

Appendix 1 Management Action Plans as of March 31, 2023

As of March 31, 2023							
Audit Report	Rating	Year	Recs Open Q1 2023	Recs Due Q1 2023	Completed	Outstanding	Not Yet Due
HR Recruitment Follow-Up		2019	2	2		2	
HR Benefits (Phase 1)		2019	2	2		2	
Transit Operations		2020	2	2		2	
Cyber Security Assessment	N/A	2020	2	2		2	
Executive Expenses		2021	1	1		1	
Corporate Governance		2021	10	10		10	
Emergency Expenses		2021	2	2		2	
Vendor Performance Management		2021	2	2		2	
Realty Services – Gap Analysis	N/A	2021	16	6		6	10
Claim Management ¹		2022	13	12	8	4	1
Health and Safety ¹		2022	12	5	5		7
Limited Tendering ¹		2022	7	4	1	3	3
Parks Maintenance ¹		2022	7	0			7
User Fee ¹	N/A	2022	7	0			7
IT Infrastructure and Cloud Mgmt ¹		2022	37	21	13	8	16
		TOTAL	122	71	27	44	51

¹ Added in Q1 2023