

## Attachment 3 | Supporting Statistical Graphs

Second Unit Registrations per Year (2015-2022)

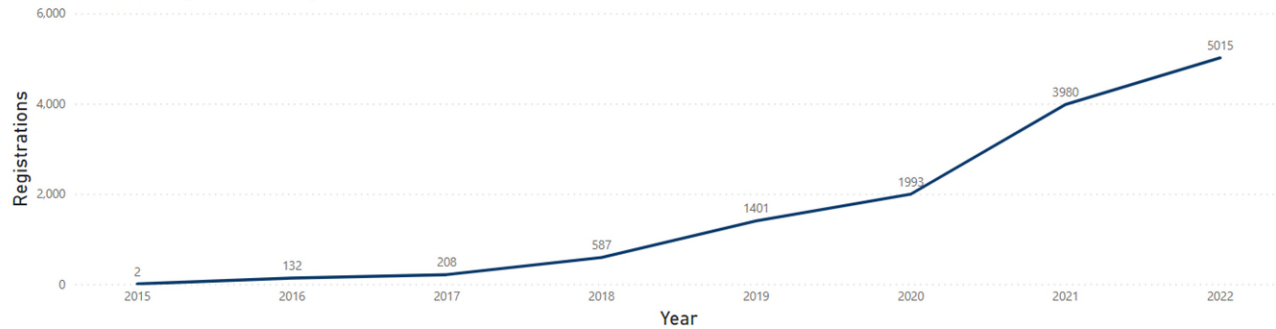


Figure 1 2015-2022 Second unit registrations per year.

Frequency of Service Requests (2018-2022)

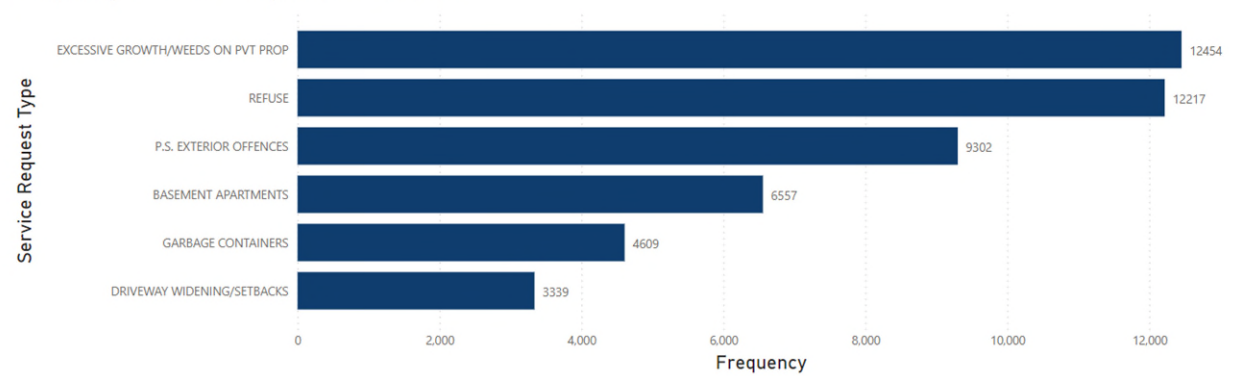
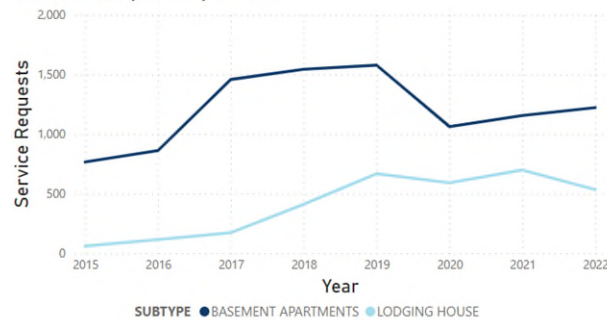


Figure 2 Top 6 citizen-initiated service requests by type from 2018-2022.

Service Requests per Year



Service Requests per Year

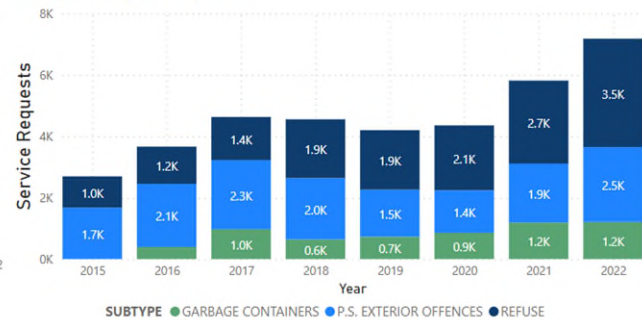


Figure 3 Citizen-initiated service request trends per year (2015-2022). Decrease in 2020 due to an increase in pandemic and health and safety-focused service requests.

Seasonality | Service Requests by Month (2018-2022)

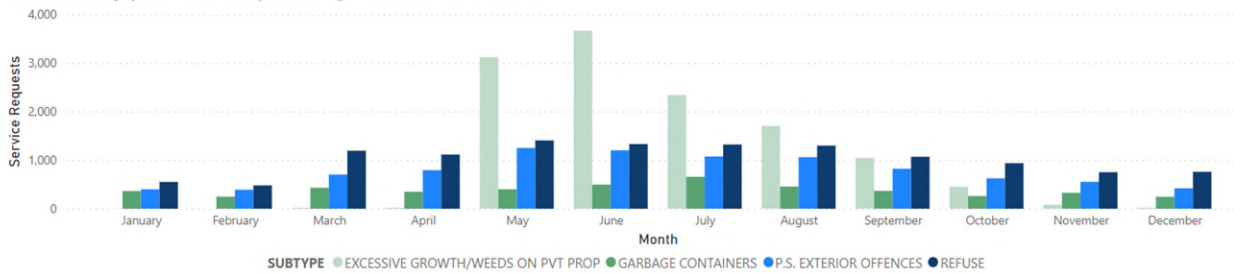


Figure 4 citizen-initiated refuse, garbage container and property standards exterior service requests by month (2015-2022).

Number of Properties by Frequency

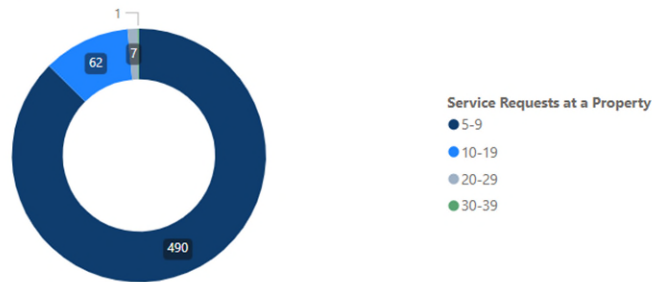
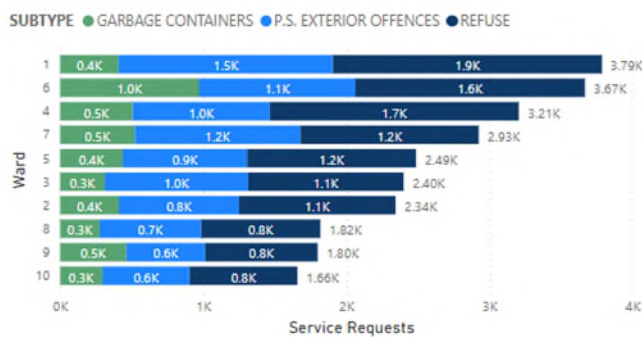


Figure 5 The frequency of citizen-initiated property standards and refuse service requests/ attendances at a single property (2018-2022).

Service Requests by Ward



Service Request by Map Page

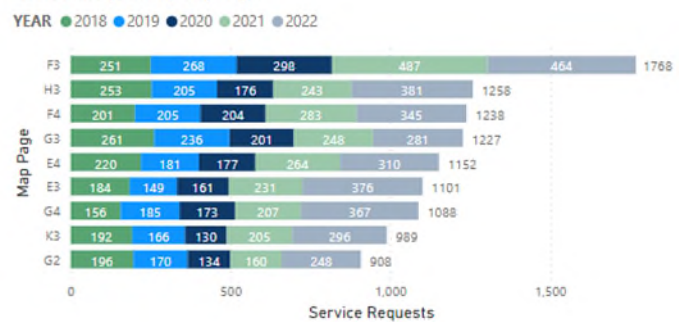


Figure 6 Frequency of citizen-initiated service requests by ward and map area (2018-2018).

Relationship Between Registered Two-unit Dwellings and Property Standards Service Requests

Sum of Two Unit Registrations, Sum of Property Standards Service Requests, Sum of PS Service Requests at Registered Properties

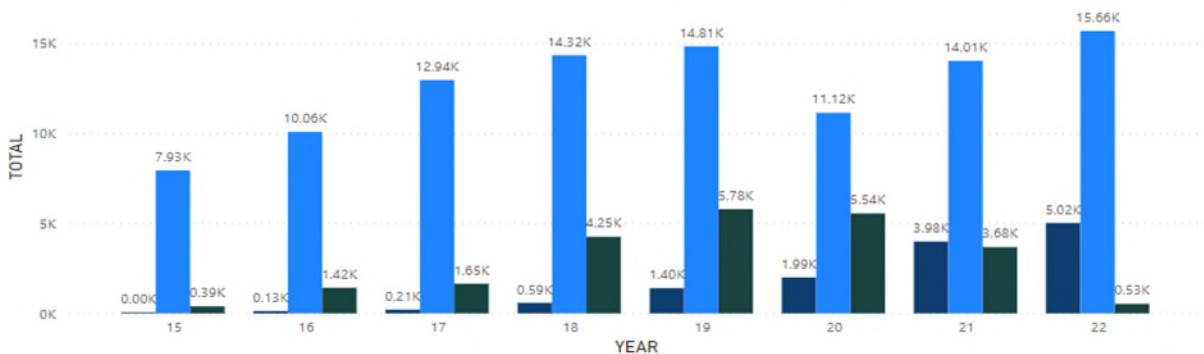


Figure 7 Annual service requests for refuse, property standards exterior and excessive at registered two-unit properties compared to rate of registrations and total service requests.

Service Requests by Postal Code (2018-2022)

Service Request ● BASEMENT APARTMENTS ● P.S. EXTERIOR OFFENCES ● REFUSE

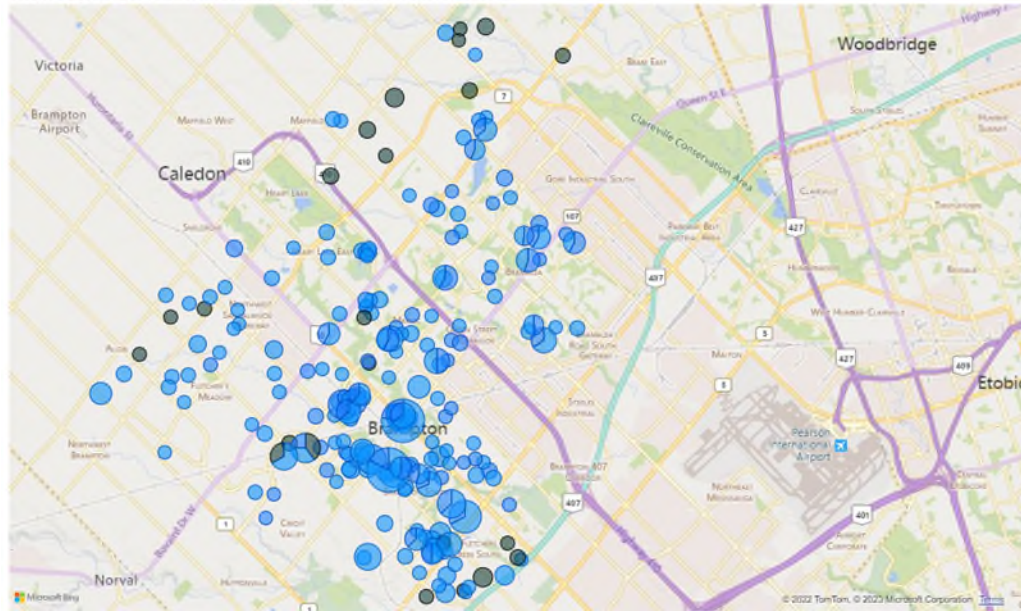


Figure 8 Smallest bubbles represent 10 or more service requests received for basement and exterior maintenance by postal code (2018-2022).