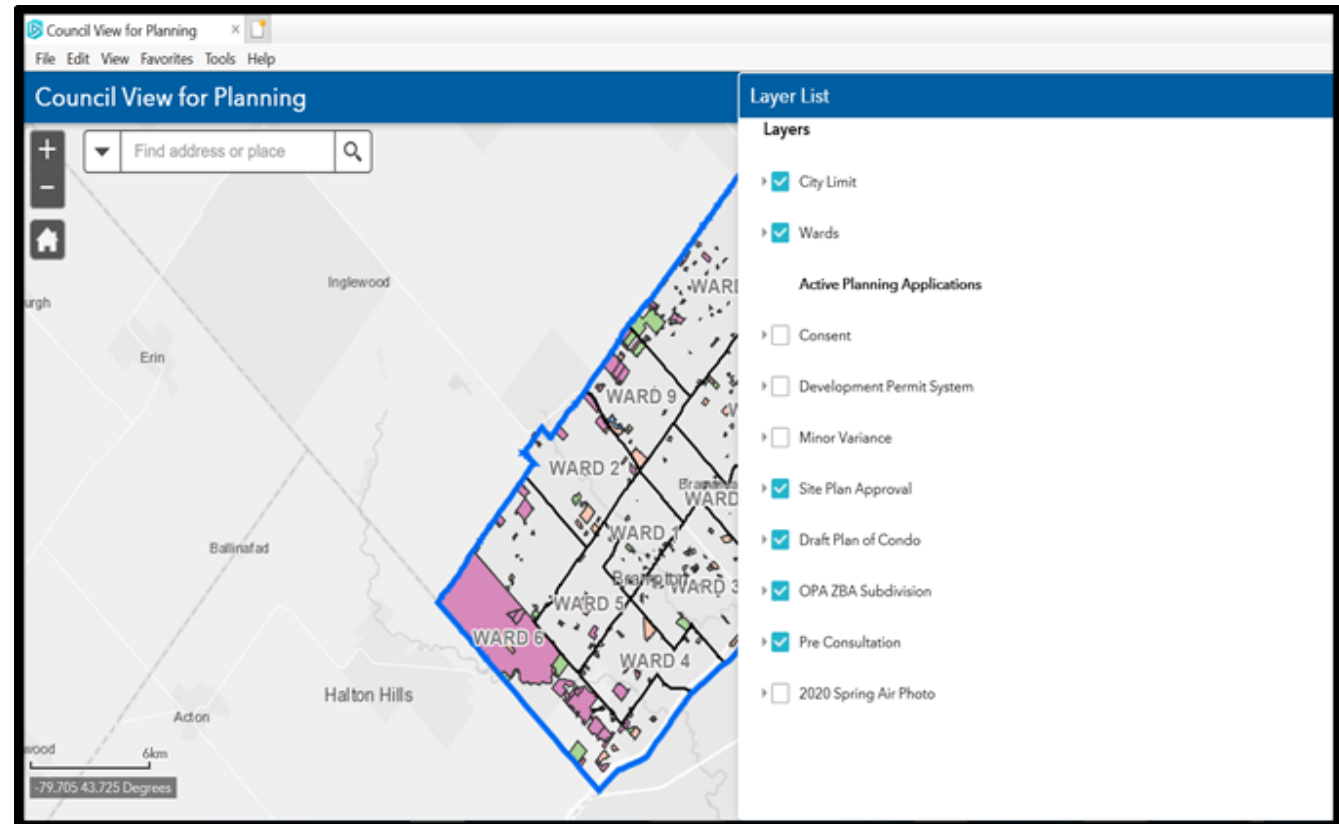


Inspections
Completed:

2018:	132,679
2019:	152,563
2020:	177,292
2021:	51,000*

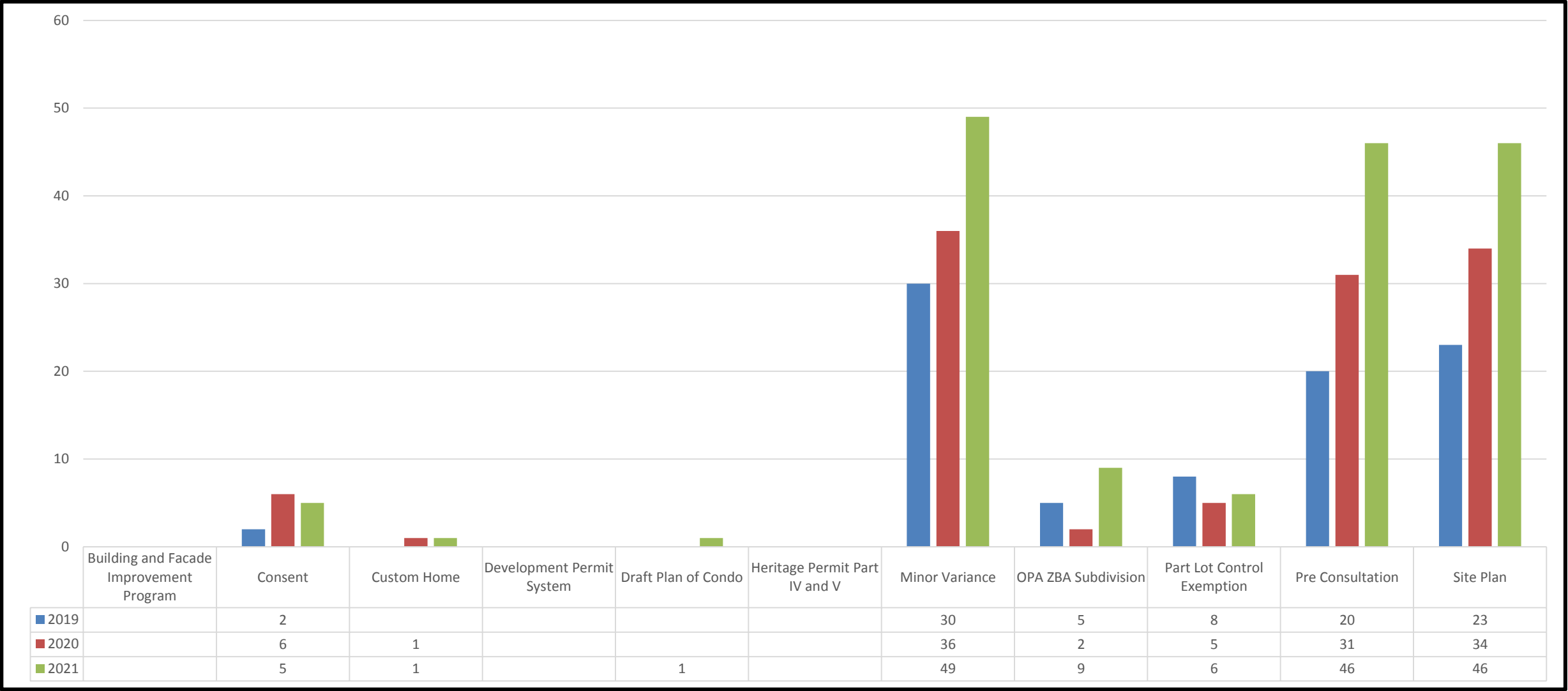
**first 3 months
(32% increase from
2020 YTD on pace
230,000+)*

*What applications and
projects are happening
in my Ward?*

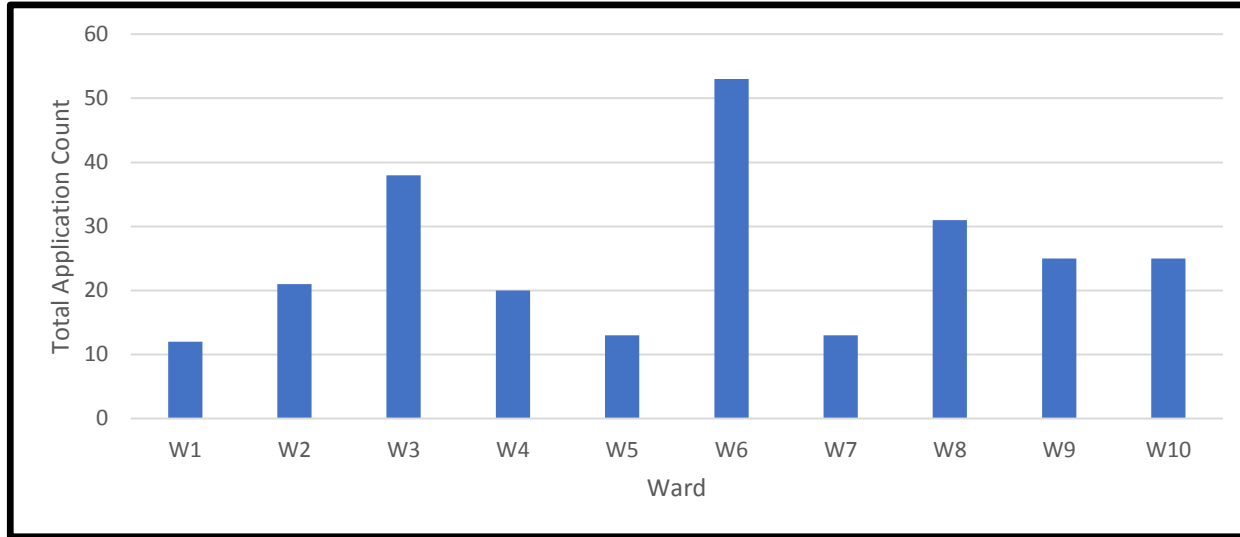


<https://gisappprd.brampton.ca/councilview/>

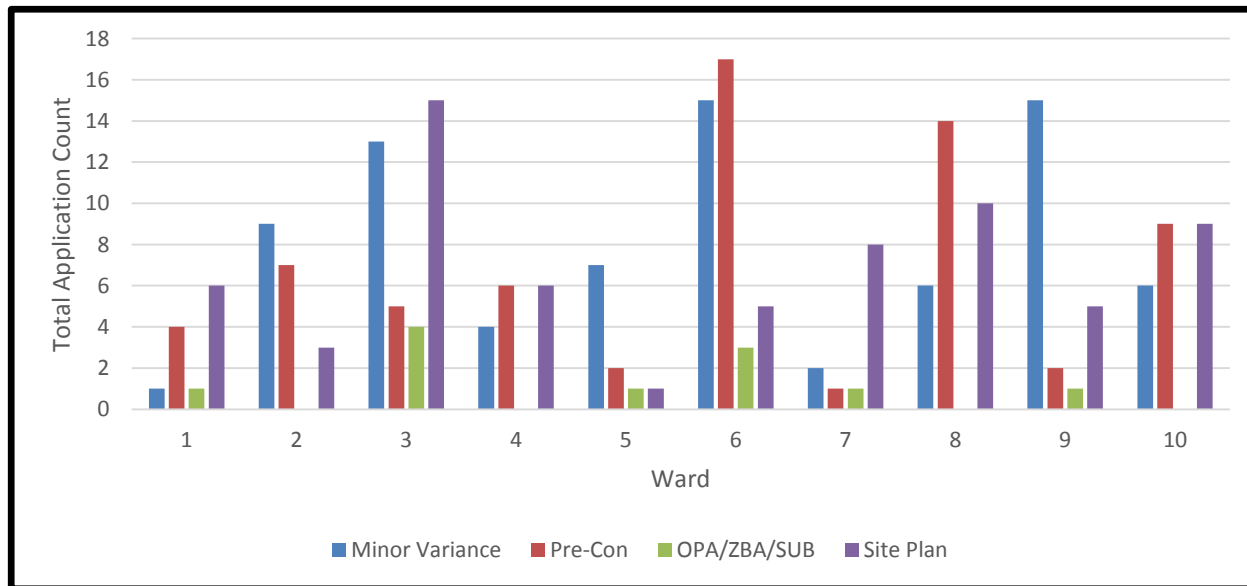
2019-2021: A Snapshot of January to April



2021 – Shaping Up To Be A Busy Year



From January to April 2: Wards
3 & 6 driving application totals



January to April 2: Increases from
2020

Pre-Consultations: 48%

Site Plans: 35%

Minor Variances: 36%

Improvements To Address Trends

Dedicated Planner to handle Committee of Adjustment Applications

- allows staff to dedicate time on development applications – with a focus on those aligned with Council priorities



Opportunities
Mosaic
Green
Healthy & Safe
Well-Run

Streamlining Our Development Application Review Process

- improvements to Site Plan and Pre-Consultation processes
- simplifying development agreements



Moving Forward....

- Development Trends reporting to inform internal key performance indicators - ongoing
 - Application processing time
 - Application trends
 - Staff complement
- Reporting on continuous improvement efforts – Q3 2021
- Leveraging data to inform Growth Management ToCP Program/Council Workshop – Q3 2021

