	Support businesses that wish to retrofit buildings to provide accessibility features and accessible public washrooms	121 127 2
1	through funding assistance. This funding assistance could be provided by informing and marketing the City's Central Area Community Improvement Plan (CIP, 2010) and the existing opportunity under the Downtown Brampton Building Improvement Program. Consideration could also be given to expand/or develop a new CIP Project Area to other parts of the City.	Action 1.5
2	Explore the feasibility of providing social activities and events with no cost to seniors.	Action 4.1
3	Explore opportunities for intergenerational activities from different cultural backgrounds to impart knowledge and experience, including visiting programs, buddy programs and reading programs, skills programs, between local schools, seniors residences, and cultural organizations. These opportunities could include programmed events in parks throughout the City and in other public spaces.	Action 5.1
4	Engage the community early in the planning and preparation of City-led studies, including land development projects.	Action 5.4
5	Identify community ambassadors to combat social isolation.	Action 5.5
6	Develop and distribute a fridge magnet listing key emergency phone numbers in large print (e.g. City, 211, 911). Phone numbers for health services and what each provide should be included (e.g. Telehealth, Civic Hospital, William Osler Health System).	Action 6.4
7	Create an age positive culture by equipping managers with knowledge and skills to manage age-friendly practices; ensure an open and supportive framework including the management of health at work through employee access to health services.	Action 7.1
8	Ensure career development at all ages to ensure that development, training and progression is available equally to all ages. Provide career guidance at mid-life and beyond, including retirement plans.	Action 7.2
9	Create a central Directory of information regarding employment and volunteer opportunities within the City	Action 7.6
10	Recognize the value of volunteer work and build public awareness about the benefits of being active in the community.	Action 7.8
11	Improve communication methods to promote awareness of age-friendly services, programs and information offered through a variety of communication methods.	Action 8.5