Limited Tendering Audit

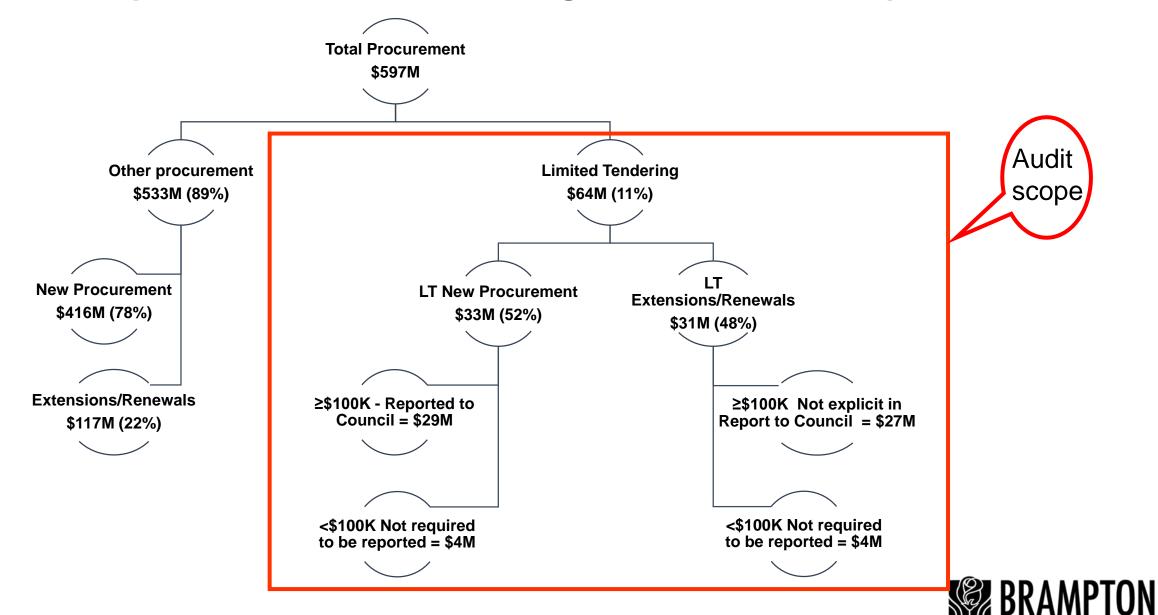


Background

- The City strives to procure all goods and services competitively.
- In cases where there are one or few suppliers for a particular good or service, the City may contract with "sole or single source" suppliers without a formal public tender.
- 3. The City's Purchasing By-law 19-2018, permits limited tendering (LT) procurements, which include sole or single source procurements.



Audit Scope - \$64M Limited Tendering from Jan 2020 to April 2022



Objective

We evaluated the following processes and controls in place around LT procurements:

- 1. Internal Controls Framework over the purchasing process
- 2. Compliance with Purchasing by-law including justification and approvals
- 3. Controls around periodic reporting and monitoring.



Inherent Risks & Observations

- 1. Inadequate justification or splitting purchases to circumvent administrative authority limits
 - ➤ No evidence based on sample selection (\$25.6M or 40% of total LT value)
- 2. Limited visibility and reporting to Council for LT procurements and trends
 - Confirmed
- 2. Best Practices by other municipalities not always considered
 - > Confirmed



Finding #1

- 1. Approvals for multi-year contracts do not consider the total contract value over the contract duration.
- 2. Approvals for contract extension and renewal do not consider the contract cumulative value (that is, the original contract amount + any amendments).

Recommendation:

Ensure approvals are obtained for the total contract value for:

- Multi-year contracts
- Extensions
- Renewals



Finding #1: How Do we compare to other cities?

Multi-year contracts and cumulative value approvals comparison:

Brampton	Toronto	Aurora	Milton	Halton Region	Mississauga	Vaughan	Hamilton	Region of Peel
Only cumulative extensions and renewals	Combined Multi-Year Contract Award	Combined Multi-Year Contract Award	Original + Cumulative Contingencies, Scope Changes	Only cumulative extensions and renewals	Original + Cumulative Extensions/ Renewals	Combined Multi-Year Contract Award	Combined Multi-Year Contract Award	Cumulative amount cannot exceed 20% of the original contract

Note: Green means better controls; red means controls could be tightened.



Finding #2:

- 1. Purchasing By-law does not require Limited Tendering procurements under \$100K to be reported to Council. Due to the \$100k threshold, \$3.66M (or 11%) was not reported.
- 2. LT procurement as a % of total procurement is not required to be reported to Council.
- LT contract extensions and renewals greater than \$100K of \$26.59M were not explicitly identified, categorized and summarized in reports to Council.

Recommendations:

- 1. Lower the threshold for reporting LT procurements to Council
- 2. Report LT procurement as a % of total procurement to Council
- 3. Identify, categorize, and summarize LT contract extensions and renewals in the quarterly purchasing reports to Council.

Finding #2: How do we compare to other cities?

Comparison of Council Reporting Threshold:

Brampton	Toronto	Aurora	Milton	Halton Region	Mississauga	Vaughan	Hamilton	Region of Peel
>=\$100K	\$3K or above	10K- \$100K reported to Council but requires no Council approval; >\$100K requires Council approval	>\$10k	>\$100K	>\$100K	All contracts	All contracts	>\$100K

Whether Cities Report Non-Competitive Procurement as a % of Total Procurement:

Brampton	Toronto	Aurora	Milton	Halton Region	Mississauga	Vaughan	Hamilton	Region of Peel
No	Annual Reporting	n.a.	Annual Reporting	Annual Reporting	n.a.	Quarterly Reporting	No	Reporting 3 times a year

Note: Green means better controls; red means controls could be tightened.



Finding #3:

- Section 2.6 of the Purchasing By-law requires consideration to be given to bid complaints submitted to the City in accordance with Supporting Policies and Procedures.
- 2. The City currently offers no channels for bidders to raise potential bid disputes or concerns over how the City conducts its procurements.

Recommendation:

- Implement formal complaint procedures as required by the Purchasing By-law to potential bidders for all future procurements.
- Communicate the bid disputes process to potential bidders for all future procurements.



