



Revised Agenda  
Brampton Community Safety Advisory Committee  
The Corporation of the City of Brampton

**Date:** Thursday, April 18, 2024  
**Time:** 7:00 p.m.  
**Location:** Hybrid Meeting - Virtual Option & In-Person in Council Chambers – 4th Floor – City Hall  
**Members:** Regional Councillor M. Palleschi (Chair)  
Regional Councillor D. Keenan (Vice-Chair)  
City Councillor R. Power  
Regional Councillor R. Santos  
Regional Councillor G. Toor  
Dominique Darmanin-Sturgeon  
Ivan Marco Macri  
Jennifer Miles  
Roopinder Sandhu  
Randhir Singh  
Daniel Sirivar, Region of Peel, Community Safety and Well-Being Office  
John Versluis, Peel Regional Police

For inquiries about this agenda, or to make arrangements for accessibility accommodations for persons attending (some advance notice may be required), please contact:  
Tammi Jackson, Legislative Coordinator, Telephone 905.874.3829, TTY 905.874.2130  
[cityclerksoffice@brampton.ca](mailto:cityclerksoffice@brampton.ca)  
Note: Meeting information is also available in alternate formats upon request.

1. Call to Order

2. Approval of Agenda

3. Declarations of Interest under the Municipal Conflict of Interest Act

4. Previous Minutes

4.1 Minutes - Brampton Community Safety Advisory Committee - February 1, 2024

5. Presentations\Delegations

5.1 Presentation by Daniel Sirivar, Manager, Strategic Initiatives, Strategic Policy and Performance Division, Health Services, Region of Peel community Safety and Well-being Office, re: Peel's Community Safety and Well-being Plan 2020-2024

*To be received.*

\*5.2 Delegations re: Safety concerns at the intersection of Dixie Road and Howden Boulevard

1. Cindy Evans, Brampton Resident
2. Stephen Laidlaw, Brampton Resident
3. Bruce and Christina Marshall, Bike Brampton

**Note:** A video was submitted by the delegate Cindy Evans and is available for viewing [here](#).

To be received.

(See Item 6.2)

*Added to the agenda and published on the City's website on April 18, 2024*

6. Reports/Updates

6.1 Verbal Update from Brian Macklin, Parks Maintenance Supervisor, Community Services, re: Spring Litter Picking Campaign

*To be received.*

- \*6.2 Verbal Update from John Versluis, Manager, Community Safety and Well-Being Services, Peel Regional Police, re: Auto Theft and Road Safety Measures

*To be received.*

(See Item 5.2)

*Added to the agenda and published on the City's website on April 18, 2024*

7. **Other/New Business/Information Items**

8. **Correspondence**

9. **Question Period**

10. **Public Question Period**

**15 Minute Limit (regarding any decision made at this meeting)**

11. **Adjournment**

**Next Regular Meeting: Thursday, August 15, 2024 at 7:00 p.m.**



## Minutes

### Brampton Community Safety Advisory Committee

### The Corporation of the City of Brampton

**Thursday, February 1, 2024**

- Members Present: Regional Councillor M. Palleschi (Chair)  
Regional Councillor D. Keenan (Vice-Chair)  
Regional Councillor G. Toor  
Dominique Darmanin-Sturgeon  
Ivan Marco Macri  
Jennifer Miles  
Roopinder Sandhu  
Randhir Singh
- Members Absent: City Councillor R. Power  
Regional Councillor R. Santos  
John Versluis, Peel Regional Police  
Taisha Palmer-Salmon, Region of Peel, Community Safety and Well-Being Office
- Staff Present: Tammi Jackson, Legislative Coordinator  
Terri Brenton, Legislative Coordinator

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1. **Call to Order**

The meeting was called to order at 7:01p.m. and adjourned at 8:06 p.m.

2. **Approval of Agenda**

**BCS001-2024**

That the agenda for the Brampton Community Safety Advisory Committee Meeting of February 1, 2024, be approved as amended, as follows:

**To Add:**

7.1 Discussion at the request of Councillor Palleschi re: **Inaccurate Social Media Posts**

**To vary the order of items** to deal with Item 6.2 (Verbal Update re: The Draft Litter Reduction Charter), prior to Item 6.1 (Verbal Update re: Meetings with Committee Members).

Carried

3. **Declarations of Interest under the Municipal Conflict of Interest Act**

Nil

4. **Previous Minutes**

4.1 Minutes - Brampton Community Safety Advisory Committee - September 21, 2023

The minutes were considered by Committee of Council on October 25, 2023, and were approved by Council on November 1, 2023. The minutes were provided for Committee's information.

## 5. Presentations\Delegations

### 5.1 Presentation by Amanda Agnihotri, Supervisor, Neighbourhood Outreach and Development, Community Safety and Well-Being Office, re: Neighbourhood Association Guide

Amanda Agnihotri, Supervisor, Neighbourhood Outreach and Development, Community Safety and Well-Being Office, provided a detailed overview of the Neighbourhood Association Guide, and responded to questions of clarification from Committee.

Committee discussion included the following:

- Question regarding the number of Neighbourhood Associations that will be established in the first year of the Program.
- Clarified that funding has been request to establish 10 Neighbourhood Associations per ward in the first year. totaling 100 Neighbourhood Associations throughout the City. An assessment will be undertaken by the end of the year to review future needs and adjustments.
- Advised the total budget approved for the program is \$150,000.00.
- Clarified there is a Neighbourhood Association agreement in place that outlines a number of rules and regulations that must be followed.
- The program launched February 1, 2024 and is now open for neighbourhood applications.
- The Neighbourhood Association Guide is available in Brampton's top five languages: Punjabi, Hindi, Urdu, Gujarati and Tamil
- A list of events taking place throughout the City will be provided to all Committee members and will be broken down by ward number.
- Questions regarding what steps are taken if a group breaks the rules of the agreement.

The following motion was considered.

#### **BCS002-2024**

That the presentation from Amanda Agnihotri, Supervisor, Neighbourhood Outreach and Development, Community Safety and Well-Being Office, re: **Neighbourhood Association Guide**, to the Brampton Community Safety Advisory Committee Meeting of February 1, 2024, be received.

Carried

## 6. Reports/Updates

### 6.1 Verbal Update by Razmin Said, Manager, Community Safety and Well-Being Office, re: Meetings With Committee Members

Razmin Said, Manager, Community Safety and Well-Being Office, provided a brief overview of the subject matter, and responded to questions of clarification from Committee.

The following motion was considered.

#### **BCS003-2024**

That the verbal update from Razmin Said, Manager, Community Safety and Well-Being Office, re: **Meetings With Committee Members**, to the Brampton Community Safety Advisory Committee Meeting of February 1, 2024, be received.

Carried

### 6.2 Verbal Update by Razmin Said, Manager, Community Safety and Well-Bering Office, re: The Draft Litter Reduction Charter

Razmin Said, Manager, Community Safety and Well-Being Office, provided a brief overview of the Draft Litter Reduction Charter, and responded to questions of clarification from Committee.

Committee discussion included the following:

- Question regarding possible engagement with School Boards to engage high school students.
- Advised that one of the four key goals is to encourage young people to recycle and clean up in their areas.
- Concerns raised with donation containers and inappropriate dumping of garbage at these particular locations

The following motion was considered.

#### **BCS004-2024**

That the verbal update from Razmin Said, Manager, Community Safety and Well-Being Office, re: **The Draft Litter Reduction Charter**, to the Brampton Community Safety Advisory Committee Meeting of February 1, 2024, be received.

**7. Other/New Business/Information Items**

**7.1 Discussion at the request of Councillor Palleschi re: Inaccurate Social Media Posts**

Councillor Palleschi raised concerns regarding the increase of inaccurate social media posts occurring online. Councillor Palleschi provided an example of a post recently seen online used as a scare tactic with false information. He reached out to Peel Regional Police for clarification and was provided with an email that he was able to post on line to community group social media pages to provide clarity. It was suggested that staff work with Peel Regional Police to have a direct line of communication to ensure there is information readily available for members when required.

Committee discussion included the following:

- Question regarding the possibility of Peel Regional Police to create an information video that can be shared across the numerous social media platforms.
- Concerns raised that media platforms continuously illustrate a negative narrative regarding Brampton, even when the situation or news story is outside of Brampton.
- Staff will look to promote good news stories on all City of Brampton social media platforms.
- Request that if members see something negative, to please inform staff so the matter can be reported and looked into.

**8. Correspondence**

Nil

**9. Question Period**

Nil

**10. Public Question Period**

The public was given the opportunity to submit questions in person or via e-mail to the City Clerk's Office regarding any decisions made at this meeting. T. Jackson, Legislative Coordinator, confirmed there were no questions from the public.

**11. Adjournment**

The following motion was considered.

**BCS005-2024**

That the Brampton Community Safety Advisory Committee do now adjourn to meet again on Thursday, April 18, 2024 at 7:00 p.m. or at the call of the Chair.

Carried

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Councillor M. Palleschi, Chair

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Councillor D. Keenan, Vice-Chair



# Peel's **Community Safety** and **Well-being Plan 2020-2024**

April 18, 2024

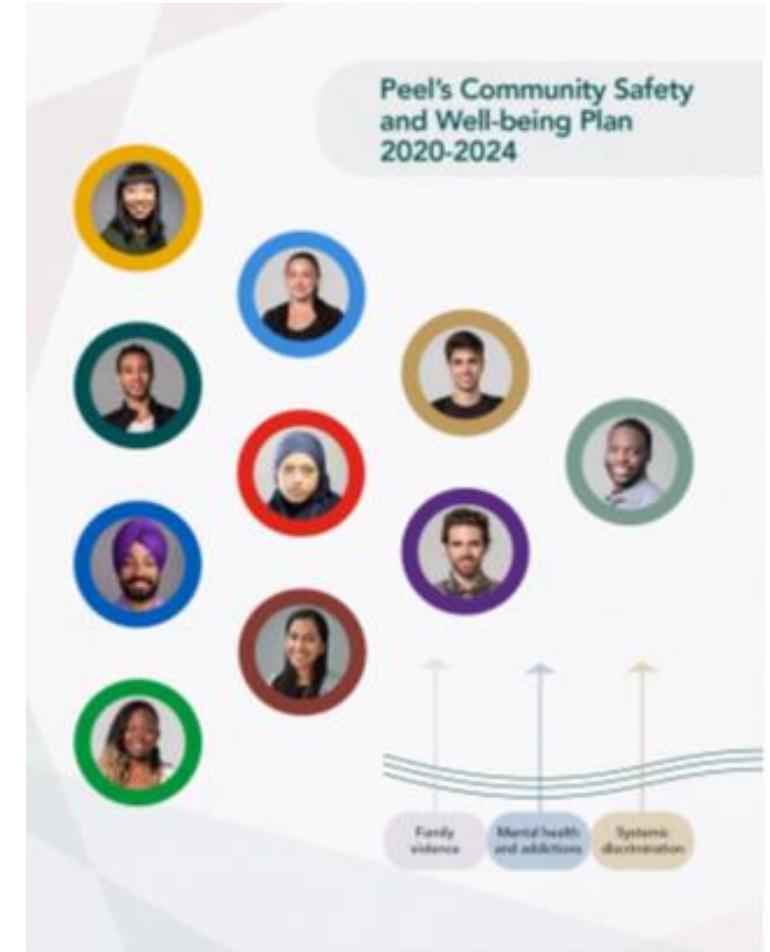
# Outline

Item	Lead	Time
CSWB <ul style="list-style-type: none"><li>• Overview</li><li>• Framework, Governance Structure, Vision, and Elements of the Plan</li><li>• Action Tables, BSCF and International Students</li><li>• Review &amp; Refresh</li></ul>	Daniel	20 min
Questions		10 min

# Community Safety and Well-being Plan | Overview

## Peel's CSWB Plan 2020-2024:

- Legislative requirements in the Police Services Act, 1990 and the Community Safety and Policing Act, 2019, require municipal councils to create and adopt a community safety and well-being plan to address community risk factors
- Over 40 organizations, representing emergency services, police, school boards, health and social service providers and local governments, came together to develop Peel's Plan.
- Peel's Plan has a 4-year focus with three focus areas:  
*Systemic Discrimination, Mental Health and Addictions, and Family Violence*
- CSWB Secretariat provides backbone support, bringing together a diverse network of partners to implement and action the plan.
- New focus areas were subsequently added including guns and gangs and international students



# CSWB Planning Framework

- Collaboration
- Information Sharing
- Performance Measurement



-  Promoting and maintaining community safety and well-being
-  Proactively reducing identified risks
-  Mitigating situations of elevated risk
-  Critical and non-critical incident response

# CSWB Plan Vision, Mission and Values

## Vision

Peel is a safe, inclusive and connected community where all residents thrive.

## Mission

We will work together to ensure access to services and supports that advance safety, connectedness, and well-being for all Peel residents.

## Values

Inclusive  
Equitable  
Courageous  
Accountable  
Transparent  
Kind

# Elements of the CSWB Plan

<b>4-year Plan (2020-2024)</b>		
<b>Youth</b>		
<b>Family Violence</b>	<b>Mental Health &amp; Addictions</b>	<b>Systemic Discrimination</b>
Goals for the 4-year plan within each area of focus		
Enablers: Communication and Engagement, Data, Advocacy		
Approaches: Equity Lens, Social Determinants of Health, Collective Impact, Place-based		

# CSWB Governance Structure



# 2020 - 2024 CSWB Plan Implementation

	Family Violence	Mental Health and Addictions	Systemic Discrimination
<b>Goals</b>	<ol style="list-style-type: none"> <li>1. Create and strengthen Peel's pathways to safety</li> <li>2. Increase awareness and public education of family violence</li> </ol>	<ol style="list-style-type: none"> <li>1. Promote mental wellness and positive relationships among youth and families</li> <li>2. Improve access to MHA services and supports for youth by simplifying pathways and coordinating efforts</li> </ol>	<ol style="list-style-type: none"> <li>1. Publicly review, develop and sustain anti-oppressive and equity practices and policies in Peel</li> <li>2. Implement effective data gathering and reporting practices to assess impact and respond to inequities as they emerge</li> </ol>
<b>Major Achievements</b>	<ul style="list-style-type: none"> <li>• Peel Regional Police intimate partner violence unit at Safe Centre of Peel</li> <li>• Annual family and intimate partner violence campaign</li> <li>• Forum to build sector partnership and improve coordination</li> <li>• Family Violence COVID response table</li> </ul>	<ul style="list-style-type: none"> <li>• MHA Advocacy               <ul style="list-style-type: none"> <li>• MHA Roundtable w/ Associate Minister of MHA</li> <li>• AMO</li> <li>• Pre-Budget Submission</li> </ul> </li> <li>• Regional campaigns</li> <li>• Peel Situation Table evaluation</li> <li>• 24/7 Crisis Walk-In Business Case</li> <li>• Newcomer youth and international students' wellness project (in progress)</li> </ul>	<ul style="list-style-type: none"> <li>• SD Collective Action Now Forum</li> <li>• Disaggregated Workforce Assessment Tool</li> <li>• SD Online Forum (in progress)</li> </ul>
<b>Recent Achievements</b>	Fourth annual Family and Intimate Partner Violence campaign to support improved awareness and public education.	Coordinated advocacy to raise awareness of MHA needs and gaps in Peel, including Roundtable on Child and Youth MHA with Associate Minister Tibollo.	Exploring scope of work for remainder of Plan's iteration and looking to improve integration with relevant community collaboratives.

# 2024 Action Table Activities

	Family Violence	Mental Health and Addictions	Systemic Discrimination
<b>Current Activities</b>	<p>System mapping to explore sector challenges and opportunities for collaboration</p> <p>Development of a family violence trauma-informed, anti-racism, reconciliation, equity and culturally responsive framework (SF project)</p>	<p>Coordinated advocacy to raise awareness of MHA needs and gaps in Peel</p> <p>Co-design of improvements to mental health services for newcomer youth and international students (SF project)</p>	<p>Exploring scope of work for remainder of Plan's iteration and looking to improve integration with relevant community collaboratives</p> <p>Creation of an interactive digital space/forum for Peel community members and leaders to engage in conversations about SD (SF project)</p>
<b>Internal planning</b>	<p>Review &amp; Refresh discussions</p> <p>Exploration of system integration opportunities</p> <p>Exploration of data needs and opportunities for DME support</p>		

# Mental Health and Addictions: 2024 Action Table Activities

## **1. Newcomer youth and international students' mental wellness** (2023/24 seed funding)

- Collaborative learning forum and follow-up trainings for the staff across various sectors
- Collecting youth perspectives and co-designing wellness spaces
- Co-developing targeted mental health stigma reduction video trainings for youth and families.

## **2. Coordinated advocacy**

- 2023 provincial pre-budget submission
- Roundtable on Child and Youth Mental Health and Addictions in Peel: Summary Report shared with the Associate Minister of Mental Health and Addictions

## **3. Cross-sectoral collaboration and system integration**

- Council Report on improved collaboration between Peel Region, school boards, and community-based service providers
- Connections to Ontario Health Teams (OHTs) and other local initiatives

# Responding to Community Issues

# Building Safer Communities Fund (BSCF)

- In March 2022, the Government of Canada (Public Safety Canada) announced their commitment to support municipalities with crime prevention and safety through the BSCF program, which aims to prevent youth gun and gang violence.
- Peel Region signed a 3-year agreement with Public Safety Canada (PSC) for \$7.3 million in October 2023.
- BSCF runs from 2023/24 to 2025/26 (end date of March 31, 2026).
- In Peel the BSCF is being used to:
  - Foster the development of a system of support for youth and enhance relationships between system and community agencies
  - Develop a Youth Gun and Gang Prevention and Intervention Strategy for Peel
  - Provide funding to community organizations to support intervention and prevention

# Supporting International Students in Peel

- Peel Region has committed to advancing the goals outlined in the ***Brampton Charter for Improving the International Student Experience*** (Resolution #2023-573).
- Given the complexity of the issues facing international students, the Region is forming an International Students Collaborative of key stakeholders across Peel, including academic institutions, community agencies, government, and individuals with lived experience to collectively develop a Charter implementation plan and advocacy strategy.
- The Collaborative is co-chaired by Peel Region and Sheridan College and will focus on further defining issues, identifying partnership opportunities, planning collective actions, and working with partners across Peel to advocate to other levels of government.
- In collaboration with key stakeholders, the Collaborative will be developing a plan to action out the Charter, including a collective approach to advocate to other levels of government.

# Moving Forward

# Review & Refresh of CSWB

- In the regulation, there is a requirement to review and, if appropriate, revise the plan by July 1, 2025 (O. Reg. 414/23).
- Recent changes with dissolution and further deliberation has led to us to reconsider the proposed approach to formulating the next iteration of the CSWB Plan
- Moving away from undertaking a traditional evaluation of tables
- Opportunity to **review** and reflect on our journey over the past years including learnings and collaborations we want to build upon
- Opportunity to **refresh** and reimagine how our work can be better aligned and integrated across the system and be more response to emerging needs

**Thank you**

### Delegation Request

**For Office Use Only:**  
Meeting Name:  
Meeting Date:

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Attention: City Clerk's Office, City of Brampton, 2 Wellington Street West, Brampton ON L6Y 4R2  
 Email: [cityclerksoffice@brampton.ca](mailto:cityclerksoffice@brampton.ca) Telephone: (905) 874-2100 Fax: (905) 874-2119

Meeting:  City Council  Planning and Development Committee  
 Committee of Council  Other Committee:

Meeting Date Requested:  Agenda Item (if applicable):

Name of Individual(s):

Position/Title:

Organization/Person being represented:

Full Address for Contact:  Telephone:   
 Email:

<b>Subject Matter to be Discussed:</b>	Support for Staff measures for Road Safety of vulnerable users at Howden Blvd and Dixie Rd intersection
<b>Request to Council/Committee:</b>	That Community Safety Advisory Committee supports collaborative work of City & Regional Staff to prioritize Vision Zero & safety of vulnerable users by installing flexible posts in right of way as a pilot interim measure for spring/summer/fall which will improve road safety of Howden/Dixie intersection.

Attendance:  In-person  Remote  
 A formal presentation will accompany my delegation:  Yes  No  
 Presentation format:  PowerPoint File (.ppt)  Adobe File or equivalent (.pdf)  Other:   
 Picture File (.jpg)  Video File (.mp4)

Additional information/materials will be distributed with my delegation:  Yes  No  Attached

**Note:** Delegates are requested to provide to the City Clerk's Office **well in advance of the meeting date:**

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# Safety of Vulnerable Road Users at Howden & Dixie Intersection

Delegation to  
Brampton Community Safety Advisory Committee

by

Cindy Evans, Ward 7 resident

April 18, 2024

# Howden Blvd. @ Dixie Road

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Support for City & Regional Staff collaborative plans to make equity and Vision Zero safety come first at this intersection!



# Proximity to Chinguacousy Park

- Rapid growth in number of cyclists, scooters, other micro-mobility devices using Active Transportation infrastructure since 2020 ATMP
- Key intersection in City's ATMP East-West AT Corridor
- Spring/Summer events relocated to Chinguacousy Park due to renovation closures of Gage Park & Garden Square
  - May Bike Festival, Lusofonia, Carabram, Canada Day, Brampton's 50<sup>th</sup>
  - General high volume of Chinguacousy Park users
  - Access to Bramalea City Centre for shopping, transit
  - People encouraged to use active transportation instead of driving for equity, cost, and environmental reasons
  - Limited parking in area

# Safety Issue: Howden traveling east to Dixie intersection



Note: motor vehicles in  
bike lane and cyclist  
circled in blue

# Conflict Zone of intimidation and crowding

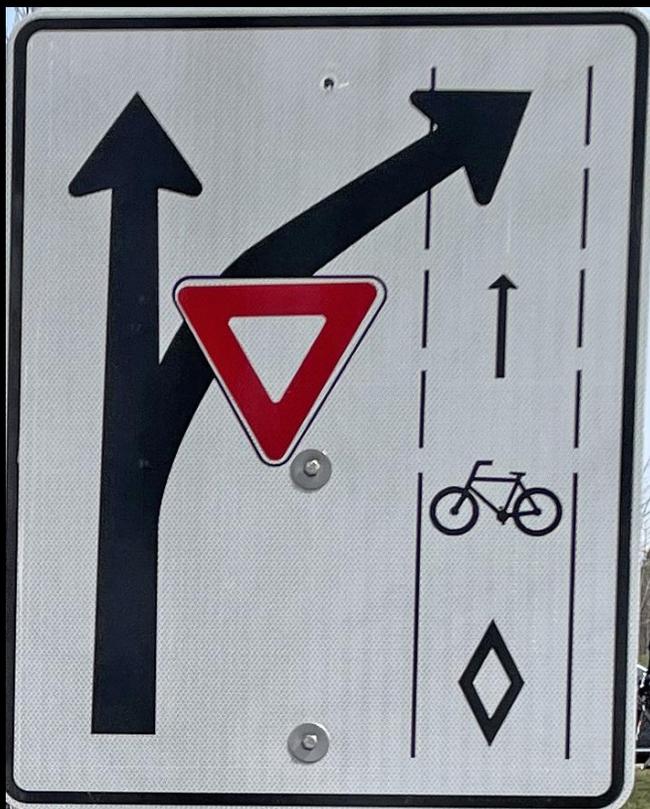


**Note: cyclists intimidated left into buffer area, and motorist unsafely crowding cyclist in bike lane.**

# Brampton's driver education efforts

2023 Tax bill insert to homeowners

## Road Signs



## BIKE LANES



The City of Brampton is making it easier for cyclists to get around safely. Bicycle lanes are reserved for people on bikes and are typically marked by a solid white line and a bicycle symbol.

Here are some safety reminders:

### Bicycle Lanes at Intersections



If you are driving a vehicle, you may sometimes need to enter or cross a bicycle lane to turn right at an intersection or driveway. Take extra care when you do this.

- For bike lanes that have a solid line extending to the intersection, vehicles are not allowed to enter the bike lane and drivers must yield to cyclists before they can complete their right turn.
- For bike lanes that have a dashed line leading to the intersection, drivers are allowed to enter the bike lane when it is safe and clear of cyclists.

### Bike Box



Certain intersections in Brampton have green "bike boxes," which allow cyclists to proceed ahead of vehicles at traffic signals.

### Bike Lanes and Transit Stops



Buses are allowed to stop in a bike lane briefly at transit stops.

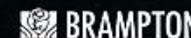
When riding in a bike lane approaching a stopped bus that is loading and/or unloading passengers, you must yield right-of-way to the bus. Do not attempt to pass the bus on its right hand side until it has completely cleared the bike lane.

**SHARE THE ROAD. STAY SAFE**

BRAMPTON IS A **HEALTHY AND SAFE CITY**



[brampton.ca/cycling](http://brampton.ca/cycling)



Physical Barriers: the only way to satisfy City's  
commitment to **VISION ZERO** at this intersection



In adopting Vision Zero, the City recognizes that people make mistakes, and it commits to building infrastructure that improves road safety - preventing injury and death.

Respectfully request the following motion:

"That the Community Safety Advisory Committee receives the delegation and supports the collaborative work of Transportation Planning, Transit, Traffic Operations and Region of Peel to prioritize Vision Zero and safety of vulnerable users by installing flexible posts in the right of way as a pilot interim measure for the spring/summer/fall period which will improve road safety of the Howden Boulevard and Dixie Road intersection."

Thank you!

### Delegation Request

<b>For Office Use Only:</b> Meeting Name: Meeting Date:
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Meeting:  City Council  Planning and Development Committee  
 Committee of Council  Other Committee:

Meeting Date Requested:  Agenda Item (if applicable):

Name of Individual(s):

Position/Title:

Organization/Person being represented:

Full Address for Contact:  Telephone:   
 Email:

<b>Subject Matter to be Discussed:</b>	Safety concerns at the intersection of Dixie Road and Howden Boulevard.
<b>Request to Council/Committee:</b>	Brampton Community Safety Committee.

Attendance:  In-person  Remote  
 A formal presentation will accompany my delegation:  Yes  No  
 Presentation format:  PowerPoint File (.ppt)  Adobe File or equivalent (.pdf)  Video File (.mp4)  Other:

Additional information/materials will be distributed with my delegation:  Yes  No  Attached

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Delegation to the City of Brampton Community Safety  
Advisory Committee. April 18th, 2024

Good evening, councillors and committee members. I am here regarding a traffic safety issue, involving, but not limited to, the intersection of Dixie Road and Howden Boulevard.

My name is Stephen Laidlaw and I am speaking to you as a long time resident of Ward 7, a cyclist and a motorist, here in Brampton.

The installation of bicycle lanes on Vodden Street, continuing on Howden Boulevard to Chinguacousy Park, was a welcome addition to the cycling infrastructure in Brampton. It provided a low stress alternative to Queen Street as an east/west corridor.

However, an unnecessary area of conflict has surfaced at the intersection of Dixie Road and Howden Boulevard. It involves vehicles making right hand turns at Dixie, from the bike lanes.

City staff noted a rate of non-compliance of over 90% at this intersection, in terms of motorists making illegal right turns. What this means is that, not only are those

using the bike lane in danger of collision, but also motorists trying to make legal right turns.

One of the tenants of Vision Zero, which the City of Brampton and the Region of Peel have adopted, is the engineering concept of minimizing conflict areas between vehicles, pedestrians and vulnerable road users.

This intersection is an area where physical separation measures need to be adopted, as signage does not seem to be working.

### Delegation Request

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Meeting:  City Council  Planning and Development Committee  
 Committee of Council  Other Committee:  
Brampton Community Safety Advisory Committ

Meeting Date Requested: April 18, 2024 Agenda Item (if applicable): Item 6.2 - Road Safety Measures

Name of Individual(s): Bruce MARSHALL  
Christina MARSHALL

Position/Title: Ward 7 Homeowners

Organization/Person being represented: Bike Brampton

Full Address for Contact:  Telephone:   
 Email:

<b>Subject Matter to be Discussed:</b>	Enhanced road safety measures, at Eastbound lanes of Howden Avenue, at Dixie Road
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<b>Request to Council/Committee:</b>	That Committee Endorse and Recommend the installation of BOLLARDS separating the bike lanes at this location, from motor vehicle traffic, as a necessary SAFETY MEASURE, in-line with Vision Zero goals and Active Transporation objectives.
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Attendance:  In-person  Remote  
 A formal presentation will accompany my delegation:  Yes  No  
 Presentation format:  PowerPoint File (.ppt)  Adobe File or equivalent (.pdf)  Video File (.mp4)  Other:

Additional information/materials will be distributed with my delegation:  Yes  No  Attached

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Submit by Email

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Personal information on this form is collected under authority of the Municipal Act, SO 2001, c.25 and/or the Planning Act, R.S.O. 1990, c.P.13 and will be used in the preparation of the applicable council/committee agenda and will be attached to the agenda and publicly available at the meeting and on the City's website. Questions about the collection of personal information should be directed to the City Clerk's Office, 2 Wellington Street West, Brampton, Ontario, L6Y 4R2, tel. 905-874-2100, email:cityclerksoffice@brampton.ca.

# ROAD WATCH®

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## DRIVING COMPLAINTS

CST D'AMICO #2404

RSS ROAD WATCH COORDINATOR



# ROAD WATCH© PROGRAM

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- Relunched in July 2020
- Empowers community members to take ownership and work collaboratively with police to address road safety concerns
- Allows PRP the ability to triage and deploy officers accordingly
- Allows one mechanism to accept driving complaints via the online portal
- Improved application via Coplogic
- Responses and resolutions coordinated among RSS, SRT and City Traffic Planning Department

# ONLINE REPORTING PORTAL VIA [WWW.PEELPOLICE.CA](http://WWW.PEELPOLICE.CA)


Emergency: **9-1-1**

## Peel Regional Police Online Reporting

**Select Incident Type**

There are several different incident types that can be entered using ONLINE reporting. Please select one from the list below to continue.  
If the incident you are reporting has a known suspect, or you are reporting lost or stolen passports or license plates, please contact the Peel Regional Police Service at 905-453-3311.

Select Incident Type	Definition	Examples
<input type="radio"/> Damage/Mischief to Property	The act of changing, modifying or defacing public or private property.	Defacing property, breaking windows, egging, etc.
<input type="radio"/> Damage/Mischief to Vehicle	Causing damage or vandalizing a motor vehicle. Note: This does not include damage that you believe was caused by another vehicle. Damage caused by an unknown vehicle that fails to remain at the scene must be reported directly to the police at a Community Station or Division.	Defacing vehicle, scratching/keying, egging, breaking window(s), denting, breaking light(s), slashing tire(s), etc.
<input type="radio"/> Driving Complaint/Road Watch	File a driving complaint specific to a driver and vehicle involved in dangerous and aggressive behaviour - Road Watch, or file a driving complaint specific to an area, indicating the type of poor behaviour, days and most frequent times.	Poor driving behaviour including: speeding, racing, fail to stop at stop sign, noise/loud exhaust, following too closely, unsafe passing or lane changes. <b>Note:</b> Any report of poor driving behaviour that is neither an emergency nor is creating an immediate or imminently hazardous situation can be filed online. The online complaint cannot include a suspected impaired driver, a motor vehicle collision, an off road vehicle or waterway incident, or in circumstances where the identity of the driver is known. Any urgent or imminently hazardous behaviour should be reported to police by calling 9-1-1.
<input type="radio"/> Lost Property	When property is missing or lost (this does NOT include Lost Vehicles, License Plates, or Passports).	Lost Keys, Cell Phone, GPS, Jewelry, Laptop, Tools, Briefcase, Identification etc.
<input type="radio"/> Supplement or Add Information to an Existing Report	If a report has already been filed and you need to update a list of property.	A report was filed and you realized that more property was missing than originally reported or you found property that you had reported as lost or stolen.
	Property was taken without your permission. Please Note: If the item was stolen from your house	

# ONLINE DRIVING COMPLAINT PORTAL

The screenshot shows the Peel Regional Police Online Reporting interface. At the top left is the Peel Regional Police logo. To the right, it says "Emergency: 9-1-1". The main heading is "Peel Regional Police Online Reporting". Below this is a yellow navigation bar for "Driving Complaint/Road Watch" with a breadcrumb trail: Start > Yourself > Incident > Person > Vehicle > Narrative > Review > Finish. The current page is titled "Driving Complaint/Road Watch" and contains the following information:

<b>Definition</b>	File a driving complaint specific to a driver and vehicle involved in dangerous and aggressive behaviour - Road Watch, or file a driving complaint specific to an area, indicating the type of poor behaviour, days and most frequent times.
<b>Examples</b>	Poor driving behaviour including: speeding, racing, fail to stop at stop sign, noise/loud exhaust, following too closely, unsafe passing or lane changes. <b>Note:</b> Any report of poor driving behaviour that is neither an emergency nor is creating an immediate or imminently hazardous situation can be filed online. The online complaint cannot include a suspected impaired driver, a motor vehicle collision, an off road vehicle or waterway incident, or in circumstances where the identity of the driver is known. Any urgent or imminently hazardous behaviour should be reported to police by calling 9-1-1.

**Confirm Question(s)**

Is this an emergency?	<input type="radio"/> Yes <input type="radio"/> No
Do you know who the driver is?	<input type="radio"/> Yes <input type="radio"/> No
Is this complaint about a suspected impaired driver?	<input type="radio"/> Yes <input type="radio"/> No
Has there been a collision involving a vehicle, person or property?	<input type="radio"/> Yes <input type="radio"/> No
Does this involve an off road vehicle or waterway?	<input type="radio"/> Yes <input type="radio"/> No
Did this incident occur on the 400 series highways, on the QEW, in Caledon or in Bolton?	<input type="radio"/> Yes <input type="radio"/> No

Navigation buttons: <<<< Back Continue >

# ONLINE PORTAL

Emergency: 9-1-1



## Peel Regional Police Online Reporting

**Driving Complaint/Road Watch ©**

[Start](#) > [Yourself](#) > [Incident](#) > [Person](#) > [Vehicle](#) > [Narrative](#) > [Review](#) > [Finish](#)

### Enter Reporting Person Information

Please enter your information below.

You may be contacted regarding this incident should the investigating officer require additional information about the event.

*First Name	<input type="text"/>
*Last Name	<input type="text"/>
*Home Address	Country <input type="text" value="Canada"/>
	Street #   *Street Name   Street Type   Direction   Apt/Unit
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	*City   *Province   *Postal Code
	<input type="text"/> <input type="text" value="Ontario"/> <input type="text"/>
*Home Phone	<input type="text"/> (ex: 555-111-2222 - The system will auto-insert the dashes)
Mobile Phone	<input type="text"/> (ex: 555-111-2222 - The system will auto-insert the dashes)
*Email	<input type="text"/>
*Confirm Email	<input type="text"/>
Employer Name	<input type="text"/>
Work Address	Country <input type="text" value="Canada"/>
	Street #   Street Name   Street Type   Direction   Apt/Unit
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

# REQUESTING ENFORCEMENT FOR A PARTICULAR ROADWAY

PEEL REGIONAL POLICE

Emergency: 9-1-1

## Peel Regional Police Online Reporting

Driving Complaint/Road Watch ©

Start > Yourself > Incident > **Vehicle** > Narrative > Review > Finish

### Enter Vehicle Information

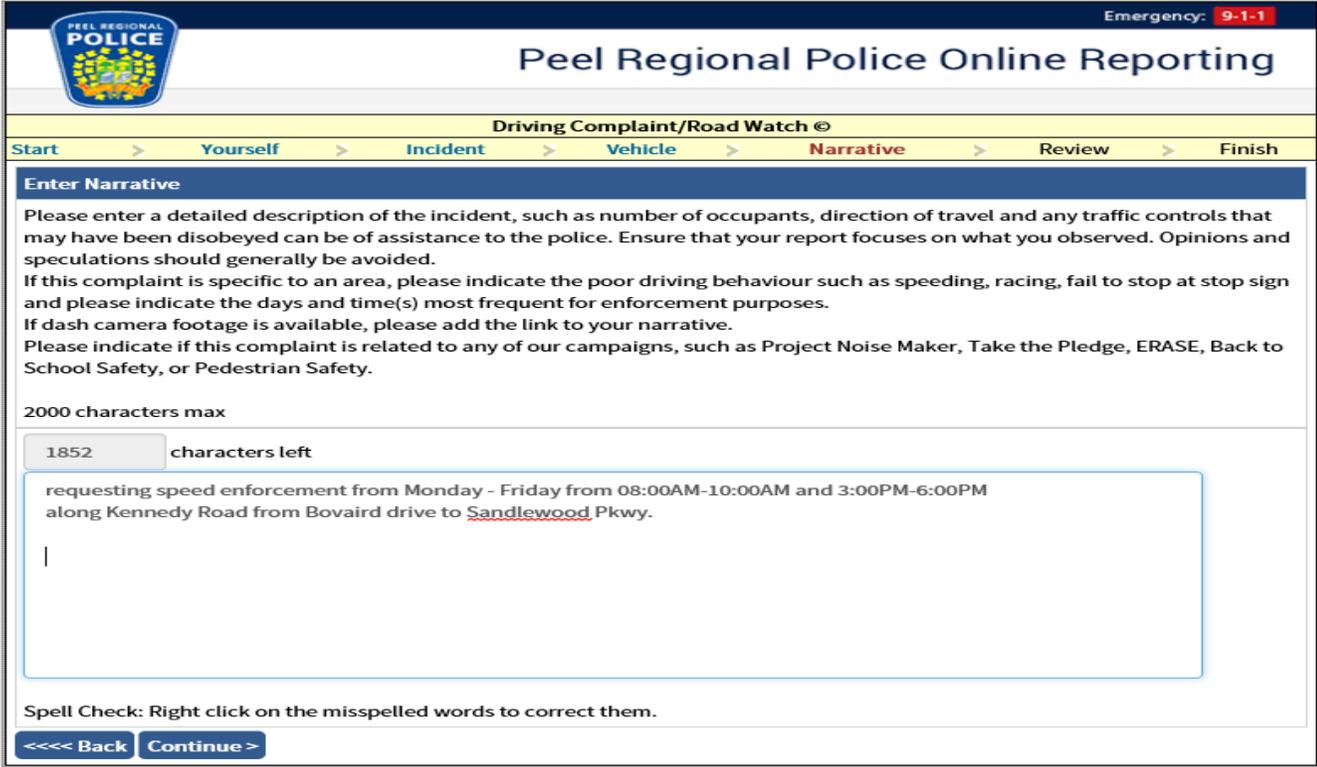
Please enter the vehicle information.  
If you do not know the vehicle information, under "Type" please choose "Unknown" and under "Make" please choose "Unknown Vehicle".  
**NOTE: A complete license plate number is required if complaint is for a particular vehicle.**

Type	Automobile	▼
Make	Unknown Vehicle	▼
Model	<input type="text"/>	
Colour	Please Select	▼
License Plate No	<input type="text"/>	(do not enter dashes or spaces)
Province/State of Issue	Canada	▼
	Please Select	▼
Vehicle Description	<input type="text"/>	

<<<< Back Continue >

Copyright © 2011 LouisMoore, Terms & Conditions | Delivery Delivery

# INFORMATION REQUIRED FOR ENFORCEMENT



The screenshot shows the 'Peel Regional Police Online Reporting' interface. At the top left is the Peel Regional Police logo. At the top right, it says 'Emergency: 9-1-1'. The main title is 'Peel Regional Police Online Reporting'. Below this is a yellow navigation bar with the text 'Driving Complaint/Road Watch ©'. Underneath the navigation bar is a breadcrumb trail: 'Start > Yourself > Incident > Vehicle > Narrative > Review > Finish'. The 'Narrative' step is highlighted in red. The main content area is titled 'Enter Narrative' and contains the following text: 'Please enter a detailed description of the incident, such as number of occupants, direction of travel and any traffic controls that may have been disobeyed can be of assistance to the police. Ensure that your report focuses on what you observed. Opinions and speculations should generally be avoided. If this complaint is specific to an area, please indicate the poor driving behaviour such as speeding, racing, fail to stop at stop sign and please indicate the days and time(s) most frequent for enforcement purposes. If dash camera footage is available, please add the link to your narrative. Please indicate if this complaint is related to any of our campaigns, such as Project Noise Maker, Take the Pledge, ERASE, Back to School Safety, or Pedestrian Safety.' Below this text is a character count: '2000 characters max' and a box showing '1852 characters left'. A text input field contains the text: 'requesting speed enforcement from Monday - Friday from 08:00AM-10:00AM and 3:00PM-6:00PM along Kennedy Road from Bovaird drive to Sandlewood Pkwy.'. Below the input field is a 'Spell Check' instruction: 'Spell Check: Right click on the misspelled words to correct them.' At the bottom of the form are two buttons: '<<<< Back' and 'Continue >'. The background of the slide is a light grey color with a red horizontal line above the form. The bottom of the slide features a wooden floor texture.

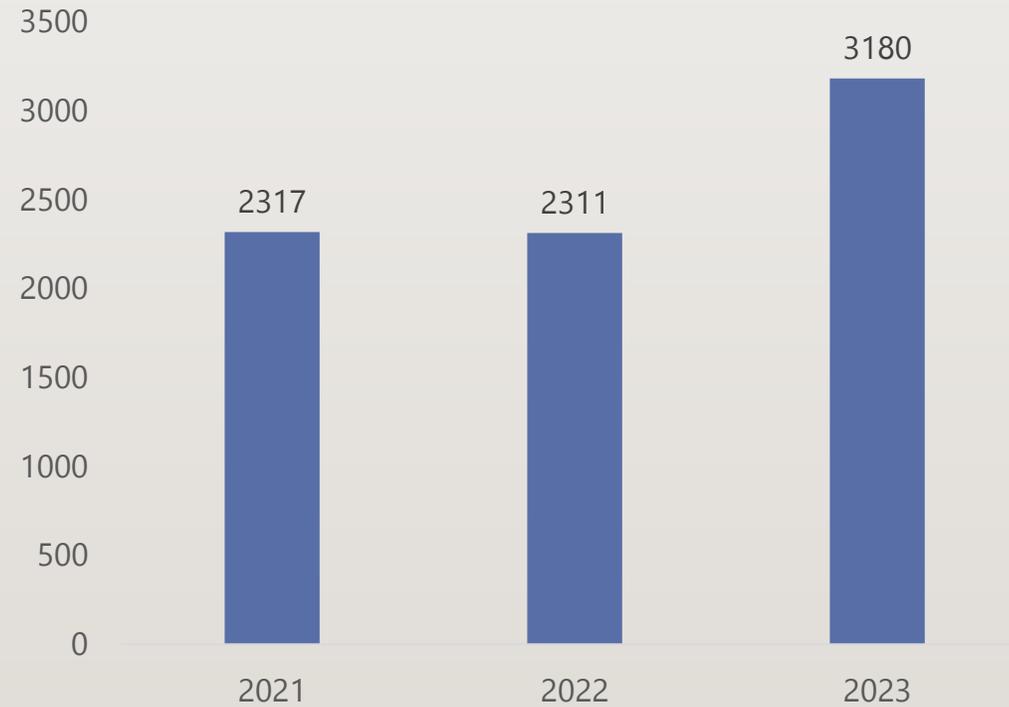
# ACTIONS TO OWNER OF VEHICLE WHEN ROADWATCH© REPORT RECEIVED

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- Letter 1
- The first time that a [RoadWatch© report](#) is received, a letter is mailed to the plate owner. The letter highlights the date, location and the reported violation in which the vehicle was involved. The registered owner is requested to assist the Police and the community by ensuring that their vehicle is driven in a responsible and safe manner.
- Letter 2
- The second time a [RoadWatch© report](#) is received in relation to the same licence plate holder, a repeat letter is sent by police along with a follow up telephone call from a police officer. The purpose of which is to establish personal contact in hopes of resolving the problem.
- Letter 3
- A third report directed at the same plate owner will result in a third letter from the police, and a personal visit from a police officer. Depending on the circumstances, charges will be considered and an officer may be detailed to monitor that vehicle's actions to allow enforcement if the action is repeated.

# REGIONAL DRIVING COMPLAINT STATS

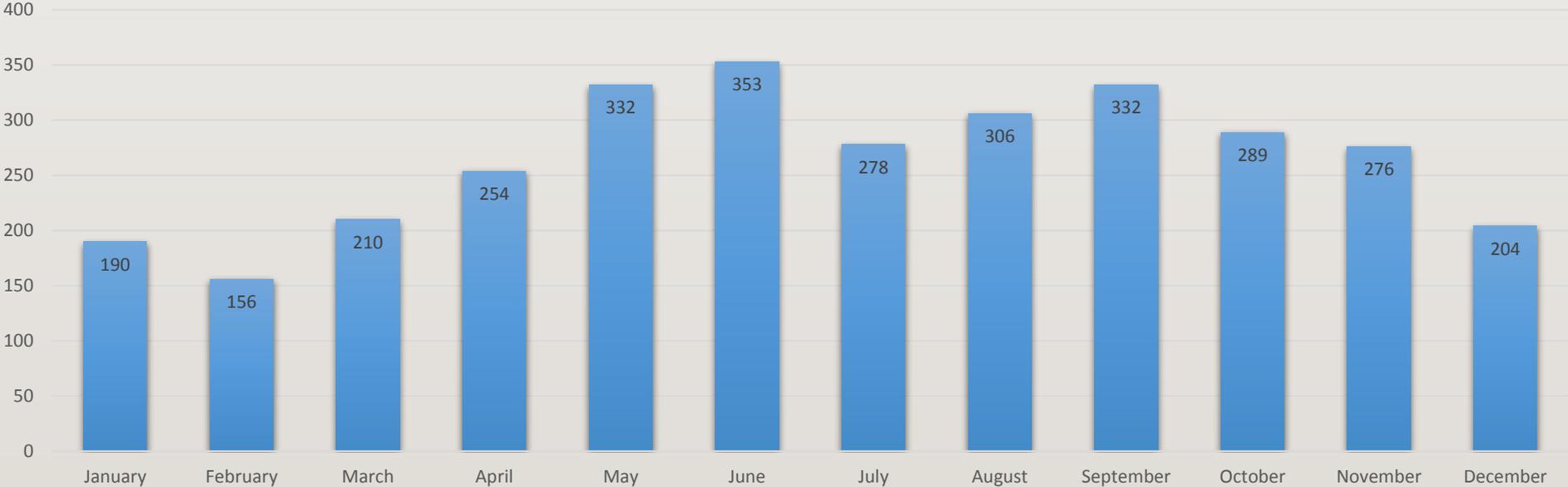
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# 2023 MONTHLY DRIVING COMPLAINTS STATS

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Regional Driving Complaints Received 2023



# HIGH TRAFFIC COMPLAINT (HTC) ENFORCEMENT

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- All speeding complaints are validated through the Cities Traffic Department via speed studies
- Currently we have 143 locations within the Region of Peel
- 93 locations in the City of Mississauga (65%)
- 50 locations in the City of Brampton (35%)
- Rotation of locations occurs after 10 hours in residential streets. Arterial roadways maintain on list (ie: Hurontario Street and Lakeshore Blvd)

# PROJECT NOISEMAKER

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- Project Noisemaker focuses on reducing the number of motor vehicles with modified and/or excessively loud exhaust systems on the roads. Vehicles will be subject to charges, including Improper Muffler and Unnecessary Noise, contrary to the Highway Traffic Act (HTA). The penalties under the HTA include fines of \$110 upon conviction
- Road Safety Services annual Project Noisemaker and ERASE campaigns runs from May 1<sup>st</sup> to October 1<sup>st</sup>.

# ERASE (ELIMINATE RACING ACTIVITIES ON STREETS EVERYWHERE)

---

- Established to provide a targeting enforcement and education component to address illegal street racing in the GTA
- Work along other municipal police services and OPP in a collaborative effort to target aggressive and dangerous driving associated with street racing
- Agencies will collectively assist at known locations to deter and disrupt any type of racing event or intersection takeovers
- Friday and Saturday 17:00-03:00HRS

# THANK YOU! QUESTIONS?

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- Email address: [2404@peelpolice.ca](mailto:2404@peelpolice.ca)
- Phone number: 905-453-2121 Ext 3792



# Commercial Auto Crime

The Commercial Auto Crime Bureau is an Investigative & Enforcement Branch of Intelligence Services

# Mandate of Commercial Auto

- The mandate of the Commercial Auto Crime Bureau includes the following duties and responsibilities:
- organized theft rings, exporters/importers, chop shops, dealerships, auto wreckers
- heavy equipment , aircrafts, boats, and motorcycles
- Tractor-trailer/ load thefts

# CACB Mandate Cont'd

- Be responsible for:
- Liaison with Divisional auto theft investigators and other agencies in the auto theft industry
- conduct lectures to the public relating to auto theft
- conduct training sessions and lecture to recruits and in-service classes
- Investigations related to Organized Theft, Export, Re-Vins
- expert identifications on recovered stolen or salvaged vehicles

# Auto Theft & Prevention Strategy

## Auto Theft:

A criminal act of stealing or attempting to steal a vehicle, often without the owner being present or aware.

	2023	2022	2021	2020
Auto Theft	7341 (5052)	5519	3772	3024
Recovery	3283(2221)	2513	1835	1736
% Change of Theft	33.01%	46.31%	24.74%	16.58%
% Change of Recovery	30.64%	36.95%	5.70%	10.15%
Carjacking	67	99	59	79

## Carjacking:

A criminal act of robbery: stealing or attempting to steal an occupied vehicle through the use of violence to the victim.

## How the Strategy fits into Community Safety and Well Being:

### Incident Response

- Commercial Auto Crime Bureau
- All PRP Divisions have an Auto Theft Unit
- Directed Uniform Patrol
- Joint Force Operations with OPP, CBSA and police services across Ontario

### Risk Intervention

- Collaboration with other law enforcement agencies
- Équité Association Ltd. (formerly IBC: Insurance Bureau of Canada)
- GTA/Canada Security Roundtable



### Social Development

- Early Intervention for first-time offenders
- Collaboration with insurance companies
- Collaboration with other partners in the private sector including auto manufacturers
- Collaboration with government officials to raise awareness and advise on appropriate strategies

### Prevention

- Crime Prevention Audits
- Public education and awareness on means to protect against auto theft
- Social Media Strategy
- Engagement with manufacturers for measures that could decrease prevalence

**33%**

Increase from 2022(estimate)

**646**

Vehicles Stolen per month (on avg.)

## Joint Force Operations

2023 Project Fairfield  
 2022: Project Myra  
 2022: Project Touchdown  
 2022: Project High 5  
 2021: Project Majestic  
 2020: Project Kryptonite

**\$109,366,383**

Value of Vehicles Recovered

Page 56 of 68

**2221**

Number of Vehicles Recovered

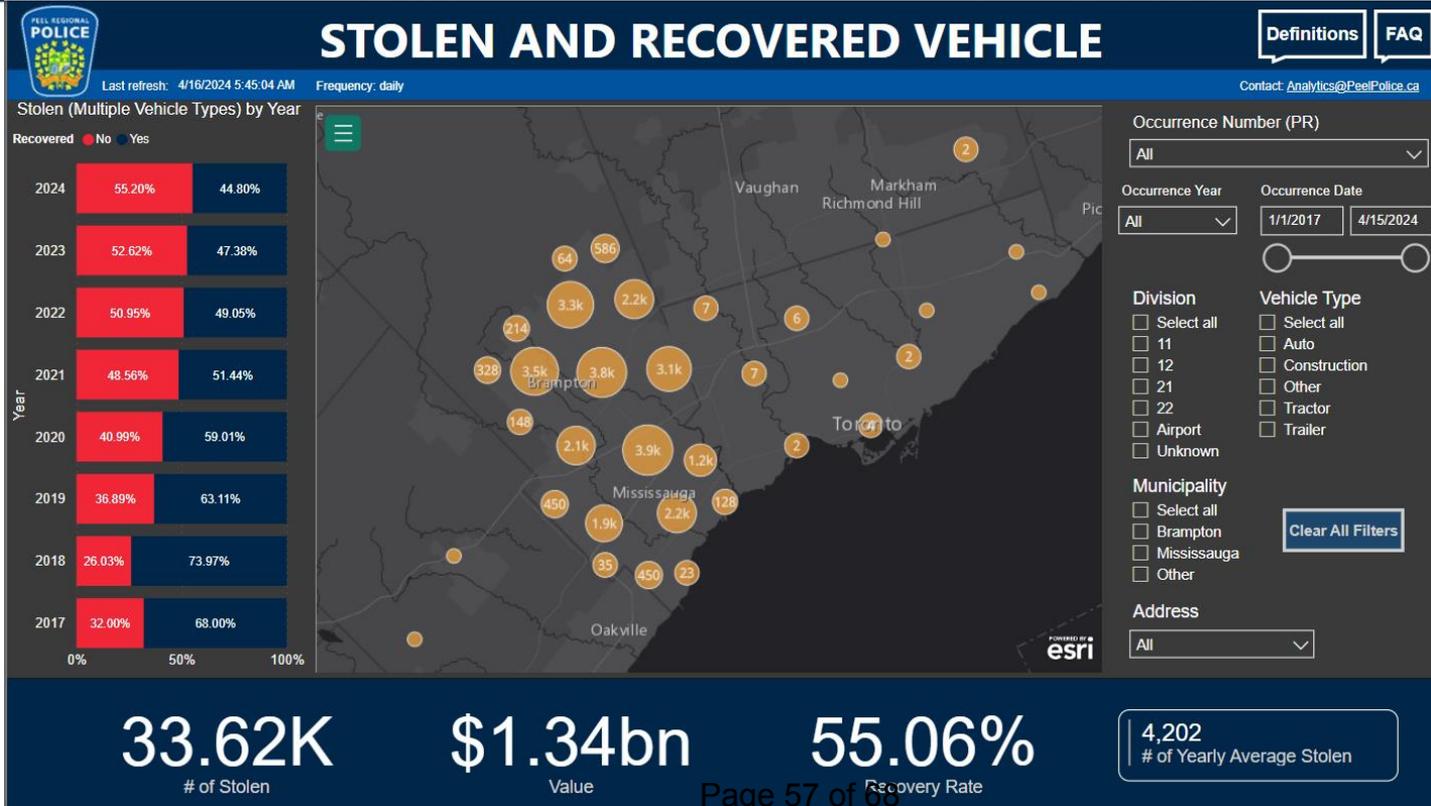
**2023**

PeelPolice.ca





# Analytics Dashboard 8 year – Region



# 2024 Thefts / Recovery

## Jan 01 /23 to April 16 /23





# Airport / GTAA - Vehicle Data



## Stolen and Recovered Vehicle Dashboard - From January 1, 2017 to YTD

[Definitions](#) [FAQ](#)

Last refresh: 4/16/2024 5:45:04 AM Frequency: daily

Contact: [Analytics@PeelPolice.ca](mailto:Analytics@PeelPolice.ca)

Year	# of Vehicle	% Change	Stolen Value	# of Rec Vehicle	Recovered Value	Recovery Rate	Rec Value Rate
2017	2030		\$69,310,780.53	1800	\$41,999,179.79	88%	107%
2018	3400	28%	\$88,830,038.95	2515	\$65,826,478.91	74%	74%
2019	3177	-7%	\$88,633,397.20	2005	\$53,135,909.87	63%	60%
2020	3528	11%	\$102,253,742.33	2082	\$57,359,648.94	59%	56%
2021	4242	20%	\$146,969,841.50	2182	\$68,776,823.73	51%	47%
2022	6237	47%	\$280,212,793.01	3059	\$130,106,203.94	49%	46%
2023	8173	31%	\$448,838,754.81	3872	\$203,145,782.52	47%	45%
2024	2203	-73%	\$125,287,344.60	987	\$55,187,994.83	44%	44%
<b>Total</b>	<b>33616</b>	<b>311%</b>	<b>\$1,341,342,692.93</b>	<b>18508</b>	<b>\$675,538,022.53</b>	<b>55%</b>	<b>50%</b>

**Year**

**Date**

**Vehicle Type**

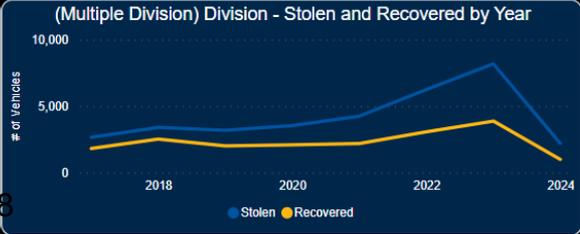
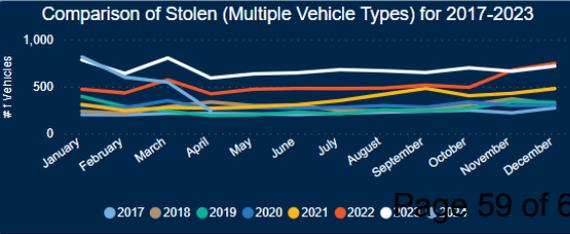
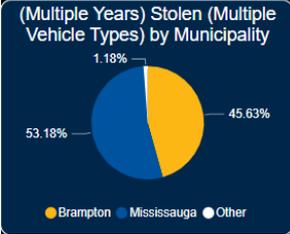
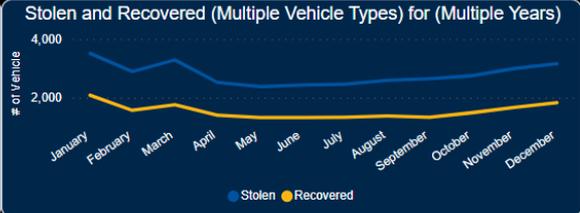
- Select all
- Auto
- Construction
- Other
- Tractor
- Trailer

**Municipality**

- Select all
- Brampton
- Mississauga
- Other

**Division**

- Select all
- 11
- 12
- 21
- 22
- Airport
- Unknown



# Auto Theft & Prevention Strategy

- 1. Continuous communication between partner agencies culminating in JFO's with high success rates - Project Majestic, Project MYRA, Project High 5, Project Touchdown, project Fairfield.
  - 2. Flagging of containers originating at known locations used to load and transport stolen vehicles.
  - 3. Collaborations with Auto Manufacturers to provide input regarding enhanced security features of newer model vehicles
- 
- 1. A centralized approach incorporating a multijurisdictional JFO that has the ability to operate province wide while collaborating with Quebec Agencies. (Ongoing working towards)
  - 2. Introduction of dedicated auto crime Crown Attorney(s) that are trained and knowledgeable on current auto crime trends.
  - 3. Insurance companies and manufacturers to offer discounts or incentives for consumers for after market security systems



- 1. The lack of inter-provincial cooperation between law enforcement agencies. Conversation
  - 2. Fractured approach - too many agencies working independently of each other on a common issue. (building relationships)
  - 3. Slow reaction by Auto Manufacturers to develop reliable theft deterrent systems on their vehicles due to cost.
- 
- 1. Auto theft has become as prevalent as drug related offenses and there is no one measure that can be employed to stem the issue
  - 2. There must be a multi-faceted approach that includes all levels of Law Enforcement, Government and Private Sector partners.
  - 3. Increase communication with front line officers. Educated front line officers of current trends occurring.

# Vehicle Vulnerability



# Theft Methods

## OBD Exploitation



Vehicles in North America are legally required to have an Onboard Diagnostic (OBD) port. The OBD is a computer that monitors various vehicle components, such as emissions and diagnostics. As the vehicle industry shifted from physical keys to keyless or remote keys, criminal elements began exploiting the OBD port by utilizing software to reprogram the vehicle to recognize a new key (otherwise known as cloning or emulating a new key).

This method requires thieves to physically gain access to the interior of the car and plug a device into the OBD port (typically located on the driver side, near the steering wheel). In response, the general public has been encouraged to purchase OBD port locks which prevent physical access to the OBD port. Information suggests this is the most common MVT tactic used today.

Most Thefts Occur During 11pm – 5am in residential Neighborhoods’ with multiple persons involved acting as look-outs, get away drivers, and scouts looking for vehicles. Some shopping centers will be targeted during daylight hours.

## CAN Exploitation



Vehicles contain a Control Area Network (CAN) to help the various vehicle computer systems communicate with each other. The CAN (also referred to as CAN Bus) is responsible for ensuring that the vehicle’s electronic control units (ECUs) can work together to execute various vehicle functions. ECUs control a vehicle’s electrical systems (such as the engine and locking mechanisms) and have increased in quantity as vehicle technology has proliferated.

In early 2023, reporting indicated that criminal elements in Ontario were exploiting the CAN system of vehicles to replicate a vehicle’s key. This method is more intrusive as it requires physical access to the CAN, which is located behind body panels of a vehicle (such as headlights and bumpers). Once access is obtained, thieves utilize firmware to exploit the CAN system into recognizing a vehicle’s key, allowing them to disable immobilizers, and then unlock and start the vehicle.

## Relay Attack



Relay attacks exploit keyless entry and start by amplifying the signal from the original vehicle key via software and antennas, simulating proximity of the key to the vehicle. This allows the perpetrators to unlock and start the vehicle. Relay attacks are the least intrusive of the attack measures described here but require thieves to be within a certain distance of the vehicle.

Open-source information indicates relay attacks were likely the first technological exploitation tool implemented by thieves, and may have been in use as early as, or even prior to, 2014. However, these attacks are seldomly used today.



# Re-Vin / Clone Cars





# Grounds for Seizure – Chop Shops –



INSTALL front bumper SEMRA  
LEXUS INSTALL bumper  
mud guard washer fluid bottle  
HONDA CIVIC PLATES BUFF out  
spray driver side passenger  
side  
~~strip up in front of office~~  
LEXUS INSTALL front bumper  
and washer fluid bottle  
garbage  
Strip red civic  
INSTALL right side Air bag  
~~ROFF~~ white civic  
PULL PARTS \$50  
FROM ENGINE



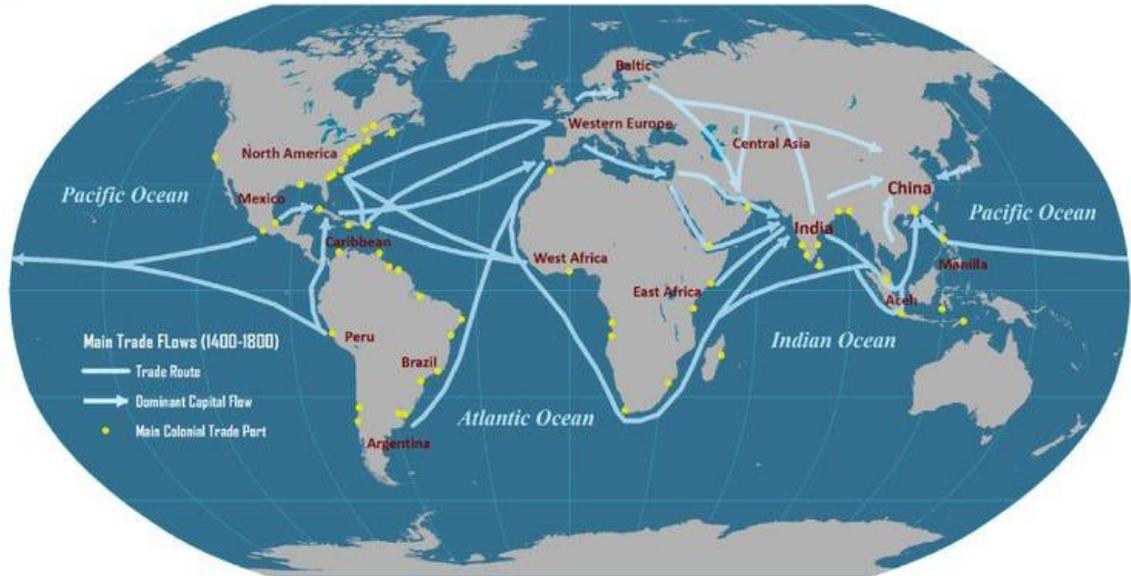




# Export - / Chop Shop



# Where does the Vehicle End Up ?





# Commercial Auto Crime Bureau

Sergeant / Detective Greg O'Connor #2958  
Intelligence Services / Commercial Auto Crime Bureau  
905-453-3311 ext 3310  
905-460-4965 Cellular  
[2958@peelpolice.ca](mailto:2958@peelpolice.ca)