

# ROAD WATCH©

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## DRIVING COMPLAINTS

CST D'AMICO #2404

RSS ROAD WATCH COORDINATOR




# ROAD WATCH© PROGRAM

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- Relaunched in July 2020
- Empowers community members to take ownership and work collaboratively with police to address road safety concerns
- Allows PRP the ability to triage and deploy officers accordingly
- Allows one mechanism to accept driving complaints via the online portal
- Improved application via Coplogic
- Responses and resolutions coordinated among RSS, SRT and City Traffic Planning Department

# ONLINE REPORTING PORTAL VIA [WWW.PEELPOLICE.CA](http://WWW.PEELPOLICE.CA)



Emergency: **9-1-1**

## Peel Regional Police Online Reporting


Select Incident Type

There are several different incident types that can be entered using ONLINE reporting. Please select one from the list below to continue.

If the incident you are reporting has a known suspect, or you are reporting lost or stolen passports or license plates, please contact the Peel Regional Police Service at 905-453-3311 [www.peelpolice.ca](http://www.peelpolice.ca).

Select	Incident Type	Definition	Examples
<input type="radio"/>	Damage/Mischief to Property	The act of changing, modifying or defacing public or private property.	Defacing property, breaking windows, egging, etc.
<input type="radio"/>	Damage/Mischief to Vehicle	Causing damage or vandalizing a motor vehicle. Note: This does not include damage that you believe was caused by another vehicle. Damage caused by an unknown vehicle that fails to remain at the scene must be reported directly to the police at a Community Station or Division.	Defacing vehicle, scratching/keying, egging, breaking window(s), denting, breaking light(s), slashing tire(s), etc.
<input type="radio"/>	Driving Complaint/Road Watch ®	File a driving complaint specific to a driver and vehicle involved in dangerous and aggressive behaviour - Road Watch ®, or file a driving complaint specific to an area, indicating the type of poor behaviour, days and most frequent times.	Poor driving behaviour including: speeding, racing, fail to stop at stop sign, noise/loud exhaust, following too closely, unsafe passing or lane changes. <b>Note:</b> Any report of poor driving behaviour that is neither an emergency nor is creating an immediate or imminently hazardous situation can be filed online. The online complaint cannot include a suspected impaired driver, a motor vehicle collision, an off road vehicle or waterway incident, or in circumstances where the identity of the driver is known. Any urgent or imminently hazardous behaviour should be reported to police by calling 9-1-1.
<input type="radio"/>	Lost Property	When property is missing or lost (this does NOT include Lost Vehicles, License Plates, or Passports).	Lost Keys, Cell Phone, GPS, Jewelry, Laptop, Tools, Briefcase, Identification etc.
<input type="radio"/>	Supplement or Add Information to an Existing Report	If a report has already been filed and you need to update a list of property.	A report was filed and you realized that more property was missing than originally reported or you found property that you had reported as lost or stolen.
<input type="radio"/>		Property was taken without your permission. Please Note: If the item was stolen from your house	

# ONLINE DRIVING COMPLAINT PORTAL



Emergency: 9-1-1

## Peel Regional Police Online Reporting

Driving Complaint/Road Watch ©

Start > Yourself > Incident > Person > Vehicle > Narrative > Review > Finish

Driving Complaint/Road Watch ©


Definition	File a driving complaint specific to a driver and vehicle involved in dangerous and aggressive behaviour - Road Watch ©, or file a driving complaint specific to an area, indicating the type of poor behaviour, days and most frequent times.
Examples	Poor driving behaviour including: speeding, racing, fail to stop at stop sign, noise/loud exhaust, following too closely, unsafe passing or lane changes. <b>Note:</b> Any report of poor driving behaviour that is neither an emergency nor is creating an immediate or imminently hazardous situation can be filed online. The online complaint cannot include a suspected impaired driver, a motor vehicle collision, an off road vehicle or waterway incident, or in circumstances where the identity of the driver is known. Any urgent or imminently hazardous behaviour should be reported to police by calling 9-1-1.

Confirm Question(s)

Is this an emergency?	<input type="radio"/> Yes <input type="radio"/> No
Do you know who the driver is?	<input type="radio"/> Yes <input type="radio"/> No
Is this complaint about a suspected impaired driver?	<input type="radio"/> Yes <input type="radio"/> No
Has there been a collision involving a vehicle, person or property?	<input type="radio"/> Yes <input type="radio"/> No
Does this involve an off road vehicle or waterway?	<input type="radio"/> Yes <input type="radio"/> No
Did this incident occur on the 400 series highways, on the QEW, in Caledon or in Bolton?	<input type="radio"/> Yes <input type="radio"/> No

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# ONLINE PORTAL



Emergency: 9-1-1

## Peel Regional Police Online Reporting

Driving Complaint/Road Watch ©

Start > Yourself > Incident > Person > Vehicle > Narrative > Review > Finish

### Enter Reporting Person Information

Please enter your information below.

You may be contacted regarding this incident should the investigating officer require additional information about the event.

\* First Name

\* Last Name

\* Home Address

Country

Canada

Street #

\* Street Name

Street Type

Direction

Apt/Unit

\* City

\* Province

\* Postal Code

\* Home Phone

(ex: 555-111-2222 - The system will auto-insert the dashes)

Mobile Phone

(ex: 555-111-2222 - The system will auto-insert the dashes)

\* Email

\* Confirm Email

Employer Name

Work Address

Country

Canada

Street #

Street Name


Street Type

Direction

Apt/Unit



# REQUESTING ENFORCEMENT FOR A PARTICULAR ROADWAY



Emergency: **9-1-1**

## Peel Regional Police Online Reporting

Driving Complaint/Road Watch ©

Start > Yourself > Incident > **Vehicle** > Narrative > Review > Finish

### Enter Vehicle Information


Please enter the vehicle information.  
If you do not know the vehicle information, under "Type" please choose "Unknown" and under "Make" please choose "Unknown Vehicle".  
**NOTE: A complete license plate number is required if complaint is for a particular vehicle.**

Type	Automobile	▼
Make	Unknown Vehicle	▼
Model		
Colour	Please Select	▼
License Plate No		
	(do not enter dashes or spaces)	
Province/State of Issue	Canada	▼
	Please Select	▼
Vehicle Description		

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# INFORMATION REQUIRED FOR ENFORCEMENT



Emergency: **9-1-1**

Peel Regional Police Online Reporting

Driving Complaint/Road Watch ©

Start > Yourself > Incident > Vehicle > **Narrative** > Review > Finish

Enter Narrative

Please enter a detailed description of the incident, such as number of occupants, direction of travel and any traffic controls that may have been disobeyed can be of assistance to the police. Ensure that your report focuses on what you observed. Opinions and speculations should generally be avoided.

If this complaint is specific to an area, please indicate the poor driving behaviour such as speeding, racing, fail to stop at stop sign and please indicate the days and time(s) most frequent for enforcement purposes.

If dash camera footage is available, please add the link to your narrative.

Please indicate if this complaint is related to any of our campaigns, such as Project Noise Maker, Take the Pledge, ERASE, Back to School Safety, or Pedestrian Safety.

2000 characters max

1852

characters left

requesting speed enforcement from Monday - Friday from 08:00AM-10:00AM and 3:00PM-6:00PM along Kennedy Road from Bovaird drive to Sandlewood Pkwy.

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Spell Check: Right click on the misspelled words to correct them.

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Continue >

# ACTIONS TO OWNER OF VEHICLE WHEN ROADWATCH© REPORT RECEIVED

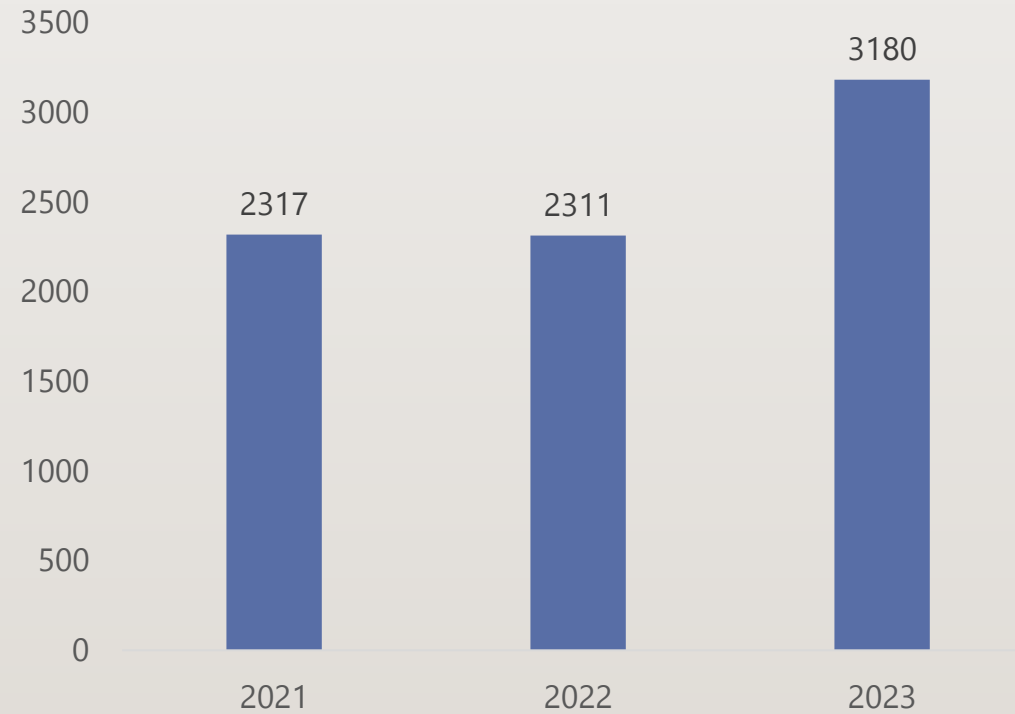
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- Letter 1
- The first time that a [RoadWatch© report](#) is received, a letter is mailed to the plate owner. The letter highlights the date, location and the reported violation in which the vehicle was involved. The registered owner is requested to assist the Police and the community by ensuring that their vehicle is driven in a responsible and safe manner.
- Letter 2
- The second time a [RoadWatch© report](#) is received in relation to the same licence plate holder, a repeat letter is sent by police along with a follow up telephone call from a police officer. The purpose of which is to establish personal contact in hopes of resolving the problem.
- Letter 3
- A third report directed at the same plate owner will result in a third letter from the police, and a personal visit from a police officer. Depending on the circumstances, charges will be considered and an officer may be detailed to monitor that vehicle's actions to allow enforcement if the action is repeated.



# REGIONAL DRIVING COMPLAINT STATS

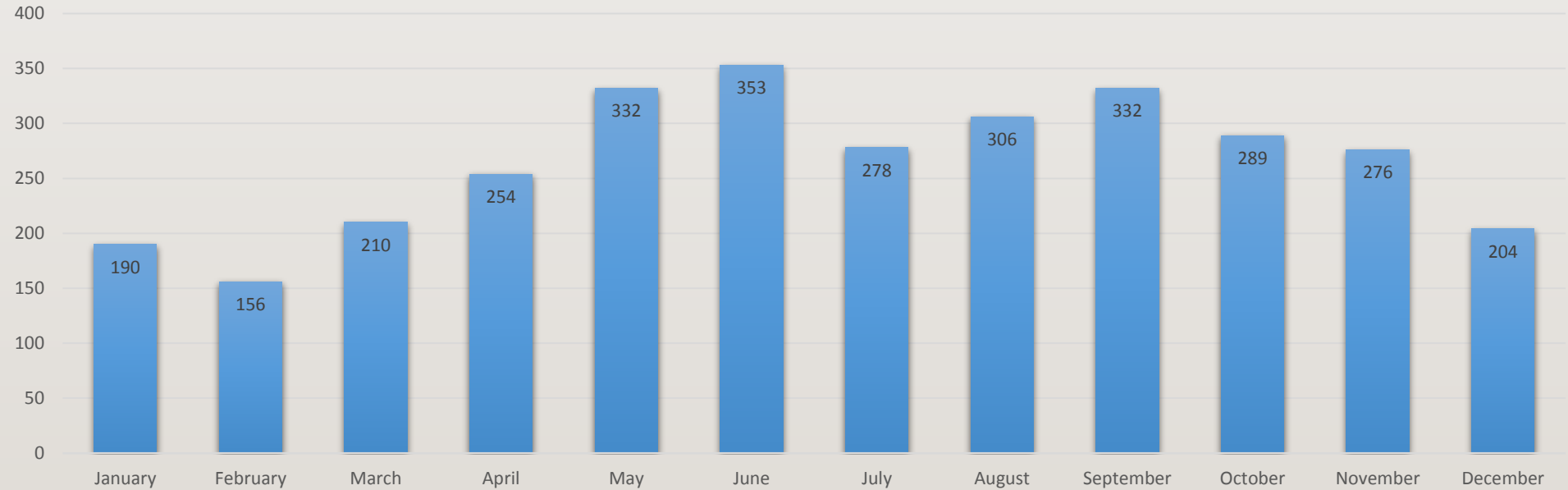
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# 2023 MONTHLY DRIVING COMPLAINTS STATS

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Regional Driving Complaints Received 2023



# HIGH TRAFFIC COMPLAINT (HTC) ENFORCEMENT

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- All speeding complaints are validated through the Cities Traffic Department via speed studies
- Currently we have 143 locations within the Region of Peel
- 93 locations in the City of Mississauga (65%)
- 50 locations in the City of Brampton (35%)
- Rotation of locations occurs after 10 hours in residential streets. Arterial roadways maintain on list (ie: Hurontario Street and Lakeshore Blvd)

# PROJECT NOISEMAKER

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- Project Noisemaker focuses on reducing the number of motor vehicles with modified and/or excessively loud exhaust systems on the roads. Vehicles will be subject to charges, including Improper Muffler and Unnecessary Noise, contrary to the Highway Traffic Act (HTA). The penalties under the HTA include fines of \$110 upon conviction
- Road Safety Services annual Project Noisemaker and ERASE campaigns runs from May 1<sup>st</sup> to October 1<sup>st</sup>.

# ERASE (ELIMINATE RACING ACTIVITIES ON STREETS EVERYWHERE)

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- Established to provide a targeting enforcement and education component to address illegal street racing in the GTA
- Work along other municipal police services and OPP in a collaborative effort to target aggressive and dangerous driving associated with street racing
- Agencies will collectively assist at known locations to deter and disrupt any type of racing event or intersection takeovers
- Friday and Saturday 17:00-03:00HRS



# THANK YOU! QUESTIONS?

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- Email address: [2404@peelpolice.ca](mailto:2404@peelpolice.ca)
- Phone number: 905-453-2121 Ext 3792