

# INTRODUCTION

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## TOGETHER, WE MAKE AN IMPACT!

“It was very frustrating knowing that in our world, in which a computer is a necessity, there are people out there that just cannot afford one. RCT gives people the hope they need to go forward by providing access to a computer that can help them reach their goals.”

**- Sharon Bramhall, Senior Caseworker – Students, Community Services – Employment & Income Support, Ontario Works (Waterloo)**

“We selected RCT because of their solid reputation and because of their support to the community. It feels great knowing that these computers are going back into the hands of our community, whether to schools, libraries, charities, not-for-profits, or families.”

**- Jonathon Dent, Donor, Senior Vice President, CIBC**

Before you consider and vote on the “Repurposing of Old Computers” report, item 8.2.1 on the Oct.13th Committee of Council meeting, we would like to let you how important it is for us to receive surplus technology.

Our primary focus with all surplus technology that is donated to us is to renew it. Renewing technology allows us to serve our 80 community partners, over 300 schools/boards, and over 200 charities and not for profit organizations, each and every year.

To give you an example of the work we do, since April, we have provided over 1600 desktops to the Peel District School Board, alone. Without a timely donation from Walmart Canada, we would not have been able to support this request. Over the past year and a half we have seen the demand for affordable technology skyrocket while donations have decreased due to corporations and federal donors working from home.

If you would consider, providing your old desktops, mice, keyboards, monitors, and laptops to RCT while you continue to work with your third-party recycler for all your other technology equipment, that would allow us to put more technology back into the communities, individuals, schools, boards, and not for profits we serve.

For more information on who we are and what we do, please continue reading.

# WHO WE ARE



## TOGETHER, WE MAKE AN IMPACT!

"RCT has really allowed me to enhance learning in the classroom to a deeper level, by creating a more unique aspect to the overall experience, it's really wonderful to see their level of engagement rise, to know they're absorbing the material fully and really grasping the concepts!"

**- Eric Daviau, Computer Engineering Teacher, Milton District High School**

Thank you RCT for giving computers to my school! We are so happy. Without them some people at our school would not have access to computers at all throughout the school day. Because of RCT we can now successfully complete our schoolwork!"

**- Dhvani, Student, Grade 6, Centennial Sr. School**

We are a non-profit, charitable organization that delivers renewed computers to schools, First Nation bands, charities, non-profits and qualifying individuals and families across Ontario. We provide this equipment through the Government of Canada's Computers for Schools Plus (CFS+) program, which has been successfully operating for 27 years.

Launched in 1993 by Industry Canada, Computers for Schools Plus (CFS+) is a national, federal government-led initiative that operates in cooperation with a network of non-profit organizations across all provinces and territories, and in Ontario, through Renewed Computer Technology.

We believe in the potential of our youth, giving them the opportunity to develop and expand their skills through our CFS+ Intern program. We provide paid work experience to 55 interns per year for youth aged 16-30.



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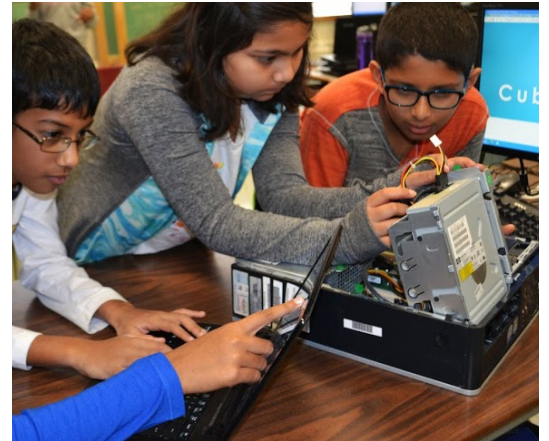
# WHAT WE DO

Donations of used computers are our life-blood and vital to the success of our work. As leaders in environmental stewardship, we focus our efforts on first renewing all computer donations, by working to refurbish each unit to extend its life cycle for additional years of meaningful use.

We receive donations from federal departments and agencies that make surplus computer equipment available to us through the Computers for Schools Plus program as part of the Federal Electronic Waste Strategy. We have first-right of refusal for all donated technology, as mandated by the federal government. The generous support we receive from our donors, such as the Department of National Defence, Canada Revenue Agency, and many corporate donors such as Telus, and CIBC, ensure that we have the technology to meet the growing need for computers in Ontario.

Every donation that comes through our doors is an opportunity for our youth interns to develop new skills related to their careers in technology. These are the individuals who are responsible for renewing each computer distributed through our programs.

We provide these renewed computers directly to schools, school boards, charities, not-for-profits, family centres, settlement and Indigenous organizations, through the Computer for Schools Plus program. We also provide qualifying individuals and families that these organizations support with computers through our Outreach program.



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"RCT has helped DSBN as a powerful support for teacher/classroom strategies. With RCT's support, a greater variety of tech enabled learning has been introduced to our classrooms. We enjoy the vision, passion and commitment provided by RCT in partnership for our school community!"

**- Dino Miele, Chief Information Officer, District School Board of Niagara**

"Without the computers from RCT, our independent school would not have computers for the students' use at all. We are now able to devote a classroom to a computer lab for all of the students to use as part of their learning. We have a class in our lab 2/3 of the school day, every day!"

**- Wilma Van Barneveld, Northumberland Christian School**

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# THE DONATION PROCESS



## TOGETHER, WE MAKE AN IMPACT!

"RCT has allowed our organization to help put our young students on the track for success at school. We have focused on giving our high school students the means to do their school work. During this pandemic time, access to technology was crucial and fortunately, the students we help were already set up with laptops so their transition to the online learning format was not impeded!"

**- Jennifer Monte, Society of Society of Saint Vincent de Paul**

"As a non-profit charity, technology is paramount to our ability to do our job. Our desktops were ten years old, and suddenly stopped working. I came across RCT - it changed everything. My staff now have newly refurbished desktops that are compatible with our database and will serve us well for years to come!"

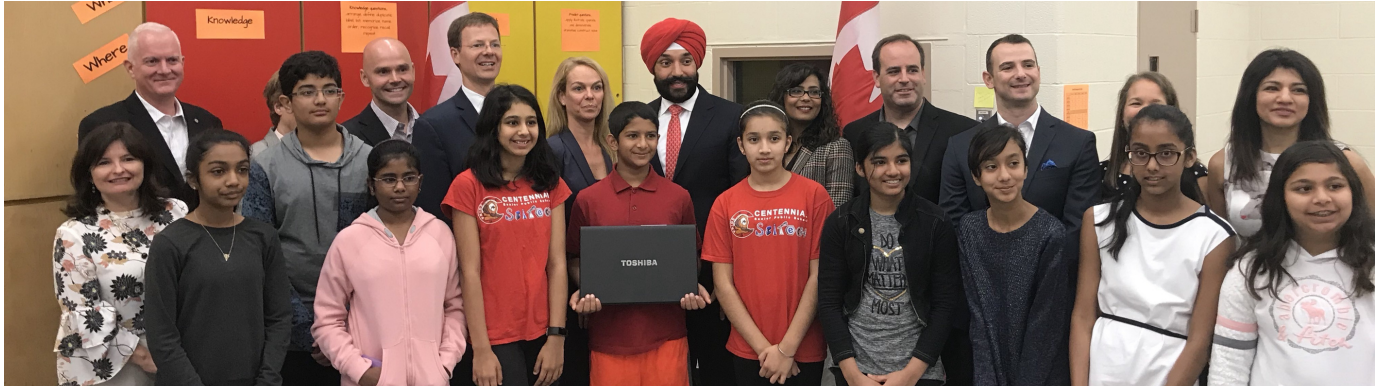
**- Elizabeth Pierce, Catholic Family Services Services of Durham**

When donated computers arrive at an RCT facility, they are unpacked, counted, sometimes re-skidded and moved to the appropriate secure storage area. All RCT facilities are locked, have alarm systems and follow the RCT security policy which captures Federal government requirements and Electronic Reuse and Refurbishing Standard (ERRS) requirements.

RCT is certified as an Electronic Products Recycling Association (EPRA) Reuse & Refurbishment organization as well as a Collector under the Ontario Ministry of the Environment's Waste Electrical & Electronic Equipment (WEEE) Program. RCT is audited annually against these standards. Where we are not able to renew a donation, we will e-waste the donation via the EPRA.

It takes roughly 240 kg (530 pounds) of fossil fuels; 22 kg (48 pounds) of chemicals and 5 tons of water to manufacture a brand new computer. This makes #Reuse the most sustainable practice as it extends the life cycle of technology while also reducing the manufacturing of a brand new computer, ultimately reducing our carbon footprint!

# ACCOMPLISHMENTS



Since 1993, nearly 1.8 million computers have been renewed and delivered across Canada, with over 500,000 in Ontario alone.

One of the accomplishments we are most proud of reflects our reach and the impact we make in the province we serve. We support over **300 schools, 200 charities and not-for-profit organizations**, and over **80 partners**, representing social services, employment, immigration and settlement organizations. We currently cover over **40 cities** across the province and work to reach new organizations and geographic markets every year.

Over the last 25 years, with the help of our generous donors, and because of our focus on reuse of technologies, we've had three significant environmental impacts:

We've diverted over 22 million pounds of e-waste from landfills, along with saving 478 million gallons of gas and 10 million barrels of oil!

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"Thank you RCT, we are so grateful for the donations of laptops that we got for the Syrian Refugee Initiative. Clients used them to communicate with families and friends back home. They also helped with completing school work and paying bills online. I would encourage and recommend RCT to any and all organizations as it really does help the community!"

**- Gaitree Oogarah, Kingston  
Community Health Centre**

"Thank you RCT for providing laptop to us. It was very useful and essential in my settlement to Canada. I could connect with family and friends through the internet using the laptop, as well as using it for my studies. I also was able to search information and submit the application for my parents to immigrate to Canada."

**- Nidal, Client from Immigration  
Services Department, YMCA**

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**RCT**   
Renewed Computer Technology

# RCT COMMUNITY

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## **SOME OF OUR DONORS, INCLUDING CORPORATIONS AND FEDERAL, REGIONAL, MUNICIPAL GOVERNMENT:**

CIBC  
General Motors of Canada  
Grand & Toy  
TELUS  
AESM  
AJW Engineering Ltd.  
Boys and Girls Club  
Ancon Properties Inc.  
Service Canada  
BMW Toronto  
Department of National Defence  
Exide Technologies Canada  
Firma Foreign Exchange  
Ford Motor Company of Canada  
City of Toronto  
FundSERV  
Investment Planning Counsel  
Department of Canadian Heritage  
Manulife Securities  
Canada Revenue Agency  
McCain Foods Limited  
CMHA Peel Dufferin  
Statistics Canada  
Waddell Insurance Brokers Ltd.  
Smucker Foods of Canada Corp

## **SERVING OVER 300 SCHOOLS/BOARDS, SUCH AS:**

Guelph Collegiate and Vocational Institute  
Cambridge Christian School  
Don Valley Junior High School  
St. Joan of Arc Catholic High School  
Silverthorn Collegiate Institute  
Milton District High School  
Joseph Brant Public School  
Jean Vanier Catholic Secondary School  
Burlington Central High School.  
Sir John A. MacDonald Secondary School  
Caledon Central Public School  
Centennial Senior Public School  
Waterloo Collegiate Institute

Walter Gretzsky Elementary  
Stouffville District Secondary School  
District School Board of Niagara  
Waterloo Catholic District School Board  
York Region District School Board  
York Catholic District School Board  
Thistletown Collegiate Institute  
Forest Hill Public School  
AL-Manarat Academy  
Alrowad Canadian Schools  
Castlebrooke Secondary School  
Central Baptist Academy Elementary School  
Chaminade College School  
Homelands Senior Public School  
London Islamic School

## **SERVING OVER 200 CHARITIES AND NOT-FOR-PROFIT ORGANIZATIONS, SUCH AS:**

The Neighbourhood Group  
Royal Canadian Legion  
Pathways Skill Development  
Better Living Health  
YMCA  
Access Capital Community Fund  
Dorset Park Community Hub  
Humewood House  
Hope House  
Lets Get Together  
North York Harvest Food Bank  
Arab Community Centre  
Economic and Social Council of Ottawa-Carleton  
London Cross Cultural Community Health  
Newcomer Centre of Peel  
Home Sweet Hope  
Lac Seul First Nation  
Ontario Association of Food Banks (OAFB)  
Orillia Learning Centre  
Vanier Community resource Centre  
Rideauwood Addiction Family Services  
STRIDE  
Deaf Cultural Centre  
Contact North  
Newcomer Womens Services of Toronto  
Wasauksing First Nation

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