

**APPENDIX C
WINTER MAINTENANCE SERVICE LEVELS**

INFRASTRUCTURE	SERVICE LEVEL	METHODOLOGY
Arterial/Collector Roads	<ul style="list-style-type: none"> • Safe and passable within 24 hours after the winter event has ended 	<ul style="list-style-type: none"> • Treated with salt brine prior to snow accumulation or freezing rain • Plowed and treated with salt or salt brine as required
Local Residential Roads (including Courts)	<ul style="list-style-type: none"> • Safe and passable within 24 hours after the winter event has ended 	<ul style="list-style-type: none"> • Roads treated with salt • Plowed after snow accumulation approaches 5 cm during a single winter event or if icy/rutted roads a likelihood
Private Streets	<ul style="list-style-type: none"> • Maintenance is responsibility of property owners 	<ul style="list-style-type: none"> • N/A
Sidewalks/Walkways	<ul style="list-style-type: none"> • Safe and passable within 24 hours after the winter event has ended 	<ul style="list-style-type: none"> • City owned sidewalks and unassumed sidewalks (that are continuously connected) plowed and receive a sand/salt treatment on: <ul style="list-style-type: none"> • Arterial and major collector roads • Roads serviced by Brampton Transit • Boulevards which measure less than 0.9 m (3') between back of curb and sidewalk face • Fronting City property including buildings, facilities and park lands • Reverse frontage • All other sidewalks are responsibility of property owners
School Crosswalks	<ul style="list-style-type: none"> • Safe and passable within 24 hours after the winter event has ended 	<ul style="list-style-type: none"> • Cleared and treated with salt or sand/salt mix as required
Transit Stops	<ul style="list-style-type: none"> • Safe and passable within 24 hours after the winter event has ended 	<ul style="list-style-type: none"> • Cleared and treated with salt or sand/salt mix as required
Snow Removal	<ul style="list-style-type: none"> • Snow removed when storage space is maximized and/or vehicle/pedestrian traffic is hindered 	<ul style="list-style-type: none"> • Generally done concurrently: <ul style="list-style-type: none"> • Downtown area • Bridge decks • Curb face sidewalks • Courts
Patrols	<ul style="list-style-type: none"> • 24 hours/day, 7 days/week including weekends and statutory holidays 	<ul style="list-style-type: none"> • Specific routes and timelines assigned in accordance with Province's Minimum Maintenance Standards for Municipal Highways
Park Recreation Trails (Maintained by Parks Maintenance)	<ul style="list-style-type: none"> • Safe and Passible within 48 hours after the winter event has ended 	<ul style="list-style-type: none"> • Treated with salt/sand mix and plowed when there is more than 7.5 cm of snow and when recreational parking facilities have been cleared
City Parking Lots (Maintained by Parks Maintenance)		<ul style="list-style-type: none"> • High priority lots such as lots with Day Care, Fitness Centre are completed by 7 am and maintained as required throughout the day. The remaining Parking Lots are completed by 8 am. • City Facility parking lots are sanded or salted on a continuous basis during a snowfall. They are plowed within 24 hours when at least 7.5 cm of snow falls in a single storm.